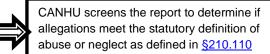
Report is received at Child Abuse/Neglect Hotline Unit (CANHU) at 1-800-392-3738 per §210.109 and §210.145.1(4)





Screened out calls become Non-CA/N Referrals or Documented Calls



Structured Decision Making model is applied to determine whether the report will be alerted to the field as a CA/N Investigation or Family Assessment pursuant §210.145

CA/N Investigation



Family Assessment

All reports of child fatality (§§<u>565.020</u>, <u>565.021</u>, <u>565.023</u>, <u>565.024</u>)

All reports of sexual abuse (§\$566.030, 566.060, 566.032, 566.034, 566.040, 566.062, 566.064, 566.067, 566.068, 566.070, 566.083, 566.086, 566.090, 566.093, 566.095, 566.100, 567.050, 568.020, 568.080, 568.090, 573.025, 573.035, 573.037, 573.040)

Reports of serious physical injury (§§565.050, 568.060), including but not limited to:

- Internal injuries
- Fractures of the skull and/or body
- Subdural hemorrhage/hematoma
- Abusive head trauma
- Brain damage
- Dismemberment
- Intentional Burns and/or scalding
- Poisoning

Reports of serious neglect (§§568.030, 568.045, 568.050, 568.060), including but not limited to:

- Exposure, freezing, heat exhaustion
- Malnutrition or failure to thrive due to improper feeding
- Neglect resulting in repeated ingestions of a harmful substance
- Exposure of a child to a methamphetamine

Reports which if true would constitute a suspected violation of §210.145 enumerated felonies or other crimes pursuant to Chapter 566, if the victim is a child and the alleged perpetrator is twenty-one (21) years of age or older.

Juvenile Officer, Law Enforcement or Physician has taken custody and the report involves child fatality, sexual abuse, serious physical abuse and/or serious neglect

Child is in danger at the time of the report and law enforcement is needed

Reports referred to the Out-Of-Home Investigation (OHI) Unit or non-relative/non-household member caretaker(s) reports that are investigated by county staff

Reports with an alleged perpetrator who is a non-relative and a non-household member

Reports with factors such as age, location or seriousness that result in a substantial risk to the life, body, or health of the child or an attempt to kill or cause serious injury

Mild, moderate or first-time non-felonious reports of physical abuse or neglect (including medical neglect)

Mild or moderate reports of emotional abuse

Educational neglect reports with no other allegations of child abuse/neglect

Reported abuse or neglect in which this incident occurred or likely occurred over one year prior to the report date, except for the following:

- Sexual Abuse
- Serious Physical Abuse
- Serious Neglect