

PROVIDER BULLETIN

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<http://dss.mo.gov/mhd/>

December 1, 2016

Radiology/Imaging: DiagnosticSite Certification Requirement

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- DiagnosticSite Certification Requirement

As previously stated in the MO HealthNet Division (MHD) [Radiology Bulletin](#) dated January 15, 2016 (Volume 38, Number 25), DiagnosticSite is a standardized medical imaging safety and quality program designed to assess and credential medical imaging equipment, personnel, and policies of facilities that perform diagnostic imaging services.

Enrolled MO HealthNet providers that provide imaging services are required to participate in this program. Each facility that intends to perform high-tech and/or cardiac imaging procedures for MO HealthNet participants **must** receive DiagnosticSite certification from HealthHelp by December 31, 2016.

As stated in the January 15, 2016 bulletin, all enrolled MO HealthNet rendering facilities were temporarily "certified" starting February 1, 2016, allowing rendering providers most of calendar year 2016 to complete their DiagnosticSite certification. Each rendering provider must complete their DiagnosticSite certification by December 31, 2016, or the provider may not serve as a MO HealthNet rendering provider for the imaging PA process through HealthHelp. It is each facility's responsibility to comply with the DiagnosticSite certification process as further described below.

- For sites that have never been certified, enrollment began February 1, 2016.
- For sites that have already been certified through HealthHelp's DiagnosticSite process for another payer, the current certification will fulfill the MO HealthNet requirement. (Certification renewal will be the same as the existing scheduled certification renewal process for that site.)
 - Providers that have been certified for DiagnosticSite for another payer must contact HealthHelp to confirm your certification is valid for MO HealthNet. If you do not confirm the status of your current certification, it is possible that you will not be listed as a rendering provider in the PA process for MO HealthNet participants.
- Providers will be responsible for reassessing their facility/equipment every two years. You will receive a 45 day notice prior to the expiration date. If your facility acquires new equipment after you are certified, you must log in and report your new equipment.
- Hospitals providing imaging services are exempt from the DiagnosticSite certification process.

Providers can complete their DiagnosticSite certification online at:
<https://portal.healthhelp.com/radsitenet/registration.aspx>

For more **information on DiagnosticSite Certification**, please contact Program Support:

- Email: SiteSupport@HealthHelp.com
- Phone: 1-800-506-2560
- Fax: 1-800-546-7081

Provider Bulletins are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

MO HealthNet Managed Care: The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the red or white card.

**Provider Communications Hotline
573-751-2896**