

## PROVIDER BULLETIN

Volume 34 Number 24

<http://dss.mo.gov/mhd/>

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### Certified Manager Training

- Designated Managers Must Attend Division Sponsored Training Annually

The Department of Health and Senior Services, Division of Senior and Disability Services recently distributed PM-04-08 to all in-home services providers on Feb. 7, 2012. This memo is available at <http://health.mo.gov/seniors/hcbs/ihsmemos.php>. The memo announced the schedule of regional provider meetings being held by the Division of Senior and Disability Services.

19 CSR 15-7(14)(D) states, "all providers must...ensure the designated managers annually attend division sponsored training designed to update certified managers." The Missouri Medicaid Audit and Compliance Unit (MMAC) has made the decision to allow attendance at one of these regional provider meetings to meet this annual training requirement.

Certified managers should maintain a copy of the agenda or handouts as proof of attendance at the meeting.

If you have any questions regarding this notice, please contact Provider Contracts via email at [mmac.ihscontracts@dss.mo.gov](mailto:mmac.ihscontracts@dss.mo.gov).

The notice to plaintiff class members of the proposed settlement of the Comas v. Schaefer lawsuit concerning the delivery of mental health services to deaf persons approved by the United States District Court for the Western District of Missouri Central Division, can be found at <http://dss.mo.gov/mhd/>

**Provider Bulletins** are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

**MO HealthNet News:** Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

**MO HealthNet Managed Care:** The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the red MO HealthNet card or by calling the Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the red or white card.

**Provider Communications Hotline**  
**573-751-2896**