

Frequently Asked Questions regarding the new Children's Treatment Services (CTS) IFB

Q: If I bid on the Parent Aide for Reducing Child Abuse and Neglect (PRAD) code can I transport my client to a visit?

A: In order to transport a client to a visit, the contractor must be contracted to provide Transportation (TRAN) services.

Q: I can still provide transportation under the Service Delivery Coordination (SDCR) code, correct?

A: No, the SDCR service no longer allows transportation. Transportation can only be provided if a provider is contracted for TRAN. The TRAN service can be used for the following:

- Transporting a child(ren) to and from school
- Transporting a child(ren) to and from medical appointments
- Transporting a child(ren) from child care provider, school, or placement location to the location in which a visit will take place with sibling(s)/parent(s) or placement opportunity;
- Transporting parents to visits with their child(ren);
- Transporting parents to meet with community resources as identified by the case manager which meet the treatment plan goals of the parent as identified in FST meetings;
- Transporting youth with handicap accessible needs as identified above; and/or
- Other transportation services as approved by Department.

Q: How will I bill for transportation?

A: Transportation is an authorized service just like the other services. Contractors will receive an authorization letter with the total number of miles authorized. Contractors must complete the mileage log on page 61 of the Attachment A: Catalog of Services.

Questions about Attachments

Q: I am the only person working under this contract, do I have to complete Attachment C?

A: Yes, Children's Division is requesting some basic information on all Contractors and/or Contractor Personnel.

Q: I don't have any litigation, do I have to turn in Attachment D?

A: Yes, if there is no litigation, please add your name and indicate "None" or "Not Applicable" on the form?

Questions about Background Checks

Q: What is the 4 digit code that I need for fingerprints?

A: As a contractor, you can apply with the Highway Patrol to receive a 4 digit code specific for your agency, and subject to monitoring by the Missouri Highway Patrol.

An individual may request a background check on themselves utilizing the code of 9999. The results will then be mailed to the individual's home address. The individual may choose to share their results with the Contractor or not.