

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P. O. BOX 88

JEFFERSON CITY, MISSOURI

February 16, 2012

**What's Inside:**  
Health Homes

MEMORANDUM

TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS, AND CHILDREN'S DIVISION STAFF  
FROM: CANDACE A. SHIVELY, DIRECTOR  
SUBJECT: PRIMARY CARE HEALTH HOMES

DISCUSSION:

The purpose of this memorandum is to introduce the primary care model of Health Homes, a new benefit currently available to individuals who receive Medicaid. CD memorandum [CD12-02](#) introduced the community mental health center model of Health Homes. The primary care health homes are designed to provide comprehensive health services to parents and children through a team of healthcare professionals, including a primary care physician, nurse care manager, health home director, and behavioral health consultant, who work collaboratively to assist in identifying needs and providing services to meet those needs. Health Homes also provide the following supports/services to those enrolled:

- Comprehensive care management;
- Care coordination;
- Health promotion;
- Comprehensive transitional care including follow-up from inpatient and other settings;
- Patient and family support; and
- Referral to community and support services

This program is available for individuals with chronic conditions. Individuals are eligible if they possess diabetes or a combination of two or more of the following:

- Asthma;
- developmental disabilities;
- diabetes;
- heart disease (including hypertension, hyperlipidemia, and congestive heart failure);
- body mass index greater than 25; or
- tobacco use

Some eligible individuals have received a [letter](#) notifying them of their eligibility. Other individuals may be eligible even though they were not auto enrolled. Staff, parents, or guardians may contact primary care Health Homes to enroll in this program. A list of primary care Health Homes is available [through this link](#). A [PowerPoint](#) has also been developed to provide additional information about the program.

Staff are encouraged to share this information with the families and children they serve who meet eligibility criteria. Kathy Brown, the project director for Primary Care Health Homes, may be contacted at 573-522-3012 to answer questions, to change Health Homes, or to decline services altogether.

<b>NECESSARY ACTION:</b>	
<ol style="list-style-type: none"> <li>1. Review this memorandum with all Children's Division staff.</li> <li>2. All questions should be cleared through normal supervisory channels and directed to:</li> </ol>	
<b>PDS CONTACT:</b> Christy Collins (573) 751-9603 <a href="mailto:Christy.Collins@dss.mo.gov">Christy.Collins@dss.mo.gov</a>	<b>PROGRAM MANAGER:</b> Dena Driver (573) 751-3171 <a href="mailto:Dena.Driver@dss.mo.gov">Dena.Driver@dss.mo.gov</a>
<b>CHILD WELFARE MANUAL REVISIONS:</b> N/A	
<b>FORMS AND INSTRUCTIONS</b> N/A	
<b>REFERENCE DOCUMENTS AND RESOURCES</b> Health Homes PowerPoint Letter to Participants	
<b>RELATED STATUTE</b> N/A	
<b>ADMINISTRATIVE RULE</b> N/A	
<b>COUNCIL ON ACCREDITATION (COA) STANDARDS</b> N/A	
<b>CHILD AND FAMILY SERVICES REVIEW (CFSR)</b> N/A	
<b>PROTECTIVE FACTORS</b> Parental Resilience-N/A Social Connections-N/A Knowledge of Parenting and Child Development-N/A Concrete Support in Times of Need-N/A Social and Emotional Competence of Children-N/A	
<b>FACES REQUIREMENTS</b> N/A	