

MO HealthNet Managed Care Contracts Awarded

The MO HealthNet Division has received notification that the following health plans have been awarded a contract covering the entire MO HealthNet Managed Care area encompassing the Central, Eastern and Western Regions effective July 1, 2015.

Aetna Better Health of Missouri (formerly HealthCare USA)
10 S. Broadway, Suite 1200
St. Louis, MO 63102
800-566-6444 (Provider Relations)
800-566-6444 (Member Services)
<http://www.aetnabetterhealth.com/mo>

Home State Health Plan
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017
855-694-HOME (4663) (Provider Relations and Member Services)
<http://www.homestatehealth.com/providers/>

Missouri Care
2404 Forum Blvd.
Columbia, MO 65203
800-322-6027 (Provider Relations, press Option #4)
800-322-6027 (Member Services, press Option #3)
<http://www.missouricare.com/>

The Central Region includes Audrain, Benton, Boone, Callaway, Camden, Chariton, Cole, Cooper, Gasconade, Howard, Laclede, Linn, Macon, Maries, Marion, Miller, Moniteau, Monroe, Montgomery, Morgan, Osage, Pettis, Phelps, Pulaski, Ralls, Randolph, Saline and Shelby counties.

The Eastern Region includes Franklin, Jefferson, Lincoln, Madison, Perry, Pike, St. Charles, St. Francois, Ste. Genevieve, St. Louis, Warren, and Washington counties and St. Louis City.

The Western Region includes Bates, Cass, Cedar, Clay, Henry, Jackson, Johnson, Lafayette, Platte, Polk, Ray, St. Clair, and Vernon counties.

Enrollees will be offered a choice of Managed Care health plans during an open enrollment period from April 13 - June 16. An enrollment packet will be mailed to individuals eligible for coverage prior to the beginning of open enrollment containing a description of benefits, the Managed Care health plans available in their area of the State, and information on how to choose a Primary Care Provider (PCP).

A toll-free, MO HealthNet Managed Care Enrollment Helpline is available 7 a.m. to 6 p.m., Monday through Friday, at 1-800-348-6627. Trained Enrollment Counselors provide support for current and potential enrollees regarding all aspects of the enrollment process.

Enrollees must also choose a Primary Care Provider (PCP) or check to make sure your current PCP is with your health plan choice. Enrollees can call 1-800-348-6627 for help finding a PCP in your area or to request a PCP list be mailed to you. Enrollees can also view the MO HealthNet Managed Care PCP list at <https://dssapp.dss.mo.gov/pcp/>.

Providers contracted with current MO HealthNet Managed Care health plans may contact those health plans if they have questions regarding how the new contract awards may affect them.