

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P.O. BOX 88

JEFFERSON CITY, MISSOURI

July 12, 2012

What's Inside:

- CQI Newsletter, In Focus

MEMORANDUM

TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS AND ALL CHILDREN'S DIVISION STAFF

FROM: CANDACE A. SHIVELY, DIRECTOR

SUBJECT: QUARTERLY CQI NEWSLETTER, [IN FOCUS](#)

DISCUSSION:

Find attached the quarterly Continuous Quality Improvement newsletter, *In Focus*. This quarter's newsletter discusses the permanency summits and trauma informed care. The newsletter provides information about the revisions to the Best Practice Review and the Supervisory Case Review processes and tools. The newsletter highlights worker visits with children. The newsletter also provides information regarding COA, CQI successes, and an update from the Supervision Advisory Committee.

If you have any information or success stories you would like to share in next quarter's newsletter, please contact Carla Gilzow, Program Development Specialist, through Microsoft Outlook or by phone at (573)751-1354 or your regional Quality Assurance Specialist. Thank you for your ongoing commitment to the children and families served by the division.

Necessary Action:

1. Review this memorandum with all Children's Division Staff.
2. Review the In Focus newsletter during CQI Meetings.
3. All questions should be cleared through normal supervisory channels.

CS/CG

[attachment](#)