

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P. O. BOX 88

JEFFERSON CITY, MISSOURI

June 30, 2010

M E M O R A N D U M

What's Inside:

Frequently
Asked Child
Care Questions
For Parents and
Child Care
Providers

TO: ALL REGIONAL AND COUNTY CD AND FSD STAFF

FROM: PAULA NEESE, DIRECTOR
CHILDREN'S DIVISION
ALYSON CAMPBELL, DIRECTOR
FAMILY SUPPORT DIVISION

SUBJECT: FREQUENTLY ASKED QUESTIONS AVAILABLE ON THE
INTERNET

DISCUSSION:

The purpose of this memo is to inform staff Frequently Asked Questions have been developed and posted on the Internet for parents and child care providers. It is the intent of the Child Care Assistance program to share information with our parents and child care providers so they can access information in a timely fashion to make informed decisions. The Child Care Assistance Program will continue to place additional FAQs on the Internet in the future.

Staff is encouraged to share Frequently Asked Questions (FAQs) for Parents and Providers and the website address with households and child care providers. The FAQs can be accessed at <http://www.dss.mo.gov/cd/childcare/index.htm>.

NECESSARY ACTION

1. Review this memorandum with all Children's Division and Family Support Division staff.
2. All questions should be cleared through normal supervisory channels and directed to:

PDS CONTACT

Joyce Koerner
573-526-9587
Joyce.A.Koerner@dss.mo.gov

PROGRAM MANAGER

Alicia Jenkins
573-751-6793
Alicia.Jenkins@dss.mo.gov

CHILD CARE MANUAL REVISIONS N/A
FORMS AND INSTRUCTIONS N/A
REFERENCE DOCUMENTS AND RESOURCES N/A
RELATED STATUTE N/A
ADMINISTRATIVE RULE N/A
COUNCIL ON ACCREDITATION (COA) STANDARDS N/A
CHILD AND FAMILY SERVICES REVIEW (CFSR) N/A
PROTECTIVE FACTORS (Link applicable factors and enter N/A if not applicable.) Parental Resilience - N/A Social Connections - N/A Knowledge of Parenting and Child Development - N/A Concrete Support in Times of Need - Yes Social and Emotional Competence of Children - N/A
FACES REQUIREMENTS N/A