

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P. O. BOX 88

JEFFERSON CITY, MISSOURI

May 9, 2012

What's Inside:**MO HealthNet
Managed Care
Contract Awards**

M E M O R A N D U M

TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS, AND
CHILDREN'S DIVISION STAFF

FROM: CANDACE A. SHIVELY, DIRECTOR

SUBJECT: MO HEALTHNET/MANAGED CARE CONTRACT AWARDS

DISCUSSION:

The Children's Division has received notification from MO HealthNet Division that updated Managed Care contracts were awarded for the Western, Central and Eastern Regions of the State effective July 1, 2012. Children in State custody, or a SB577 youth, residing in any of the Managed Care regions/counties listed below need to be enrolled into a plan during the open enrollment time period or the system will auto assign them into a plan.

The Regions and counties are listed below with their respective healthcare plans:

- **Eastern Region** including Franklin, Jefferson, Lincoln, Madison, Perry, Pike, St. Charles, St. Francois, Ste. Genevieve, St. Louis, Warren, and Washington counties and St. Louis City.

HealthCare USA
10 S. Broadway, Suite 1200
St. Louis, MO 63102
314-444-7266/800-213-7792 (Provider Relations)

Home State Health Plan
16090 Swingley Ridge Road
Chesterfield, MO 63017
<http://www.homestatehealth.com/providers/>

Missouri Care
2404 Forum Blvd.
Columbia, MO 65203
573-441-2131/800-322-6027 (Provider Relations)

- **Central Region** including Audrain, Benton, Boone, Callaway, Camden, Chariton, Cole, Cooper, Gasconade, Howard, Laclede, Linn, Macon, Maries, Marion, Miller, Moniteau, Monroe, Montgomery, Morgan, Osage, Pettis, Phelps, Pulaski, Ralls, Randolph, Saline and Shelby counties.

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10 S. Broadway, Suite 1200
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Home State Health Plan
16090 Swingley Road
Chesterfield, MO 63017
<http://www.homestatehealth.com/for-providers/become-a-provider/>

Missouri Care
2404 Forum Blvd.
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- **Western Region** including Bates, Cass, Cedar, Clay, Henry, Jackson, Johnson, Lafayette, Platte, Polk, Ray, St. Clair, and Vernon counties.

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No current managed care enrollees or families will lose eligibility or coverage as a result of this contract award. Most of the current enrollees will be able to maintain access to their current primary care providers, specialists, clinics, and hospitals.

Enrollees will be offered a choice of managed care health plans during an open enrollment period from April 19 – June 16. An enrollment packet will be mailed to individuals eligible for coverage prior to the beginning of open enrollment containing a description of benefits, the Managed Care health plans available in their area of the State, and information on how to choose a primary care provider.

A toll free, Managed Care enrollment help line is available 8 a.m. to 5 p.m., Monday through Friday. Trained Enrollment Counselors provide support for current and potential

enrollees regarding all aspects of the enrollment process. The enrollment broker phone number is 1-800-348-6627.

Providers contracted with current MO HealthNet Managed Care health plans may contact those health plans, if they have questions regarding how the new contract awards may affect them.

BLUE-ADVANTAGE PLUS
P.O. Box 419169
2301 Main Street
Kansas City, MO 64141-6169
816-395-3940 (Provider Relations)

HARMONY HEALTH PLAN:
10 S. Broadway, Suite 1200
St. Louis, MO 63102
314-444-7266/800-213-7792 (Provider Relations)

MISSOURI CARE
2404 Forum Blvd.
Columbia, MO 65203
573-441-2131/800-322-6027 (Provider Relations)

MOLINA HEALTHCARE OF MISSOURI:
12400 Olive Blvd., Suite 100
St. Louis, MO 63141
314-819-5300/800-875-0679 (Provider Relations)

NECESSARY ACTION	
1. Review this memorandum with all Children’s Division staff. 2. All questions should be cleared through normal supervisory channels and directed to:	
PDS CONTACT Belinda Luke 573-751-8615 Belinda.K.Luke@dss.mo.gov	PROGRAM MANAGER Meliny Staysa 573-522-8024 Meliny.J.Staysa@dss.mo.gov
CHILD WELFARE MANUAL REVISIONS N/A	
FORMS AND INSTRUCTIONS N/A	
REFERENCE DOCUMENTS AND RESOURCES N/A	

RELATED STATUTE N/A
ADMINISTRATIVE RULE N/A
COUNCIL ON ACCREDITATION (COA) STANDARDS N/A
CHILD AND FAMILY SERVICES REVIEW (CFSR) N/A
PROTECTIVE FACTORS N/A Parental Resilience Social Connections Knowledge of Parenting and Child Development Concrete Support in Times of Need Social and Emotional Competence of Children
FACES REQUIREMENTS N/A