

Report for the Missouri Coordinating Board for Early Childhood
October 7, 2014

Department: Department of Health and Senior Services

Liaison to the Board: Gail Vasterling.

Report as of September 26, 2014

- **Action Items In-progress/Pending:**

- **Announcements:**

New SCCR Administrator

On September 1, 2014, Sue Porting assumed the role of the Section for Child Care Regulation's administrator. Sue has served as Assistant Section Administrator since 2002, in addition to more than 20 years of service in SCCR; during which she served in the roles of child care facility specialist, child care supervisor, and coordinator of children's programs. As a result, she assumes this leadership role well prepared for continuing the important work of SCCR.

Progress of SCCR's On-line Complaint Process

The Section for Child Care Regulation (SCCR) is in the process of completing DELPHI Re-Write Phase II, which entails the development of a new Child Care Complaint System.

On August 25, 2014, SCCR began working with a software developer with an end goal of having substantiated complaints available for on-line viewing by September 1, 2015. The Child Care Complaint System will allow specialists to capture complaint investigation information electronically. By developing an electronic complaint system, substantiated complaints will be displayed on the Show Me Child Care Provider Search for the public to view.

While inspection reports are currently available online, this change will allow child care consumers to have additional information available when making decisions about child care.

-- END OF REPORT--