



**MO HEALTHNET MANAGED CARE
QUALITY ASSESSMENT & IMPROVEMENT ADVISORY GROUP**

**October 27, 2011
Department of Health and Senior Services
930 Wildwood Drive
Conference Room Wild Pine A & B
Jefferson City, MO 65109**

12:00-12:30	LUNCH after All Plan Meeting Adjourns (Working Lunch)	
12:30-12:35	Welcome/Introductions/Minutes QA&I July 28, 2011*	Dr. Liz Peterson
12:35-12:45	MHD Director Update	Marga Hoelscher
12:45-12:55	CSTAR Update*	Shannon Einspahr
12:55-1:05	Legal Services Quarterly Report	Legal Services Rep
1:05-1:15	EQRO 2010 Review Task Force*	Ramona Kaplenk
1:15-1:25	State-Wide Dental PIP Update*	Ramona Kaplenk
1:25-1:35	Harmony Health Plan Best Practice	Ramona Kaplenk
1:35-1:45	Health Plan Request for Enhanced Member Incentive	Susan Eggen
1:45-1:55	Case Management Task Force*	Dr. John Esslinger
1:55-2:25	Health Plans' NCQA Update	All Health Plans
2:25-2:30	Tracking Log*	Dr. Liz

**Public Comment
Questions/Adjourn**

*Handouts & Health Plan Quarterly Quality Initiatives available on
<http://dss.mo.gov/mhd/mc/qai/meeting.htm>
**Next Meeting Scheduled for
 January 26, 2012
 Harry S. Truman Bldg. Room 490/492
 Jefferson City, MO**