

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P. O. BOX 88

JEFFERSON CITY, MISSOURI

January 21, 2014

M E M O R A N D U M

What's Inside:FAQs for
PERforM reports
now available

TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS, AND
CHILDREN'S DIVISION STAFF

FROM: TIM DECKER, DIRECTOR

SUBJECT: FREQUENTLY ASKED QUESTIONS (FAQ) FOR PERforM
OUTCOME MEASURES

DISCUSSION:

The purpose of this memorandum is to introduce a new Intranet webpage containing frequently asked questions ([FAQs](#)) about PERforM Outcome Measures. These questions were collected, screened and modified to present the most useful information to supervisors and managers. This webpage also provides employees with a link to submit new questions ([Submit FAQ](#)). If an employee has an immediate need, use normal supervisory channels to address the urgent question.

NECESSARY ACTION

1. Review this memorandum with all Children's Division staff.
2. All questions should be cleared through normal supervisory channels and directed to:

PDS CONTACT

Carla Gilzow
(573) 751-1354
Carla.R.Gilzow@dss.mo.gov

DEPUTY DIRECTOR

Susan Savage
(573) 751-2502
Susan.K.Savage@dss.mo.gov

CHILD WELFARE MANUAL REVISIONS

N/A

FORMS AND INSTRUCTIONS

N/A

REFERENCE DOCUMENTS AND RESOURCES

Director Memo [CAS12-01](#) PERforM Expectations Documentation for new PERforM Outcome Measures

RELATED STATUTE N/A
ADMINISTRATIVE RULE N/A
COUNCIL ON ACCREDITATION (COA) STANDARDS
CHILD AND FAMILY SERVICES REVIEW (CFSR)/ PROGRAM IMPROVEMENT PLAN
PROTECTIVE FACTORS Parental Resilience N/A Social Connections N/A Knowledge of Parenting and Child Development N/A Concrete Support in Times of Need N/A Social and Emotional Competence of Children N/A
FACES REQUIREMENTS N/A