



MO HealthNet
Drug Helpdesk Status Report

SUBJECT: June 1, 2009 - June 30, 2009

DATE: July 8, 2009

CLINICAL EDIT/PRIOR AUTHORIZATION PROGRAM OVERVIEW	
Helpdesk Transactions	Total
<i>Total Helpdesk Transaction Count</i>	<i>5,594</i>
<i>Total Approved Claims at Helpdesk</i>	<i>3,384</i>
<i>Total Denied Claims at Helpdesk</i>	<i>2,210</i>
<i>Total number of transactions completed by InfoX PA staff</i>	<i>5,287</i>
<i>Total number of transactions completed by the State PA staff</i>	<i>80</i>

CLINICAL EDIT/PRIOR AUTHORIZATION TRANSACTION COUNTS			
Drug Class	Helpdesk Approved	Helpdesk Denied	Helpdesk Total
NEW DRUG - MISSOURI	96	26	122
5HT3 RECEPTOR	53	61	114
AC CUTANE	37	0	37
ACTIQ	2	0	2
ADHD	294	43	337
ALINIA	3	0	3
AMITIZA	19	8	27
ANTIBIOTIC PAK	10	28	38
ANTIPLATELET	81	19	100
BIDIL	1	1	2
BOTOX	15	0	15
COLD SORE	2	17	19
COUGH AND COLD	84	5	89
COX-2	28	18	46
DIFLUCAN	19	9	28
EMEND	9	1	10
EPOETIN	11	1	12
FORTEO	4	2	6

Drug Class	Helpdesk Approved	Helpdesk Denied	Helpdesk Total
GARDASIL	7	0	7
GENERIC OVERRIDES	14	0	14
GEODON INJ	4	0	4
GROWTH HORMONES	7	0	7
H PYLORI	28	2	30
H2 ANTAGONISTS	53	36	89
HYDROXYPROGESTERONE CAPROATE P	5	0	5
KLONOPIN WAFER	2	2	4
LACTULOSE	59	25	84
LYRICA	69	33	102
METHADONE	23	1	24
MIRALAX	129	61	190
MODAFINIL	7	5	12
NPD-2ND GENERATION ANTIHISTAMINES	97	130	227
NPD-ACE INHIBITORS	16	9	25
NPD-ALPHA GLUCOSIDASE INHIBITORS	0	1	1
NPD-ALZHEIMERS AGENTS	2	1	3
NPD-ANGIOTENSIN II RECEPTOR BLOCKERS	0	1	1
NPD-ANTIFUNGAL	69	6	75
NPD-BETA ADRENERGIC-NEBULIZED	33	18	51
NPD-BETA ADRENERGIC-SHORT ACTING	4	20	24
NPD-BETA BLOCKERS	23	13	36
NPD-BIGUANIDES	4	0	4
NPD-BONE DEOSSIFICATION	2	1	3
NPD-CCB - DHP	2	6	8
NPD-CCB - NONDHP	3	9	12
NPD-COPD ANTICHOLINERGICS	12	32	44
NPD-DMARDS	1	2	3
NPD-ELECTROLYTE DEPLETERS	3	5	8
NPD-FLUOROQUINOLONES	71	52	123
NPD-HERPES ANTIVIRALS	1	1	2
NPD-HMG	43	37	80
NPD-INHALED CORTICOSTEROIDS	28	54	82
NPD-INSULINS	1	3	4
NPD-INSULINS - RAPID ACTING	4	3	7
NPD-INTRANASAL ANTIHISTAMINE	1	5	6
NPD-INTRANASAL STEROIDS	4	20	24
NPD-LONG ACTING NARCOTICS	27	7	34

