



Mandated Reporters: New Online Option to Report Child Abuse and Neglect

Report Non-Emergency Child Abuse and Neglect Online

Thanks to your suggestions, we now have a new **ONLINE** option for mandated reporters to report **non-emergency** child abuse and neglect.

Our new **ONLINE** option:

- ✓ Gives you greater convenience and flexibility to report **non-emergency** issues
- ✓ Allows you to report no matter where you are
- ✓ Helps you avoid wait time on the Child Abuse and Neglect Hotline

How it works:

- When you're ready to report, go to <http://dss.mo.gov/cd/can.htm>
- Click on **ONLINE MANDATED REPORTING**
- You will sign up for an account with a few simple steps
- The interactive reporting system prompts you for information about the child, much like a normal hotline call

Once you complete your report:

- The report is immediately uploaded to a secure server
- You will get an email with the assigned call number indicating whether or not your report meets the definition of child abuse or neglect

To make a report online:

- Go to <http://dss.mo.gov/cd/can.htm>
- Click on **ONLINE MANDATED REPORTING**
- Create an account
- Fill in report with the information
- Submit your report

Remember:

If it is an emergency or life-threatening situation, call 911 immediately.

Report these situations to the Child Abuse and Neglect Hotline directly:

1-800-392-3738

IMPORTANT TIP

Collect all needed information before you start your report.

The report automatically times out after 15 minutes of inactivity.