

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P.O. BOX 88

JEFFERSON CITY, MISSOURI

October 13, 2009

What's Inside:

- CQI Newsletter, In Focus

MEMORANDUM

TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS AND ALL CHILDREN'S DIVISION STAFF

FROM: PAULA NEESE, DIRECTOR

SUBJECT: QUARTERLY CQI NEWSLETTER, [IN FOCUS](#)

DISCUSSION:

Find attached the quarterly Continuous Quality Improvement newsletter, *In Focus*. This quarter's newsletter highlights the Child and Family Services Review emphasis on service array. Availability and proximity of services specific to a child or family's needs will be a focus for the on-site federal review in June. Service needs of children and families are important. Needs of resource parents are also important, particularly for accommodating the level of care required for the specific children in their care. Data from resource parent consumer surveys is featured, along with SCRT review results regarding services provided to resource families. A review of resources available, including several web links to foster parent advocacy and support groups are included. Resources for children and families having Native American Heritage are also discussed. The newsletter contains CQI successes, kudos, and an update on the Supervision Advisory Committee.

If you have any information or success stories you would like to have shared in next quarter's newsletter, please contact Meliny Staysa, Quality Assurance Unit Manager, through Microsoft Outlook or by phone at (573)751-4832 or your regional Quality Assurance Specialist. Thank you for your ongoing commitment to the children and families served by the division.

Necessary Action:

1. Review this memorandum with all Children's Division Staff.
2. Review the In Focus newsletter during CQI Meetings.
3. All questions should be cleared through normal supervisory channels.

PN/MS

[Attachment](#)