

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P.O. BOX 88

JEFFERSON CITY, MISSOURI

January 7, 2008

What's Inside:

MO HealthNet Cards

MEMORANDUM

TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS AND CHILDREN'S DIVISION STAFF

FROM: PAULA NEESE, DIRECTOR

SUBJECT: MO HEALTHNET IDENTIFICATION CARDS

Effective today, January 7, 2008, the MO HealthNet Division will begin issuing new medical cards to new participants and participants who request a replacement card due to their card being damaged, lost or stolen. The new MO HealthNet card is white and reflects the MO HealthNet name change and logo.

New approvals will receive the new white MO HealthNet card. Those new approvals in managed care counties will receive the new white MO HealthNet card as well as a card from their managed care provider. Participants who have red cards can continue to use them as there is no change in the benefits they are currently eligible for and receiving. The red cards will not be replaced unless the card is damaged, lost or stolen.

It is anticipated questions or concerns may arise from families/foster families who have members with red cards while other family members are issued white cards. They should continue to utilize the card that is issued to them.

The following link to the MO HealthNet Provider Bulletin site provides a picture of the new white card and additional information for staff to review as needed:

http://www.dss.mo.gov/mhd/providers/pdf/bulletin30-37_2008jan02.pdf

NECESSARY ACTIONS:

1. Please review this memorandum with all Children's Division Staff.
2. All questions should be cleared through normal supervisory channels and directed to:

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