

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P.O. BOX 88

JEFFERSON CITY, MISSOURI

April 5, 2007

MEMORANDUM

What's Inside:

- CQI Newsletter, In Focus

TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS AND ALL CHILDREN'S DIVISION STAFF

FROM: PAULA NEESE, DIRECTOR

SUBJECT: QUARTERLY CQI NEWSLETTER, [IN FOCUS](#)

DISCUSSION:

Attached please find the quarterly Continuous Quality Improvement newsletter, *In Focus*. This quarter's newsletter focuses on five measures we must improve in order to exit our Program Improvement Plan. The newsletter contains circuit charts for each of these five measures, Supervisor Case Review Tips, Kudos, Survey of Organizational Excellence information, and CQI successes.

If you have any information or success stories you would like to have shared in next quarter's newsletter, please contact Susan Savage, Quality Assurance Manager, through Microsoft Outlook or by phone at (573)751-4319 or your regional Quality Assurance Specialist. Thank you for your ongoing commitment to the children and families served by the division.

Necessary Action:

1. Review this memorandum with all Children's Division Staff.
2. Review the In Focus newsletter during CQI Meetings.
3. All questions should be cleared through normal supervisory channels.

PN/SS

[attachment](#)