

Instructions for fixing computer setting if error box appears when opening Worker Visits with Children Report in FACES:

- 1) Open Internet Explorer
- 2) Click on Tools - Internet Options
- 3) Click on the Security Tab, select Local Intranet, click on Custom Level
- 4) Scroll down to ActiveX controls and plug-ins
- 5) Conform or select "Enable" on the following options:
 - Download unsigned ActiveX Controls
 - Initialize and script ActiveX Controls not marked as safe for scripting
 - Run ActiveX controls and plug-ins
 - Script ActiveX controls marked safe for scripting
- 6) Click 'OK'
- 7) If any settings were changed, click "Yes" on the pop-up box question - "Are you sure you want to change the settings for this zone?"
- 8) Click 'OK' to close the Internet Options window.

If you need further assistance, please contact the help desk.