



ERIC R. GREITENS, GOVERNOR • JENNIFER TIDBALL, ACTING DIRECTOR

JAY LUDLAM, ACTING DIRECTOR  
MO HEALTHNET DIVISION  
P.O. BOX 6500 • JEFFERSON CITY, MO 65102-6500  
WWW.DSS.MO.GOV • 573-751-3425

January 13, 2017

Dear Aetna Better Health of Missouri Member:

Beginning May 1, 2017, Aetna Better Health of Missouri, formerly known as Health Care USA, will no longer participate in the MO HealthNet Managed Care program.

Our records show that you or a member of your household are currently enrolled with Aetna Better Health of Missouri.

You or a member of your household will not lose your benefits as a result of this change. Your health care benefits will stay the same.

Beginning May 1, 2017, the MO HealthNet Managed Care program will operate statewide through the Missouri Department of Social Services, MO HealthNet Division (MHD), and the following three Managed Care health plans:

**Home State Health Plan**

16090 Swingley Ridge Road  
Suite 500  
Chesterfield, MO 63017  
1-855-694-HOME (4663)

**Missouri Care**

133 S. 11th Street  
Suite 200  
St. Louis, MO 63102  
1-800-322-6027

**United Healthcare**

13655 Riverport Drive  
Maryland Heights, MO 63043  
1-866-292-0359

You will have a choice of MO HealthNet Managed Care health plans during an open enrollment period beginning January 20 through April 3, 2017. An enrollment packet will be mailed to you before the beginning of open enrollment; you may have already received your packet. The packets will have a list of benefits, information about the three MO HealthNet Managed Care health plans available, and information on how to choose a health plan and primary care provider (PCP or doctor).

You can call our toll-free, MO HealthNet Managed Care Enrollment Helpline at 1-800-348-6627 for assistance in choosing a Managed Care health plan or with questions about the enrollment process. Managed Care choice counselors are available from 7:00 A.M. to 6:00 P.M., Monday through Friday (except holidays).

Interpretive services are available by calling the Participant Services Unit at 1-800-392-2161.  
Prevodilačke usluge su dostupne pozivom odjela koji učestvuje u ovom servisu na broj 1-800-392-2161.  
Servicios Intrepretative están disponibles llamando a la unidad de servicios de los participantes al 1-800-392-2161.

RELAY MISSOURI

FOR HEARING AND SPEECH IMPAIRED 1-800-735-2466 VOICE • 1-800-735-2966 TEXT PHONE

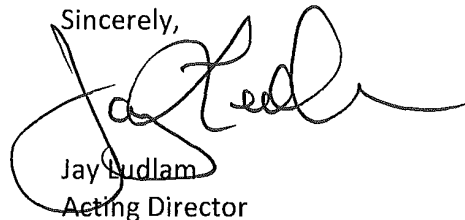
An Equal Opportunity Employer, services provided on a nondiscriminatory basis.

Additional information about statewide Managed Care may be found on the MO HealthNet Division's website at <http://dss.mo.gov/mhd/mc/>.

If you wish to stay with Aetna Better Health of Missouri through April 30, 2017 you may do so. However, you will have to choose a new health plan during the open enrollment period. Services with your new health plan will begin on May 1, 2017.

If you have any questions about your enrollment or choice of health plan, please call the MO HealthNet Managed Care Enrollment Helpline at 1-800-348-6627.

Sincerely,

A handwritten signature in black ink, appearing to read "Jay Budlam". The signature is fluid and cursive, with a large initial "J" and "B".

Jay Budlam  
Acting Director

JP/hj