Drug Class	Helpdesk Approved	Helpdesk Denied	Helpdesk Total
NPD-MACROLIDES	16	5	21
NPD-MEGLITINIDES	2	3	5
NPD-NON ERGOT DOPAMINE RECEPTOR AGONISTS	13	1	14
NPD-OPHTHALMIC ANTIHISTAMINES	3	14	17
NPD-OPHTHALMIC NSAIDS	0	2	2
NPD-OPHTHALMIC QUINOLONE	2	6	8
NPD-OTIC QUINOLONE	1	13	14
NPD-PPI	457	305	762
NPD-SEDATIVE HYPNOTICS	12	34	46
NPD-SKELETAL MUSCLE RELAXANTS	6	7	13
NPD-TOPICAL ANDROGENIC AGENTS	1	3	4
NPD-TOPICAL PSORIASIS	0	1	1
NPD-TOPICAL RETINOID	1	2	3
NPD-TRIGLYCERIDE LOWERING AGENTS	24	49	73
NPD-TRIPTANS	2	5	7
NPD-ULCERATIVE COLITIS ORAL	5	5	10
NPD-URINARY TRACT ANTISPASMODICS	4	22	26
NPD-VAGINAL ANTIBIOTICS	0	3	3
NSAID - NON-SELECTIVE	127	148	275
ORLISTAT [XENICAL]	0	3	3
OXANDRIN	1	0	1
PDL-ANGIOTENSIN II REC/CCB COMBO	1	1	2
PDL-ANTIDIABETIC COMBINATION	3	3	6
PDL-ANTIFUNGAL	9	14	23
PDL-DIRECT RENIN	3	0	3
PDL-DMARDS	15	4	19
PDL-LIPOTROPICS	4	0	4
PDL-LONG ACTING NARCOTICS	109	0	109
PDL-PLATELET INHIBITOR AGENT	1	1	2
PDL-PPI	295	93	388
PDL-PULMONARY HYPERTENSION	1	0	1
PDL-SKELETAL MUSCLE RELAXANTS	10	284	294
PDL-TOPICAL RETINOID	34	32	66
PDL-TRIPTANS	155	40	195
PDL-ULCERATIVE COLITIS ORAL	1	2	3
REVATIO	3	0	3
SKELETAL MUSCLE RELAXANTS	0	1	1

Drug Class	Helpdesk Approved	Helpdesk Denied	Helpdesk Total
<i>SSRI</i>	110	87	197
<i>SUBUTEX_SUBOXONE</i>	180	3	183
<i>SUCRALFATE</i>	21	42	63
<i>THIAZOLIDINEDIONES</i>	13	3	16
<i>TINDAMAX</i>	0	4	4
<i>TRAMADOL</i>	51	104	155
<i>TRIPTANS</i>	3	2	5
<i>VIVITROL</i>	3	4	7
<i>VORICONAZOLE</i>	6	1	7
<i>XANAX XR</i>	6	7	13
<i>XOLAIR</i>	14	1	15
<i>ZYPREXA</i>	1	0	1

Utilization Indicators	Total
<i>Average number of transactions per day</i>	186
<i>Override approval rate for clinical edits</i>	60.5 %

EARLY REFILL, DOSE OPTIMIZATION, HOSPICE, 15-DAY LIMITATION, AND EXCEPTION 716 PROGRAM OVERVIEW

Helpdesk Transactions	Total
<i>Total Helpdesk Transaction Count</i>	2,407
<i>Total Approved Claims at Helpdesk</i>	2,332
<i>Total Denied Claims at Helpdesk</i>	75
<i>Total number of transactions completed by InfoX PA staff</i>	2,287
<i>Total number of transactions completed by the State PA staff</i>	27

Early Refill	Total
<i>Early Refill Authorization Requests</i>	1,779
<i>Early Refill Approvals</i>	1,639
<i>Approvals Due to Vacation Supply</i>	183
<i>Approvals Due to Lost Prescription</i>	397
<i>Approvals Due to Therapy Change</i>	636
<i>Approvals Due to Starter Dose</i>	1
<i>Approvals Due to Medically Necessary</i>	422
<i>Early Refill Administrative Approvals</i>	75
<i>Early Refill Denials</i>	65

Dose Optimization	Total
<i>Dose Optimization Authorization Requests</i>	<i>595</i>
<i>Dose Optimization Approvals</i>	<i>585</i>
<i>Dose Optimization Denials</i>	<i>10</i>

Exception 716 Override	Total
<i>Drug Approval for larger quantities</i>	<i>1</i>
<i>Drug Denial for larger quantities</i>	<i>0</i>

Exception 713 Override	Total
<i>Drug Not Related to Terminal Illness - Approved</i>	<i>9</i>
<i>Drug Related to Terminal Illness - Denied</i>	<i>0</i>

Exception 712 Override	Total
<i>Drug Therapy Approved for > 15 Days</i>	<i>17</i>
<i>Drug Therapy Denied for > 15 Days</i>	<i>0</i>

Early Refill, Dose Optimization, Exceptions 716, 713, and 712 Utilization Indicators	Total
<i>Average number of transactions per day</i>	<i>80.2</i>
<i>Override approval rate for ER and Dose Opt edits</i>	<i>97 %</i>