

PROVIDER BULLETIN

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ELIMINATION OF MO HEALTHNET PROVIDER PAPER REIMBURSEMENT CHECKS

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Missouri has continued to experience very significant revenue shortages resulting in the need for additional cost savings. Because of the closing and consolidation of mail operations, the MO HealthNet Division will no longer mail provider paper reimbursement checks, saving the state an approximate \$83,300 per year in postage and handling for those paper checks and remittance advices still currently being mailed.

Direct Deposit Requirement

Effective November 1, 2010, MO HealthNet provider paper reimbursement checks will no longer be mailed. The last paper check mailed will be the one for the October 22, 2010 financial cycle (dated November 5, 2010). All providers who currently do not have direct deposit of their reimbursement checks must complete an Application for Provider Direct Deposit form to have their reimbursement directly deposited to their bank or savings account.

Individual providers whose services are only billed as a performing provider are not required to participate in direct deposit since reimbursement for their services already goes to the billing provider.

Individual providers who bill using their own NPI and who currently are not on direct deposit must enroll for direct deposit.

Clinics/groups must also complete the [Authorization by Clinic Members](#) form and submit with their Application for Provider Direct Deposit form.

Wire transfer accounts are not acceptable.

Application for Provider Direct Deposit

Effective November 1, 2010, provider paper reimbursement checks will no longer be mailed. If you currently receive a paper reimbursement check, you must complete an [Application for Provider Direct Deposit](#) form to have your reimbursement deposited directly to your bank or savings account. The application should be downloaded, printed, completed and mailed along with a voided check or letter from your bank to:

MO HealthNet Division
Provider Enrollment Unit
P. O. Box 6500
Jefferson City, MO 65102

Instructions for completion are shown on page 2 of the form.

Authorization by Clinic Members Form

In addition to completion of the Application for Provider Direct Deposit form, all clinics/groups must also complete the [Authorization by Clinic Members](#) form. Follow instructions on the form and send with the Application for Provider Direct Deposit to the address shown above.

If you have questions regarding direct deposit or provider enrollment issues, please send an email to providerenrollment@dss.mo.gov.

Provider Bulletins are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.missouri.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

MO HealthNet Managed Care: The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the red MO HealthNet card or by calling the Interactive Voice Response (IVR) System at 573-635-8908 and using Option One for the red or white card.

Provider Communications Hotline
573-751-2896