

**Missouri State Dental Task Force Meeting Minutes
July 14, 2011**

<p><u>Present</u> Tee-Ka Johnson, BA+ Sharvell Sykes, Bridgeport Susan Wood, CMFHP Donnell Cox, DentaQuest Dale Pfaff, HealthCare USA Karen Kliethermes, DHSS Lois Sanbothe, MO HealthNet Jennifer Goedeke, Molina Andrea Smith, MO HealthNet Christine Cybulski, Molina Christina Schmidl, Missouri Care Dougl Kays, Legal Services of MO Regina Sullivan, Missouri Care</p>	<p><u>Absent</u> Judy Brennan, BCBSKC Mona Prater, BHC Amy McCurry-Schwartz, BHC Vicki Piltyk, Bridgeport Bryan Pope, CHC of Central MO Robin Onikul, Children's Mercy Jenny Hainey, CMFHP Ramona Kaplenk, Harmony Carole Ouimet, Harmony Karashia Tabbs, Harmony Rudy Bremen, HealthCare USA Laurel Ruzas, HealthCare USA</p>	<p>Tony Marzucio, Molina Cheryl Thomas, DHSS</p>	<p><u>Recorder</u> Tee-Ka Johnson, Special Programs Coordinator, BA+</p>
ISSUE	DISCUSSION	F/U	
<p>Introductions</p>	<p>Roll call was completed. Representatives from the following entities participated in the meeting:</p> <ol style="list-style-type: none"> 1. Blue-Advantage Plus 2. Bridgeport Dental Services 3. Children's Mercy Family Health Partners 4. DentaQuest 5. HealthCare USA 6. MO HealthNet Division 7. Molina Healthcare 8. Missouri DHSS 		
<p>Approval of Minutes from Previous Meeting</p>	<p>The task force reviewed the April 4, 2011 meeting minutes and approved the minutes without changes.</p>	<p>None</p>	
<p>Plan Updates</p>	<p>Each health plan reported the types of activities and interventions that were carried out since the last task force meeting as described below.</p> <p><u>Blue-Advantage Plus</u> BA+ will continue to focus on their initiatives already in place. In March BA+ began working with DentaQuest to redirect members who are visiting the ER for dental reasons back to their dentist. BA+ sends DentaQuest a report on members who have visited the dentist for dental issues and in return DentaQuest makes an outreach call to the members to help them set up an</p>	<p>All plans will continue to provide updates on interventions implemented to improve annual dental visit rates.</p>	

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appointment with their dentist.

BA+'s Annual Dental Visit (ADV) rate went from 31.7% (HEDIS 2010) to 40.92% (HEDIS 2011). BA+ met goal.

Children's Mercy Family Health Partners

CMFHP increased their ADV HEDIS rated and met goal. CMFHP's ADV rate went from 38.39% (HEDIS 2010) to 47.47% (HEDIS 2011). No new initiatives have been implemented and CMFHP will continue to focus on initiatives already in place.

HealthCare USA

HealthCare USA continues to focus on their initiatives already in place. They continue to send reminders and they attribute their success to the activities with the members conducted by the Community Development Team. HEDIS 2011 results are listed below.

- Eastern Region – 42.07%
- Central Region – 48.98%
- Western Region – 43.39%

Missouri Care

Interventions for dental have remained the same. Missouri Care has had a strong focus on outreach for dental and providing outreach to Head Start programs. In addition, Missouri Care also works with DentaQuest on the ER initiative. Results for HEDIS 2011 are listed below.

- Central Region – 42.15% (exceeded goal)
- Western Region – 29.18 (denominators are fairly low since this is the first time Missouri Care is serving the Western region)
- Eastern Region – 29.04% (denominators are fairly low since this is the first time Missouri Care is serving the Eastern region)

Molina Healthcare

Molina has seen an increase in their ADV HEDIS rates. Molina continues to work on their initiatives and there are aggressively contacting members and starting the process of collaborating with school fairs and conducting onsite health fairs.

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	<ul style="list-style-type: none"> • Central Region – 39.00% • Western Region – 35.56% • Eastern Region – 37.20% <p>Andrea Smith congratulated every Plan on their efforts and was very pleased with the Plans improvement in HEDIS rates.</p>											
Other Discussion	<p>Andrea Smith wanted to know the status of Missouri’s Dental Workgroup. Karen Kliethermes reported that they actually worked on putting this group back together in November. They were going to have stakeholders look at focus areas identified in the Oral Health Program and look at long and short term strategies and give us an update on activities they were working on. In addition, it was reported that there will be a new position opening up in the Oral Health Program and this person will work on implementing a strategic health plan and try to bring it forth and start acting on the Oral Health Program. They will report to us on what they have going on with their Oral Health Program.</p> <p>Federal Oral Health Program - There has been no information received on this program.</p>											
Next Meeting	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;"><u>Date/Time</u></th> <th style="text-align: left;"><u>Host</u></th> </tr> </thead> <tbody> <tr> <td>October 6, 2011 at 2:30 pm</td> <td>Harmony Health Plan</td> </tr> <tr> <td>January 5, 2012 at 2:30 pm</td> <td>Children’s Mercy Family Health Partners</td> </tr> <tr> <td>April 5, 2012 at 2:30 pm</td> <td>Missouri Care</td> </tr> <tr> <td>July 5, 2012 at 2:30 pm</td> <td>Molina Healthcare</td> </tr> </tbody> </table>	<u>Date/Time</u>	<u>Host</u>	October 6, 2011 at 2:30 pm	Harmony Health Plan	January 5, 2012 at 2:30 pm	Children’s Mercy Family Health Partners	April 5, 2012 at 2:30 pm	Missouri Care	July 5, 2012 at 2:30 pm	Molina Healthcare	<p>The hosting plan will send a meeting invite for the next meeting and will provide all applicable documents for review including the previous meeting minutes and task force contact list.</p>
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Signature: _____

Date: _____