

# Cash Payment Frequently Asked Questions

Pay your child support with cash at neighborhood retail locations with PayNearMe.



THOUSANDS OF  
PAYMENT LOCATIONS



GUARANTEED  
PAYMENTS



MANY LOCATIONS  
OPEN 24/7

## What is PayNearMe?

PayNearMe makes it easy and convenient for you to make a payment with cash at thousands of trusted payment locations nationwide, including participating Casey's General Stores, CVS Pharmacy, 7-Eleven, Family Dollar, and ACE Cash Express.

## How can I make a PayNearMe payment?

Making a cash payment is easy! Follow these three steps:

- 1 Visit [PayNearMe.com/MOchildsupport](https://PayNearMe.com/MOchildsupport) to obtain a barcode using your desktop computer or mobile device. You will need your eight digit Case Identification Number and the last four digits of your Social Security Number.
- 2 Show your barcode to the cashier at a participating retail store and ask to make a payment. A \$1.99 fee applies.
- 3 Collect your receipt. The Missouri Department of Social Services is notified immediately, and payment posts within 2 business days.

## How can I get a barcode?

You can get a barcode by visiting [PayNearMe.com/MOchildsupport](https://PayNearMe.com/MOchildsupport), and it can be taken directly to a participating retail store. You may re-use the same barcode each month.

To obtain a digital barcode on your mobile device, visit [PayNearMe.com/MOchildsupport](https://PayNearMe.com/MOchildsupport)

## Where can I make a payment?

Locate a participating retailer nearest you by visiting [paynearme.com/map](https://paynearme.com/map).

## Who can I contact for help with my account?

To get started with making a cash payment, visit [PayNearMe.com/MOchildsupport](https://PayNearMe.com/MOchildsupport). For questions about your account, contact the Missouri Department of Social Services at 1(800) 859-7999.

## When will my biller be notified of my payment?

The Missouri Department of Social Services will be notified automatically, and the payment will be post within 2 business days.

## Is there a fee to make a cash payment?

A \$1.99 fee per payment applies for payment amounts up to \$1,000.

Got questions? Call 1(800) 859-7999 or visit [PayNearMe.com/MOchildsupport](https://PayNearMe.com/MOchildsupport)