

# Steps of the CNA Process

1. Organize your Assessment Team and Plan for the Process
2. Activities of the CNA
  - Define community
  - Identify population in need
  - Collect data  
(Quantitative, Qualitative, Customer Satisfaction, Agency Report Data, Community Resource)
3. Analysis: Turn Data into Information
  - Key Findings and Prioritization of Needs
4. Make Recommendations
5. Board Approval
6. Sharing the Report