

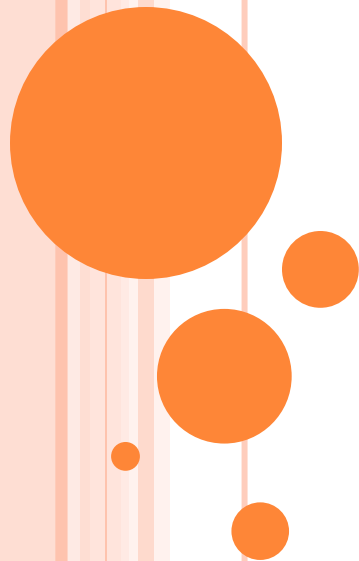
2010 MO HEALTHNET MANAGED CARE PROGRAM EXTERNAL QUALITY REVIEW PROJECT TIMELINE (KEY DATES)

**Presented to the MO HealthNet QA&I Meeting
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by

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OVERVIEW

- Key Dates
- Changes from 2009 review



KEY DATES

- MC+ MCO Teleconferences
 - 12/01/10 - 12/02/10 and 12/06/10 – 12/07/10
 - Performance Measure Data Request
 - Request Date 1/5/2011
 - Receipt Date 2/9/2011 (Priority due date)
 - Receipt Date 2/16/2011 (Final due date)
 - Performance Measure Medical Record Request
 - Request Date 3/1/2011
 - Receipt Date 3/29/2011
- Please consider these dates as a target schedule. All dates are subject to change with notice from BHC, Inc.



KEY DATES CONT'D

- Performance Improvement Projects Data Request
 - Request Date 2/1/2011
 - Receipt Date 3/1/2011
- Case Management Record and Listing Request
 - Request Date 1/12/2011
 - Receipt Date 2/9/2011
- Grievance Files Listing Request
 - Request Date 4/25/2011
 - Receipt Date 5/20/2011
 - Random sample of files to be reviewed during onsite visits.

- Please consider these dates as a target schedule. All dates are subject to change with notice from BHC, Inc.

KEY DATES CONT'D

○ Site Visits

- Columbia June 22 & 23, 2011
- St. Louis area June 27 – July 1, 2011
- Kansas City area July 6 – 8, 2011

- Please consider these dates as a target schedule. All dates are subject to change with notice from BHC, Inc.



EQR 2010 CHANGES

- Elimination of Encounter Data Validation
- Addition of Case Management Special Project (Medical Records Validation)

