

PROVIDER BULLETIN

Volume 30 Number 65

<http://www.dss.mo.gov/mhd>

June 17, 2008

MO HEALTHNET PROVIDER MANUALS

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- **MO HEALTHNET PROVIDER MANUALS**

On July 1, 2008 the MO HealthNet Division will transition to an updated version of the MO HealthNet Provider Manuals on the MO HealthNet Division web site at www.dss.mo.gov/mhd/providers/index.htm or directly through emomed.com. The manuals will have a new look and will be maintained in a pdf. format that can be navigated through the internet more easily and efficiently. The functionality of the site will be similar to other internet sites. A Google-mini search engine will be utilized to search within the Provider Manual website for specific information relevant to your inquiry.

- Providers will no longer need to set preferences to view the web site or maneuver through documents.
- Searches may be conducted within the site by topic, manual, or phrase.
- Information can be accessed quickly

Provider Bulletins are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.missouri.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

MO HealthNet Managed Care: The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the red MO HealthNet card or by calling the Interactive Voice Response (IVR) System at 573-635-8908 and using Option One for the red or white card.

Provider Communications Hotline 573-751-2896