

PROVIDER BULLETIN

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December 10, 2014

Children in Foster Care Behavioral Health Precertification Close Date

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- **2014 Children in Foster Care Behavioral Health Precertification Close Date**
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All Behavioral Health Services precertifications issued for children in Foster Care (Medical Eligibility Codes 07, 08, 37, and 38) will close effective December 31, 2014, regardless of any remaining unused units left on the precertification.

Should a patient currently in treatment need ongoing services, a new precertification period will begin on January 1, 2015. Providers may begin requesting a new precertification immediately under the guidelines outlined in Section 13.11 of the Behavioral Health Services provider manual. The Behavioral Health Services provider manual may be accessed online at http://manuals.momed.com/collections/collection_psy/print.pdf.

Effective December 19, 2014, MO HealthNet will implement an electronic precertification process for providers. In addition to accessing a patient's health record, precertification history, and diagnosis history, providers will be able to request precertification electronically through CyberAccess and will receive an immediate electronic response. Please refer to [Provider Bulletin Volume 37 Number 06 issued October 31, 2014](#) for additional information on precertification through CyberAccess.

REMINDER: Providers who have been paid for services in excess of four (4) hours for a participant in the last rolling year will not receive four (4) additional non-precertified hours for that participant.

Provider Bulletins are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

MO HealthNet Managed Care: The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the red or white card.

**Provider Communications Hotline
573-751-2896**