

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P.O. BOX 88

JEFFERSON CITY, MISSOURI

April 15, 2010

What's Inside:

- CQI Newsletter,
In Focus

MEMORANDUM

TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS AND ALL CHILDREN'S DIVISION STAFF

FROM: PAULA NEESE, DIRECTOR

SUBJECT: QUARTERLY CQI NEWSLETTER, [IN FOCUS](#)

DISCUSSION:

Find attached the quarterly Continuous Quality Improvement newsletter, *In Focus*. This quarter's newsletter highlights progress made in the areas of repeat maltreatment and foster care re-entry. It discusses the importance of data entry for accountability in showing good outcomes for children and families. Challenges with older youth services are addressed as determined during a recent case review, and specific areas needing improvement are indicated. Photos are included with a summary of the State's COA Celebration. Discussion about the statewide assessment and CFSR onsite review is included, with a chart to explain how the State will be scored on compliance. Additionally, the newsletter contains CQI successes, kudos, and an update on the Supervision Advisory Committee.

If you have any information or success stories you would like to have shared in next quarter's newsletter, please contact Meliny Staysa, Quality Assurance Unit Manager, through Microsoft Outlook or by phone at (573)751-4832 or your regional Quality Assurance Specialist. Thank you for your ongoing commitment to the children and families served by the division.

Necessary Action:

1. Review this memorandum with all Children's Division Staff.
2. Review the In Focus newsletter during CQI Meetings.
3. All questions should be cleared through normal supervisory channels.

PN/MS

[attachment](#)