# Critical Event Protocol

<table>
<thead>
<tr>
<th>Critical Event Criteria</th>
<th>Category A*</th>
<th>Category B</th>
<th>Category C</th>
<th>Category D*</th>
<th>Category E</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fatality, near fatality, suicide or serious injury</td>
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<td>Fatality, near fatality, suicide or serious injury</td>
<td>Fatality, near fatality, suicide or serious injury</td>
<td>Other events that are considered serious, but do not meet critical event criteria.</td>
</tr>
<tr>
<td>Result of CA/N or Non CA/N?</td>
<td>CA/N</td>
<td>CA/N or non-CA/N</td>
<td>CA/N or non-CA/N</td>
<td>CA/N</td>
<td>CA/N and Non-CA/N</td>
</tr>
<tr>
<td>CD Involvement</td>
<td>Relevant CD involvement</td>
<td>Involving a child with open FCS, IIS or pending hotline.</td>
<td>Involves foster child</td>
<td>No relevant CD involvement</td>
<td>May or may not involve foster child</td>
</tr>
<tr>
<td>Criteria for “Other” (Requires one of three)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Complete CS-23</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Initiate CS-23</td>
<td>Business hours within 3 hours After hours by 10 a.m. the following business day</td>
<td>Business hours within 3 hours After hours by 10 a.m. the following business day</td>
<td>Business hours within 3 hours After hours by 10 a.m. the following business day</td>
<td>Within one business day, unless media involved (refer to A, B, C timeframes)</td>
<td>Within one business day, unless media involved (refer to A, B, C timeframes)</td>
</tr>
<tr>
<td>Complete CD-164 Tool Kit</td>
<td>Yes</td>
<td>Yes (if CA/N is Suspected)</td>
<td>Yes</td>
<td></td>
<td>NO - unless directed by Central Office or Regional Director</td>
</tr>
<tr>
<td>Completed by Reviewer</td>
<td>Internal to the region of the critical event</td>
<td>Internal to the region of the critical event</td>
<td>External to the region of the critical event</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Reviewers must not have supervisory responsibility for staff involved

Complete toolkit within 10 working days of receipt of record

Division Director/designee has the discretion to request a review by another region

<table>
<thead>
<tr>
<th>Critical Event Review Panel</th>
<th>NO - unless requested by CD Director/designee</th>
<th><strong>“B”</strong> Fatalities</th>
<th><strong>“B”</strong> non-fatalities - only if requested by CD Director/designee</th>
<th><strong>All Category C</strong></th>
<th>NO - unless directed by Division Director/designee</th>
</tr>
</thead>
</table>

Panel Meetings | Panel meetings will be scheduled by Central Office, if required. |

Trends and Actions Steps | At each Executive Team meeting, critical events and trends are discussed for law, policy, practice and training implications statewide. Regional Directors will discuss findings and address appropriate plans of action within their regions. |

Management Reviews are required when a child is seriously injured or dies during an investigation or when there is an open case, pursuant to Section 210.135.3 RSMo.

* Category A and D do not apply to Foster Care Case Management and Specialized Care Contracted Management (FCCM) cases

** If CA/N is suspected or requested by the Division Director/designee.
Critical Event Protocol

Definitions for Critical Event (Categories A, B, C, and D)

Serious Physical Injury
An injury which creates a substantial risk of death or causes serious permanent disfigurement or protracted loss or impairment of the function of any bodily member or organ.

The term "serious physical injury" is defined under 42 USCS § 247d-6d (10) as an injury that:
- (A) is life threatening;
- (B) results in permanent impairment of a body function or permanent damage to a body structure; or
- (C) necessitates medical or surgical intervention to preclude permanent impairment of a body function or permanent damage to a body structure.

Near Fatality
"An act that, as certified by a physician, places the child in serious or critical condition." For example, if hospital records reflect that the child's condition is "serious" or "critical," this would be considered a "near fatality". [See (Child Abuse Prevention and Treatment Act (CAPTA), as amended (42 U.S.C. 5101 et seq.) - sections 106(b)(2)(B)(x) and (b)(4(A)]

Relevant History
The term "relevant history" referenced in this policy refers to prior CA/N or prior open cases which involve similar incidents or allegations of CA/N; or imply a general history of abusive or neglectful behavior related to the current event.

Definitions for “Other” Events” (Category E)

Sexual Abuse
Includes the following:
- the employment, use, persuasion, inducement, enticement, or coercion of any child to engage in, or assist any other person to engage in, any sexually explicit conduct or simulation of such conduct for the purpose of producing a visual depiction of such conduct; or
- the rape, and in cases of caretaker or inter-familial relationships, statutory rape, molestation, prostitution, or other form of sexual exploitation of children, or incest with children;

[See (Child Abuse Prevention and Treatment Act (CAPTA), Section 111. [42 U.S.C. 5106g]

Sexual Assault
Includes the following:
- The acts of rape, forcible rape, statutory rape (1st and 2nd degree), sexual assault, sodomy, forcible sodomy, statutory sodomy (1st and 2nd degree), child molestation (1st and 2nd degree), deviate sexual assault, sexual misconduct and sexual abuse, or attempts to commit any of the aforesaid; and
- The act of enticement of a child or any attempt to commit such act. (See Chapter 566 RSMo. Sexual Offenses)
- Includes incest, the act of abuse of a child involving sexual contact, and the act of use of a child in a sexual performance. (See Chapter 568 RSMo. Crimes against Persons)

Human Trafficking
566.200 (16) "Victim of trafficking", a person who is a victim of offenses under the following sections:
566.203 Abusing an individual through forced labor--penalty.
566.206 Trafficking for the purpose of slavery, involuntary servitude, peonage, or forced labor--penalty.
566.209 Trafficking for the purpose of sexual exploitation--penalty.
566.212 Sexual trafficking of a child--penalty.
566.213 Sexual trafficking of a child under age twelve—affirmative defense not allowed, when--penalty.

(See Sections 566.200, 566.203, 566.206, 566.209, 566.212, or 566.213 RSMo.)

Media Attention
Refers to a critical event that has been covered by or referred to by news media, which may include print media (newspapers, magazines), broadcast news (radio, television), or the Internet (online newspapers, news blogs, etc.).

Management Review
Pursuant to Section 210.135.3 RSMo - Required when a child is seriously injured or dies during an investigation or there is an open case.