Mandated reporters are encouraged to report non-emergency child abuse and neglect online. Creating Your Account TODAY means you’ll always be ready to report. Follow these quick, easy steps.

**Easy Steps to Create Your Account:**

**STEP 1: Create Your MO Login**
- Go to [https://apps.dss.mo.gov/OnlineCanReporting/default.aspx](https://apps.dss.mo.gov/OnlineCanReporting/default.aspx)
- Click on the “Request Account” button
- Enter your work email address
- Accept the terms and conditions
- Click on the “Request Account” button
- A confirmation code will be sent to your email
- Once you receive the code, go to the “Confirm Account” screen
- You will need to enter:
  - The confirmation code you received
  - A password of your choice
  - Your first and last name

**STEP 2: Create Your Profile**
- Go to [https://apps.dss.mo.gov/OnlineCanReporting/default.aspx](https://apps.dss.mo.gov/OnlineCanReporting/default.aspx)
- Answer each of the 6 emergency questions
- Provide the following information to complete your profile:
  - First and last name
  - Agency name
  - Agency address (including zip code and county)
  - Agency phone number and an alternate number
  - Occupation
  - Work email address

Your profile is automatically uploaded to your online reports, saving you time and effort.

You’re now ready to report online.

**Reporting online:**
- Helps you avoid wait time on the Child Abuse and Neglect Hotline to report non-emergency issues
- Gives you greater convenience and flexibility
- Allows you to report no matter where you are

**Remember:**

If it is an emergency or life-threatening situation, call 911 immediately.

Report these situations to the Child Abuse and Neglect Hotline directly:

1-800-392-3738