

**Timeliness of Claims Adjudication Report: INSTRUCTIONS**

1. Report CLEAN claims only. Clean claims are those that can be processed without obtaining additional information from the provider of the service or from a third party.
2. All counts/costs reported should be for claims PROCESSED in the designated quarter, and NOT necessarily for services PROVIDED in that quarter.
3. For reporting purposes, use field names EXACTLY as shown in the specifications. Do NOT change spelling or add spaces to field names.
4. For fields with an Acceptable Values list, include ONLY items from that list. Be sure they are spelled EXACTLY as given in the specifications. Even minor deviations in spelling may result in your submission being rejected.
5. Submit report in a pipe-delimited file format.
6. The first row of the pipe-delimited file MUST contain the field names.

| FIELD NAMES                        | DATA TYPE | ACCEPTABLE VALUES                                                                       | NOTES                                                                                                                                                                                                                                |
|------------------------------------|-----------|-----------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Year                               | Number    |                                                                                         | Report the 4-digit calendar year.                                                                                                                                                                                                    |
| Quarter                            | Text      | Jan-Mar<br>Apr-Jun<br>Jul-Sep<br>Oct-Dec                                                | Report the Quarter using only the Acceptable Values.                                                                                                                                                                                 |
| HealthPlanName                     | Text      | AetnaBetterHealth<br>HomeState<br>MissouriCare                                          | Report the HealthPlanName using only the Acceptable Values. NOTE that there are NO SPACES in the plan names in the Acceptable Values list.                                                                                           |
| HealthPlanRegion                   | Text      | Eastern<br>Central<br>Western<br>Southwestern                                           | Report the HealthPlanRegion using only the Acceptable Values.                                                                                                                                                                        |
| HealthPlanVendor                   | Text      |                                                                                         | NEW FIELD. The name of the vendor whose claims are being reported. Leave blank if claims are from the Health Plan itself and not a vendor.                                                                                           |
| ClaimType                          | Text      | Dental<br>Home Health<br>Inpatient Hospital<br>Medical<br>Outpatient Hospital<br>Vision | Report the ClaimType using only the Acceptable Values.                                                                                                                                                                               |
| TotalClaimsCount                   | Number    |                                                                                         | Total count of adjudicated CLEAN claims for designated claim type.                                                                                                                                                                   |
| ClaimsAdjudicated0-15Days          | Number    |                                                                                         | MODIFIED FIELD. Have previously asked for percents, but changing to COUNTS of CLEAN claims.                                                                                                                                          |
| ClaimsAdjudicated16-30Days         | Number    |                                                                                         | MODIFIED FIELD. Have previously asked for percents, but changing to COUNTS of CLEAN claims.                                                                                                                                          |
| ClaimsAdjudicated31-45Days         | Number    |                                                                                         | MODIFIED FIELD. Have previously asked for percents, but changing to COUNTS of CLEAN claims.                                                                                                                                          |
| ClaimsAdjudicated45-60Days         | Number    |                                                                                         | MODIFIED FIELD. Have previously asked for percents, but changing to COUNTS of CLEAN claims.                                                                                                                                          |
| ClaimsAdjudicated61-90Days         | Number    |                                                                                         | NEW FIELD. For some reason, the 61-90 day time period was omitted from the prior report. COUNT of CLEAN claims.                                                                                                                      |
| ClaimsAdjudicated91+Days           | Number    |                                                                                         | MODIFIED FIELD. Have previously asked for percents, but changing to COUNTS of CLEAN claims.                                                                                                                                          |
| AverageDaysRequiredForAdjudication | Number    |                                                                                         | The average number of days for adjudication of CLEAN claims.                                                                                                                                                                         |
| TotalAmountBilled                  | Number    |                                                                                         | The total amount billed for CLEAN claims during the quarter.                                                                                                                                                                         |
| TotalAmountPaid                    | Number    |                                                                                         | The total amount paid for CLEAN claims during the quarter.                                                                                                                                                                           |
| TotalClaimsPaid                    | Number    |                                                                                         | The total number of CLEAN claims that were PAID during the quarter.                                                                                                                                                                  |
| TotalClaimsDenied                  | Number    |                                                                                         | The total number of CLEAN claims that were DENIED during the quarter. Denied claims are those that are actually denied. Claims that are allowed but with a paid amount of Zero are considered "Paid" claims and NOT "Denied" claims. |