

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P.O. BOX 88

JEFFERSON CITY, MISSOURI

OCTOBER 12, 2017

MEMORANDUM

TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS AND  
ALL CHILDREN'S DIVISION STAFF

FROM: TIM DECKER, DIRECTOR

SUBJECT: OCTOBER 2017 QUARTERLY CQI NEWSLETTER, [IN FOCUS](#)

Find attached the quarterly Continuous Quality Improvement newsletter, *In Focus*. The Children's Division takes the idea of continuous quality improvement to heart. To have an effective CQI system an agency must constantly assess its own policy, practice and outcomes, but also utilize reviews by sources outside the agency as well. The Child and Family Services Review (CFSR) and the Council on Accreditation (COA) give the Division the opportunity to compare Division policy, practice, and outcomes to other states and/or national standards.

In this In Focus Newsletter, we discuss some general strengths and challenges highlighted as a result of the CFSR, as well as some ongoing efforts to address them.

If you have any information or success stories you would like to share in next quarter's newsletter, please contact Randy McDermit, Program Development Specialist, through Microsoft Outlook or by phone at (573)751-8932, or your regional Quality Improvement Specialist. Thank you for your ongoing commitment to the children and families served by the Division.

**Necessary Action:**

1. Review this memorandum with all Children's Division Staff.
2. Review the In Focus newsletter during CQI Meetings.
3. Send Program Improvement Strategies up through CQI Process for consideration and possible inclusion in the state's Program Improvement Plan (PIP).

[Attachment](#)