

MO HealthNet Training Workshops

The MO HealthNet Division has planned training workshops for billers involved in Physician, Ambulance, Psychology/Counseling, and Durable Medical Equipment claim filing. Providers may register by E-mail at mhd.provtrain@dss.mo.gov or by clicking onto the session date you wish to attend. Please provide your **provider name, NPI, date and time of session, contact person, participant names, and a phone number** where you can be reached. You will be notified by E-mail to confirm your registration. Another option is to fax the registration form by printing this page and circling the date you wish to attend. **Please include your provider name, NPI, contact person, participant names, and a phone number on the FAX cover page and FAX to 573/526-4382.** You will be contacted by phone or FAX to confirm your registration.

All workshops will be held in the Interpretive Center located in the State Information Center Secretary of State's Office at 600 West Main, Jefferson City, MO. A parking lot is located in front of the building. Directions are on the second page.

Physician Workshops: Physicians, Nurse Practitioners, Podiatrists, Private Medical Clinics, FQHCs, Teaching Institutions and Local Public Health Agencies.

Physician New Biller Workshop (6 Hour Session + 1 Hour for Lunch - on your own):

- MO HealthNet Program Update
- Agency Resources Available to Providers
- Internet Electronic Filing-
 - CMS-1500 Claim Form
 - Attachments
 - Refiling denied claims
 - Adjustments (changing information on a previously paid claim or recouping a paid claim)
- Top 10 Common Billing Errors
- National Correct Coding Initiative
- Reasons to Check Eligibility
- Major Reasons for Claim Denials
- Medicare Crossover Claims
- Pharmacy Claims

Tuesday Physician – New Biller Session 8:30 A.M. – 3:30 P.M. State Info. Center
[April 3, 2012](#)

Tuesday Physician – New Biller Session 8:30 A.M. – 3:30 P.M. State Info. Center
[October 9, 2012](#)

Physician – Established Biller Q&A Workshop (3 Hour Session)

- MO HealthNet Program Update
- Program Policies and Processes
- Questions/Answers from Providers
- Major Reasons for Claim Denials
- Electronic Claim Filing Overview
- General Discussion

Thursday Physician – Established Biller Q&A 9:00 A.M. – 12:30 P.M. State Info. Center
[April 5, 2012](#)

Tuesday Physician – Established Biller Q&A 9:00 A.M. – 12:30 P.M. State Info. Center
[October 16, 2012](#)

Ambulance Billing Workshop – 3 Hour Session :

- MO HealthNet Program Update
- Internet Resources
- Claim Filing Instructions
- MO HealthNet Covered/Non-Covered Trips
- Common Billing Errors
- Questions & Answers

Wednesday Ambulance 8:30 A.M. – 11:30 A.M. State Info. Center
[April 11, 2012](#)

Wednesday Ambulance 1:00 P.M. – 4:00 P.M. State Info. Center
[April 11, 2012](#)

Dental Billing Workshop – 2 1/2 Hour Session :

- Internet Resources
- Claim Filing Instructions
- Common Billing Errors
- Questions & Answers

Wednesday Dental 9:00 A.M. – 11:30 A.M. State Info. Center
[June 6, 2012](#)

Wednesday Dental 1:00 P.M. – 3:30 P.M. State Info. Center
[June 6, 2012](#)

Durable Medical Equipment Workshop (3 Hour Session)

- MO HealthNet Update
- Internet Electronic Filing-
CMS-1500 Claim Form
Medicare Part B Crossover Claim
Attachments
Medicare Part C
- Precertification Process/Criteria
- Common Billing Errors
- Questions/Answers
- Code & Reimbursement Changes

Wednesday October 10, 2012	Durable Medical Equipment	8:30 A.M. – 11:30 A.M.	State Info. Center
Wednesday October 10, 2012	Durable Medical Equipment	1:00 P.M. – 4:00 P.M.	State Info. Center

Psychology/Counseling Workshop (Lunch break from 11:30 a.m. – 1:00 p.m. – on your own)

- MO HealthNet Update
- Internet Electronic Filing
- CMS-1500 Claim Form
Medicare Part B Crossover Claims-based on Provider requests
- Checking Eligibility ME Codes
- Documentation Requirements / Prior Authorization
- Common Billing Errors
- Review of Sample Documentation
- Code & Reimbursement Changes
- Questions / Answers

Wednesday March 7, 2012	Psychology/Counseling <i>General Billing 8:30 – 11:30 a.m.</i> <i>Documentation 1:00 – 4:00 p.m.</i>	8:30 A.M. – 4:00 P.M.	State Info. Center
Tuesday September 25, 2012	Psychology/Counseling <i>General Billing 8:30 – 11:30 a.m.</i> <i>Documentation 1:00 – 4:00 p.m.</i>	8:30 A.M. – 4:00 P.M.	State Info. Center

Registration for each workshop begins 30 minutes prior to each session.

You may wish to bring a jacket as room temperatures vary. No beverages or lunch will be provided.

Please Note: Providers are encouraged to download the appropriate provider type billing book from this Web site, <http://dss.mo.gov/mhd/providers/education/index.htm> prior to the workshop date and bring it with you to the workshop.

Directions to State Information Center:

From North: Take Hwy 54 or 63 to Jefferson City. Take the first exit (Main Street) after crossing the bridge. Turn left on Main. Go 4 blocks. Turn left into State Information Center's parking lot.

From South: Take Hwy 54 to Jefferson City. Follow signs for Hwy 50 East. Turn left on Missouri Boulevard. Go 2 blocks. Turn left on Main Street. Go one block. Turn right into parking lot.

From West: Take Hwy 50 to Jefferson City. At first stoplight, turn left. Go 2 blocks, turn left on Main Street. Go 1 block, turn right into parking lot.

From East: Take Hwy 50 to Jefferson City. Turn right at Missouri Boulevard. Go 2 blocks. Turn left on Main Street. Go one block. Turn right into parking lot.