

Child and Family Services Review (CFSR) Advisory Committee
August 20, 2014 – Governor’s Office Building, Room 315
10:00 a.m. – 3:00 p.m.

Meeting Notes

Introductions

The meeting commenced at 10:05 a.m. with a welcome by Christine DeTienne and introductions:

Christine DeTienne - Children’s Division	Tricia Phillips - Children’s Division
Christy Collins - Children’s Division	Carla Gilzow – Children’s Division
Kimberly Abbott – OSCA	Melissa Smyser- Dept of Mental Health
Julie Lester – Children’s Division	Susan Savage – Children’s Division
Daphne Maupin - Children’s Division	Dale Fitch – University of Missouri
Rachel Davis – Chafee Foster Care Program	Sally Gaines – Children’s Division
Morgan – Youth with Great Circle	Keith Noble – Alternative Opportunities
Anthony - Youth with Great Circle	Bob Prue – Kansas City Indian Center
Beth Dessem – MO CASA	
Nickie Steinhoff – Foster and Adoptive Care Coalition	

State Updates

Legislative Updates – Susan Savage

Susan provided a brief update on signed legislation that directly impacts the Children’s Division and the Youth in our care. CD was very fortunate this legislative session regarding the Budget.

Children’s Division Updates

Crossover Youth Specialist – CD has hired a new Crossover Youth Specialist based in Greene Co.

Five Domains of Well-Being – CD has been working with Full Frame Initiative on the Five Domains of Wellbeing. Throughout the next couple of months, CD and Full Frame Initiative, along with Casey Family Programs, will be hosting seven “Community Conversation Events” around the state. CD staff and partner agencies will be invited to attend the conference and learn more about the Five Domains of Wellbeing.

Change in Training – CD training has typically been more centralized. Training is being reorganized as a more regionally based training.

IV-E Review – Upcoming IV-E review to determine whether CD is drawing on federal funds for youth in care appropriately.

NYTD Review – Sally Gaines provided an update on the recent NYTD Review of the Assessment Pilot. Forty-five case files were randomly selected for the review. We are waiting for the final report.

National Child Welfare Workforce Institute (NCWWI) – Missouri received 2 out of 11 grants across the country. UMKC offering MSW only; MSU offering BSW. The NCWWI grant also includes a Leadership Academy for Supervisors (LAS) and a Leadership Academy for Middle Managers (LAMM). All supervisors will get LAS training and 40 middle managers will receive the LAMM training in the spring.

COA Reaccreditation - Tricia Phillips provided an update on the progress of the COA Reaccreditation that CD has been going through over the past year. All 15 sites have been completed. At this time, 8 sites have been deemed “In Compliance”, 4 sites are in “Pre-Commission Report” phase and 3 sites are in “Post-Commission Report” phase. The plan is to have everything wrapped up by the end of this year.

Mobility Project – The Legislature passed a budget to purchase 1,500 Apple iPads for use by case workers out in the field. At this time, 45 iPads have been issued in Pilot sites around the state. Dale Fitch with University of Missouri has developed a survey that we are sending out to the 45 test users. Once we receive feedback from that survey, we will be developing focus groups then distributing the iPads in waves. All iPads are scheduled to be distributed to the field workers by December 1, 2014.

Discussion of Five Year Plan: Focus on Parent / Family / Client Involvement – Christine DeTienne

Christine DeTienne asked the group for open discussion and ideas to develop some method or process to get more input from parents of children in care.

- Group discussed Parent Cafes and Parent Advisory Boards to involve experienced parents in advising CD on how to better our services.
 - Christy Collins shared information and feedback regarding mock Parent Café’s that she has participated in.
- Melissa Smyser shared information on the Family Support Provider Coordinator and procedures that the Department of Mental Health uses to help provide support to families.
- Group discussed Peer Specialists and the role that position plays with families.
- Discussion about getting feedback from parents that have experience with children in CD system. Ideas were shared about setting up a focus group with experienced parents and families. It was suggested to possibly collaborate with a neutral source to organize these focus groups, such as a University or other community partner.
- Continued discussion of older youth planning and leading their FST meetings.
- Asking for ideas on a process to get feedback from families that are currently in care or who are recently out of care. Sending a brief survey to families with recently closed CD cases was discussed. This is a current practice but there is work to be done to improve the survey.

Community Conversations regarding the Five Domains of Wellbeing – Carla Gilzow

Carla Gilzow provided a Power Point presentation on Full Frame Initiative’s concept of the Five Domains of Wellbeing and how this concept could impact how CD staff work with the families in care. (See attached.) Carla stated that the Focus Group agreed with the framework of the Five Domains but were a little apprehensive around the discussion of how to implement the possible changes to the agency.

CD along with Katya Smyth with Full Frame Initiative will be hosting a series of “Community Conversations” regarding the Five Domains of Wellbeing and screening a documentary, *Rich Hill*. These events will be held in various areas of the state; various CD staff will be invited as well as community partners. The day will begin with a review of the Five Domains of Wellbeing followed by lunch and watching the movie, *Rich Hill*. The idea is to use the experiences of the children and families in this documentary to open discussion of how CD could implement the Five Domains of Wellbeing in their work to change the lives of families.

Quality Assurance System – Carla Gilzow and Tricia Phillips

Carla Gilzow and Tricia Phillips offered an opportunity for the group to provide feedback on CD’s Quality Assurance System. They are looking for areas that are in need of improvement to prepare for statewide assessment. In order to get this feedback, they asked the group to participate in an exercise. (See attached report.)

Next Meeting Date:

November 19, 2014 Governors Office Building - Room 315

Tentative Dates for 2015 Meetings:

February 18, 2015

May 20, 2015

August 19, 2015

November 18, 2015

Meeting Adjourned