

Child and Family Services (CFSR) Advisory Committee Agenda
November 16, 2016
10-3
Governor's Office Building, Room 470

Attendees:

Susan Savage – Children's Division	JoDene Bogart – Children's Division
Crystal Wilson - Children's Division	Julie Starr– Children's Division
Melissa Smyser – DMH	DeAnna Alonso - CMFCA
Amy Martin - Children's Division	Beth Dessem– CASA
Nikki Steinhoff- Foster Adopt Care Coalition	Patricia Long– ACF Region Children's Bureau
Stephanie Rhinehart ACF Program Specialist	Deborah Smith ACF Children's Bureau
Julie Starr – Children's Division	Cindy Reese – DHSS / DCPH
Clark Peters – University of Missouri	Laura Malzner- Children's Trust Fund
Teresa Hayner – Good Shepherd	Debi Word – Walden University
Jennifer Carter Dochler – MCADSV	Christy Collins – Children's Division
Sally Gaines – Children's Division	Kurt Brewer- MO CAN
Keith Noble – Preferred Family Health	Donna Erickson – Cardinal Glennon
Beth Isenberg – DESE	Nathan Porter – Children's Division
Paul Stevens – Children's Division	Tasha Toebben – Children's Division
Misty Allen – Children's Division	LeAnn Haslag – MO Alliance
Joni Ralph – Children's Division	

JoDene Bogart welcomed everyone and introductions were made.

Announcements and successes

Children's Trust Fund will hold their annual prevention conference next spring (March 2017). The conference will include sessions on being trauma informed and protective factors.

DMH – Received a system of Care expansion grant- 4 year grant in 3 sites. The grant is around early identification of psychosis. The grant is focused on changing the trajectory for schizophrenia.

CFSR Final Site Selection

JoDene Bogart reported that the three sites have been selected for MO's CFSR in July 2017. The sites selected are Jackson County (Kansas City), Jasper County (Joplin), and St. Charles County.

Each site has identified a coordinator; everyone is excited to start the process.

The CFSR is a joint case review between state and federal partners looking at apx. 65 cases. A review tool is used to review cases. Report for items we have met and still need to meet. The process is to improve our practice in CD to make things better for children and families.

Missouri Data Profile

The information is based on reporting from states on NCANDS and AFCARS. The data profile is used to look at conformity or non-conformity with the items. In fairness with the states, the data profile will just be used as information for results and not used as part of the CFSR review. See Data Profile sent electronically for data on MO and the technical language.

CFSR Reviewer Recruitment

During the review the state will partner with a federal partner. Approximately 65 cases will be reviewed during the week of July 24th. It is a great learning opportunity for those who would like to be reviewers. It is a full week of reviews. The Reviews will take place in Joplin, St. Charles and KC during the week. During the week reviewers will be reviewing cases on Mon. And Tuesday and possibly Wed. Interviews are scheduled with youth, resource providers, parents, service providers, court, teachers, counselors, etc. The interviews are dependent on case circumstances. A review tool is completed based on case information. There will be a debriefing each night.

Reviewers are needed who have knowledge of CD policy and practices. There will be reviewer training in Columbia for 2 to 3 days. Local site coordinator will need assistance for logistics.

JoDene write up the description of needing reviewers to be sent out to contracted agencies.

All together we will need 24 or 25 reviewers with alternates 32 or 33 reviewers.

Role of CFSR Advisory Committee in Statewide Assessment –Angela

The statewide assessment is the first phase of the process. The statewide assessment is the involvement of stakeholders and partners. Assessment includes looking at safety, permanency, and wellbeing then looking at the systemic piece. The case reviews are the nuts and bolts of reviewing safety, permanency, and wellbeing.

The systemic factors assessment is not due until 60 days prior to the review. It is good to start now to give the state feedback. This will assist to have no areas for the improvement plan.

The focus on the statewide assessment has changed from the last round. This round focuses on clear data and submissions. Data and information is not sufficient to show the systemic factors are functioning during the time in July there will also be stakeholder interviews that will focus on the systemic factors the assessment.

Think about how to put the state in the best position moving forward. Look at items that you think are doing well. Look items we can improve the collection of data and the performance before the review. Think about how we might focus on the factor.

Systemic factors – in relation to the role can help by forming subcommittees of this group or looking at groups that are already formed for the state. The Children’s Bureau will decide which systemic factors are functioning statewide.

The final draft is due mid May for Missouri. This allows time to look at what improvements need to be made. The annual report has already been submitted. That will be used in the collection of information for the CFSR.

Discussion – brainstorming – what types of groups may be helpful in this process. Be own group or other groups in the community do you think may be helpful to assist in preparing the statewide assessment.

Service array

Item 19- statewide info systems

Cd or FCCM staff that use the system

SACWIS manager

QA and QI groups.

