**Interim Performance Withhold Program Report**

By July 31, 2019, the health plan shall submit to the state agency an Interim Performance Withhold Program Report. This report shall include final and preliminary data as well as health plan activities, innovations, and interventions. The report shall also include factors that may limit success in these strategies followed by a discussion of health plan responses to these factors.

Parameters for Performance Withhold Program:

* 14 Healthcare Effectiveness Data and Information Set (HEDIS) measures have been selected.
* First baseline year: Calendar Year (CY) 2018; first year of performance: CY2019.
* Baseline will update each year to match rate for previous CY.
* Benchmarks for CY19 (first year of performance): CY2019 NCQA Quality Compass MCO HEDIS percentiles.
* Payouts will be made based on a combination of percentage point increases in a performance year compared to baseline year and comparisons to national benchmarks (see above).
* All measures will be evaluated statewide and not by health plan region.

HEDIS Rate Component Instructions

The health plan shall report:

* HEDIS rates for the 14 measures selected using the Interim Performance Withhold Program Spreadsheet located at <https://dss.mo.gov/business-processes/managed-care-2017/health-plan-reporting-schedules-templates/> to include:
  + Final data for CY 2018, to two decimal places using standard rounding.
  + Any available data for CY 2019, to two decimal places using standard rounding.
    - MO HealthNet is not requiring any special work for HEDIS vendors or health plans; we simply want to see any available data.

Narrative Component Instructions

The health plan shall report:

* Any limitations on data, like whether a measure can be assessed quarterly or semiannually, or not.
* An interpretation and assessment of trends observed in CY 2018 and CY 2019 HEDIS rates.

The health plan shall describe innovations, interventions, and activities that have been designed to impact the 14 HEDIS measures selected for the Performance Withhold Program.

* Share the source of the innovation or initiative (best practice, collaboration with other health plans, guidance from national level/plans), if possible.
* Describe how performance on these activities is being measured and evaluated.

Describe ways the Health Plan is staying engaged with various factors that may influence HEDIS rates including, for example:

* Monitor NCQA, HEDIS, CMS, and professional societies for information pertinent to selected HEDIS measures.
* Barriers such as changes to practice guidelines, data collection, provider networks.
* Positive and negative results related to interventions aimed at improving the selected HEDIS measures.
* Discuss whether these barriers will influence national benchmarks or will disproportionately affect Missouri or a particular health plan.

Describe ways the health plan is responding to barriers identified, including:

* Adjusting provider networks to recruit additional or different health care providers.
* Increase or improve provider education or incentives.
* Increase or improve member education or incentives.
* Assist providers in billing and coding.
* General community outreach.
* Change or improve care management.
* Changes to services covered.
* Changes to information technology infrastructure.