

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P.O. BOX 88

JEFFERSON CITY, MISSOURI

JULY 6, 2016

What's Inside:

July 2016

In Focus CQI Newsletter

MEMORANDUM

TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS AND
ALL CHILDREN'S DIVISION STAFF

FROM: TIM DECKER, DIRECTOR

SUBJECT: JULY 2016 QUARTERLY CQI NEWSLETTER, [IN FOCUS](#)

Find attached the quarterly Continuous Quality Improvement newsletter, *In Focus*. In this quarter's In Focus, we feature "Fostering Leadership at Every Level".

This quarter's newsletter reports on the 2016 Leadership Academy for Middle Managers which provided presentations on practice model initiatives, the integration of foundational frameworks into practice, and interactive workshops on administrative field operations, recruitment and retention efforts and High Performance Transformational Coaching. This newsletter also includes an article on Transformational Coaching as well as updates on Five Domains of Wellbeing Supervisor training, the Children's Division Career Ladder and activities within Early Childhood and Prevention Services. We'd like to thank staff for completing this year's Survey of Employee Engagement Survey and we look forward to discussions on the results of that survey in future CQI meetings.

If you have any information or success stories you would like to share in next quarter's newsletter, please contact Randy McDermit, Program Development Specialist, through Microsoft Outlook or by phone at (573)751-8932, or your regional Quality Improvement Specialist. Thank you for your ongoing commitment to the children and families served by the Division.

Necessary Action:

1. Review this memorandum with all Children's Division Staff.
2. Review the In Focus newsletter during CQI Meetings.
3. All questions should be cleared through normal supervisory channels.

[attachment](#)