- **Safety Domain**
  - Metric - Worker/Child Visit Completion[1]
    - Definition: This measures the number of foster children seen by a worker each month.
    - Data Source: The Children's Division will utilize data that each provider is already required to report on worker/child visits through the preexisting FACES system.
    - The expected performance benchmark for Phase I is 95% as defined that 95% of all children are seen by the worker as outlined in policy.
    - Weight: The weight given to this metric in Phase I is 25%. This is the weight given to the metric in calculating the overall score of contracted case management providers.
  - Metric - Reports of Child Abuse/Neglect in Foster Care[2]
    - Definition: This measures the incidents of abuse and/or neglect reports to children in foster care.
    - Data Source: The Children's Division will utilize data that each provider is already required to report on incidents of child abuse or neglect in foster care. To calculate this rate, the number of children who were in foster care during a 12-month period is divided by the number of substantiated reports, by any perpetrator during that same 12-month period multiplied by 100,000 for the rate of victimization.
    - The expected Phase I performance benchmark is .00967% or less of children in the care of the provider having a substantiated report of child abuse or neglect while in care of the provider.
    - Weight: The weight given to this metric in Phase I is 20%. This is the weight given to the metric in calculating the overall score of contracted case management providers.
- **Well-Being Domain**
  - Metric - Parent/child visits completion to the extent that the visits are not contrary to the orders of the court[3]
    - Definition: This measures the current requirement to facilitate at least one visit a month for each child for parents that are eligible to receive visits.
    - Data Source: The Children's Division will utilize data that each provider is already required to report on through the preexisting FACES system.
    - The expected Phase I performance benchmark is 60%.
    - Weight: The weight given to this metric in Phase I is 0%. This is the weight given to the metric in calculating the overall score of contracted case management providers. The weight was determined to be 0% during Phase I implementation as the entry and data system does not allow for this to be easily examined. The Division and the Research and Evaluation Team will be utilizing the data gathered during Phase I on this metric to assess and refine the system's ability

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[1] 13 CSR 35-35.100(3)(E)1.A.
[2] 13 CSR 35-35.100(3)(E)1.B.
[3] 13 CSR 35-35.100(3)(E)2.A.

to gather data on this metric so that a decision based on a year's worth of data can drive future decision making on how data on this metric will be evaluated, benchmarked and weighted. The weight will be reexamined after Phase I implementation.

- o Metric – Healthy Child & Youth Exam (HCY/EPSDT) Completion[4]
    - Definition: Every child is required to have a Healthy Child and Youth Exam within 30 days of entering into care which includes eye, hearing and dental examinations.
    - Data Source: The Children's Division will utilize data that each provider is already required to report on timely HCY/EPSDT exam completion in the preexisting FACES System.
    - The expected performance benchmark for Phase I is 98% of children or more will have completed a HCY exam within the time periods specified in policy.
    - Weight: The weight given to this metric in Phase I is 25%. This is the weight given to the metric in calculating the overall score of contracted case management providers.

- **Permanency Domain**
    - o Metric – Worker/Parent Visit Completion[5]
        - Definition: This is measured by each parent having a minimum of one visit per month with the worker.
        - Data Source: The Children's Division will utilize data that each provider is already required to report on worker/parent visit completion in the pre-existing FACES system
        - The expected performance benchmark in Phase I is 50%.
        - Weight: The weight given to this metric in Phase I is 15%. This is the weight given to the metric in calculating the overall score of contracted case management providers.
    - o Metric – Re-entries into foster care[6]
        - Definition: This measures children who have exited foster care who reentered care within 12 months of their exit from care.
        - Data Source: The Children's Division will utilize data that the Division already collects and analyzes in the pre-existing FACES System
        - The expected performance benchmark for Phase I is 8.1% or lower of children who have exited foster care re-enter into foster care.
        - Weight: The weight given to this metric in Phase I is 20%. This is the weight given to the metric in calculating the overall score of contracted case management providers.

- **Service Domain**
    - o Metric – Caseload Changes for Foster Children
        - Definition: This measure looks at the average number of workers assigned for CD and FCCM for kids in foster care less than 12 months and over 12 months.

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[4] 13 CSR 35-35.100(3)(E)2.B.
[5] 13 CSR 35-35.100(3)(E)3.A
[6] 13 CSR 35-35.100(3)(E)3.B.

- Data Source: The Children's Division will utilize data that the Division already collects and analyzes in the pre-existing FACES System
- The expected performance benchmark is currently undetermined. This has not been measured previously and the Research and Evaluation Team decided that it was appropriate to collect and analyze data for 3-6 months so that an informed, data driven a baseline may be established.
- Weight – The weight given to this metric in Phase I is 0%. This is the weight given to the metric in calculating the overall score of contracted case management providers. The weight was determined to be 0% during Phase I implementation as the entry and data system does not allow for this to be easily examined. The Division and the Research and Evaluation Team will be utilizing the data gathered during Phase I on this metric to assess and refine the system's ability to gather data on this metric so that a decision based on one year's worth of data can drive future decision making on how data on this metric will be evaluated, benchmarked and weighted. The weight will be reexamined after Phase I implementation.