Mandated Reporters: New Online Option to Report Child Abuse and Neglect

Thanks to your suggestions, we now have a new **ONLINE** option for mandated reporters to report non-emergency child abuse and neglect.

Our new **ONLINE** option:

- Gives you greater convenience and flexibility to report non-emergency issues
- Allows you to report no matter where you are
- Helps you avoid wait time on the Child Abuse and Neglect Hotline

**How it works:**

- When you’re ready to report, go to [http://dss.mo.gov/cd/can.htm](http://dss.mo.gov/cd/can.htm)
- Click on **ONLINE MANDATED REPORTING**
- You will sign up for an account with a few simple steps
- The interactive reporting system prompts you for information about the child, much like a normal hotline call

**Once you complete your report:**

- The report is immediately uploaded to a secure server
- You will get an email with the assigned call number indicating whether or not your report meets the definition of child abuse or neglect

**To make a report online:**

- Go to [http://dss.mo.gov/cd/can.htm](http://dss.mo.gov/cd/can.htm)
- Click on **ONLINE MANDATED REPORTING**
- Create an account
- Fill in report with the information
- Submit your report

**Remember:**

*If it is an emergency or life-threatening situation, call 911 immediately.*

Report these situations to the Child Abuse and Neglect Hotline directly:

**1-800-392-3738**

**IMPORTANT TIP**

Collect all needed information before you start your report.

The report automatically times out after 15 minutes of inactivity.