

PROVIDER BULLETIN

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Telehealth: Originating Site Reimbursement for Rural Health Clinics & Federally Qualified Health Centers

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- Reimbursement for procedure code: Q3014 (Originating Site Fee) - Increase of 1% effective July 1, 2016.
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Originating Site Reimbursement for Rural Health Clinics (RHC) & Federally Qualified Health Centers (FQHC)

As stated in the [Telehealth bulletin](#), Volume 38 Number 46, dated June 1, 2016, RHCs and FQHCs are eligible to receive reimbursement for a facility fee for Telehealth services when operating as the originating site. Claims must be submitted with HCPCS code **Q3014** (Telehealth originating site facility fee). For dates of service on or after July 1, 2016, the originating site reimbursement is increased by 1% and will be the lesser of the usual and customary charge or \$15.61.

Rural Health Clinics (RHC), both Provider Based and Independent, must continue to bill Telehealth services using their non-RHC clinic provider number when operating as an originating site or distant site.

Effective for dates of service on or after July 1, 2016, FQHC providers must bill no more than \$16.97 in order to receive the \$15.61 maximum reimbursement. Claims will be subject to post payment review and those reimbursed more than \$15.61 will be adjusted to recoup the difference.

FQHC providers must leave the Rendering Provider ID field (24j on CMS-1500) blank on their claims when billing the Q3014 originating site facility charge. FQHC providers must also remove charges and payments for Telehealth services from their year-end cost reports.

Provider Bulletins are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

MO HealthNet Managed Care: The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the red or white card.

Provider Communications Hotline
573-751-2896