Change control board

Item 20 case review system

Biological parents

Foster parents

Youth

Workers

Supervisors

Court group / OSCA

Juvenile court staff

GAL

CASA

IIS Staff

Therapist

Third party reviewers for PPRT

Item 25 QA assurance

Similar to case review system

FCCM QA designee

Item 26 staff and provider training

Training coordinator

Foster and adoptive care agencies – several groups
Residential providers
Foster and adoptive parents
Mo Adoption Resource Centers
FCCM training staff
Worker voice
Licensure unit - RPU
Foster licensing unit.
Courts – judges , attorneys

Service array – item 29

Completed at previous mtg.

Item 30 agency responsiveness to the community

Families
Service providers
Courts
Schools
Hospitals
Youth
Law enforcement
Every agency represented for the meeting
Churches – faith based community
DMH
Headstart
Federal programs that serve the same population.
CAC
Coalition of behavioral help
Community partnerships
CTF
Local public health agencies
Childcare providers
Home visiting agencies
DV – coalition

Item 33 foster and adoptive parent licensing recruitment and retention

Mo adoption resource centers
Resource providers
ICPC unit
Foster and adoptive parent associations
Recruitment and retention contract
Staff – resource workers and supervisors

Law enforcement
Child placing agency partners
Foster parents
Relative providers
Children with special needs.
Recruitment teams across the state and sharing data with the adoption resource centers
Wendy wonderful kids
30 days to family
Extreme recruitment

CD Practice Model Update

Signs of Safety –All 5 regions have kicked off and are being trained in the Signs of Safety framework. In 2017, CD is building capacity to spread Signs of Safety to the rest of the state. Hopefully in 2017 we will have the rest of the state trained. St. Louis County will begin training in the spring. The SW and North plan to have everyone trained by next fall. The CASA directors expressed some confusion with Signs of Safety.

Trauma - all front line staff have been to the NCTSN toolkit training. Circuits are in the maintenance phase of training. There is money in budget for secondary trauma to get out to all staff. Making sure everything fits within the practice model.

Team Decision Making (TDM) – The TDM roll out will be similar to Signs of Safety. Annie E Casey is working with CD in order to make the TDM process an evidence based practice. The first two roll out sites are Greene and Jasper, the next site will be St. Charles County. The TDM process will be added to the staff tool box. The assignment of the control and experimental group will be in January 2017. It will be a 30 month evaluation.

Children's Division Training Update

The Five Domains of wellbeing is in the second cohort of train the trainer. This will certify additional staff to train the five domains of wellbeing. FCCM partners are interested in getting the five domains training. . Discussion has started with Full Frame on how to implement this with foster parents. IIS staff are being trained as well.

Transformational coaching is starting and showcasing a workshop for up to 40 staff. End of the November there will be a train the trainer. Tom Crane and Tim Decker will be providing the train the trainer.

CD is working with KIDS First to provide medical training to staff for safe care. We are piloting the training to get feedback before moving it statewide.

Children's Division Update

As of last week, deployed over 1400 iPad's to the field. CD is working with the fiscal liaison to see if we can have additional iPads for supervisors.

The QA / QI summit in December 12th and 13th. Looking at the dramatic foster care increase and do some strategic planning about how we can safely reduce our foster care population.

Document imaging – launch document imaging soon. This will allow staff to upload documents to FACES.

There is a workgroup working on Facebook for CD.

There is a communications workgroup working on how to better communicate with stakeholders and staff in the field. Monthly webinars where Tim or someone from central office will begin soon for staff and stakeholders.

Online System for CAN Reporting – Michele Ainsworth, FACES Program Development Specialist

OSCAR – dramatic increase in the number of calls to the hotline decided to make an online option for mandated reports. The Online mandated reporter option is now available to everyone. [Child Abuse and Neglect Hotline | Missouri Department of Social Services, Children Division](#)

Mandated reporters will now be able to make reports of suspected child abuse and neglect online using OSCAR. Mandated reporters will be able to access the link to OSCAR at <http://dss.mo.gov/cd/can.htm>. OSCAR will only be available for non-emergency situations and mandated reporters will be asked the following questions prior to logging into their OSCAR account:

1. In your professional opinion, is the child(ren) at immediate risk of serious harm?
2. Is the child(ren) actively suicidal or recently exposed to an active meth lab?
3. Is there alleged sexual abuse with access to the victim child or any child in the home by the alleged perpetrator?
4. Is there alleged serious physical abuse with access to the victim child or any child in the home by the alleged perpetrator?
5. Is there a child fatality with any suspicious indicators of abuse or neglect?
6. Is the child 18 years or older and in Children's Division custody?

If the reporter answers 'yes' or 'unknown' to any of these questions, they will be directed to call the hotline to report their concerns and will not be able to proceed with making an online report. Once the mandated reporter completes and submits their online report, the Child Abuse/Neglect Hotline Unit (CANHU) will complete the screening in order to classify the call. There may be times CANHU will need to contact the reporter to get additional information.

Meeting Dates for 2017

Next Meeting Date Feb. 15, 2017