

## PROVIDER BULLETIN

Volume 33 Number 5

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September 1, 2010

## MO HEALTHNET BILLING WEB SITE

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- [Redesign and Improvement of MO HealthNet Billing Web Site](#)
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Over the past two (2) years, the MO HealthNet Division and Infocrossing Healthcare Services, Inc., their fiscal agent, have worked to redesign and improve the MO HealthNet Billing Web site at [www.emomed.com](http://www.emomed.com). We have designed one single environment which will provide real-time and direct access for administrator, provider, and clearinghouse users.

Entering into the Portal, you will find that the clean-cut design provides you with easy access to Help, News, Surveys and Search options. From the portal, you are able to move to other applications. These exciting changes will provide you with a streamlined, user-friendly, easy-to-use system.

Some of the changes you will see are:

- Real-time Adjudication of Claims
- Streamlined Claim and Attachment forms
- Claim Status moved to Claim Management
- Easy NPI access management – no more PINs
- Better look and feel of the web pages
- Better organization of web pages and easier navigation

We are very excited to begin using the new eMOMED on Sunday, September 19, 2010. To help users become familiar with changes, a power point presentation titled **“Welcome to the New MO HealthNet Web Portal”** is available for viewing on the current emomed Web site at [www.emomed.com](http://www.emomed.com).

**Provider Bulletins** are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

**MO HealthNet News:** Providers and other interested parties are urged to go to the MHD Web site at <http://dss.missouri.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

**MO HealthNet Managed Care:** The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the red MO HealthNet card or by calling the Interactive Voice Response (IVR) System at 573-635-8908 and using Option One for the red or white card.

**Provider Communications Hotline  
573-751-2896**