



**Office of Workforce &
Community Initiatives**

OUR ROLE

- Administer over \$275 million on 74 different programs.
- Issues over 500 community, employment, and training contracts.
- Connect local communities



ONE-TIME PROGRAMS

- Amethyst Place – Kansas City
 - Contact Info: (816) 333-5868
- Bellefontaine Neighbors – St Louis
- Better Family Life - St Louis
 - Contact Info: (314) 367-3440
- Boys & Girls Club – Poplar Bluff
 - Contact Info: (573) 776-1690
 - Chris@bgcpb.org
- Capable Kids and Families – Rolla
 - Contact Info: (573) 368-2849
- Chris Harris Foundation – Kansas City
 - Contact Info: (913) 568-6317
 - harrispark45@gmail.com
- Community Assistance Council – Kansas City
 - Contact Info: (816) 763-3277
- Community Service League – Kansas City
 - Contact Info: (816) 254-4100
- Diamond Diva Empowerment Foundation –
 - Contact Info: (314) 328-4348
- Family Connects Pilot Program - Springfield
 - Contact Info: (417) 864-1000
- Generate Health – St Louis
 - Contact Info: (314) 880-5719
- Giving Hope and Help – Kansas City
 - Contact Info: (816) 607-1813
- Impact 100 - Steelville
 - dachor76@gmail.com
- Kanbe's Markets – Kansas City
 - Contact Info: (816) 359-3622

ONE-TIME PROGRAMS

- Kathy J. Weinman Shelter – Normandy
 - Contact Info: (314) 516-6798
- Megan Meier – St. Charles
 - Contact Info: (636) 757-3501
- NourishKC – Kansas City
 - Contact Info: Shanita McAfee
 - shanita@theprospectkc.org
- Pregnancy Resource Grants – TBD
- Rose of Sharon Ministries – St Louis
- Sankofa Rising – St. Louis
 - Contact Info: (314) 367-3440
- Saving our Children –
 - amalone@savingourchildren.com
- Serving Our Streets – St. Louis
 - Urban League: (314) 615-3600
- South Side Early Childhood Center – St. Louis
 - Contact Info: Cleo Zundel (314) 865-0322
 - Czundel@Southside-ecc.org
- The Jurnee Foundation – St Louis
 - Contact Info: (314) 265-2019
- The Korey Johnson Foundation – St Louis
 - Contact Info: (314) 732-7771
- Youth Build – Kansas City
 - Contact Info: (816) 471-2330
 - feckc.org/

NEW GROWTH TRANSIT

- Provides transportation for doctor and therapy visits, employment and training purposes, grocery stores, banking, church events, and other community events
- [Volunteer Rides in Missouri | New Growth Transit \(newgrowthmo.org\)](http://newgrowthmo.org)
- Contact Info: (417)-282-5936 & bcinfo@newgrowthmo.org
- The drivers are volunteers who've provided 2,597 individuals with rides

Counties Served			
Bates	Barton	Benton	Camden
Cass	Cedar	Dallas	Franklin
Henry	Hickory	Jasper	Jefferson
Morgan	Polk	St. Clair	Vernon



ONGOING PROGRAMS – SPECIFIC TO AN AREA OF THE STATE

- MOKAN – Pre-Apprenticeship Training Program-St. Louis
 - Contact info: (314) 454-9675
admin@mokanccac.org
- Employment Connections – Breaking Down Barriers to Employment – St. Louis
 - Contact Info: (314) 333-3627
- Operation Restart – Youth Build Works-St. Louis
 - Contact info: (314) 534-0022
Stlarchs.org
- Truck Readiness Education and Driving (TREAD) – Poplar Bluff
 - Contact Info: (573) 840-9682
- DOC Career Tech Programs – OSHA Manufacturing and HVAC
 - Contact info:
- Parental Engagement & Career Readiness – Kansas City
 - Contact Info: (816) 889-5050

ONGOING PROGRAMS – SPECIFIC TO AN AREA OF THE STATE

- Cochran Youth Engagement – St. Louis
 - Contact Info: (314) 231-1147
- Out of School Support – Kansas City Metropolitan Area
 - Contact Info: (816) 889-5050
- Boys and Girls Club After School Support – Statewide
 - Contact Info: (816) 889-5050
- Out of School Time – St. Louis & Kansas City
 - St. Louis Contact Info: (314) 534-0022
 - Kansas City Contact Info: (816) 889-5050
- Living with a Purpose – St. Louis
 - Contact Info: (314) 833-3267
 - info@lwpstl.org
- Midtown Youth – St. Louis
 - Contact info: (314) 534-0022
 - Stlarchs.org
- Habitat for Humanity – St. Louis
 - Contact Info: (314) 371-0400
- ABC Today – St. Louis
 - Contact info: (314) 534-0022

ONGOING EMPLOYMENT & TRAINING PROGRAMS



All Programs Offer:

- Free Short-Term Training
- Job Coaching & Resume Preparation
- Employment Connections
- Help with Training & Work Costs

SKILLUP

In FFY 2024, provided 3,389 SNAP recipients skills training and employer connections to get a job or get a better job

Providers Include:	
Community Colleges	Community Action Agencies
Community Partnerships	Missouri Work Assistance
Workforce Development Boards	



Funded through Food and Nutrition Service and Temporary Assistance for Needy Families block grant.



SKILLUP

Provider	Address	Contact
Central Workforce Development Region	1107 Kingshighway Rolla, MO 65401	(573) 426-2946
Workforce Investment Board of Southeast Missouri	1021 Kingshighway, Suite 1 Cape Girardeau, MO 63703	(573) 334-0990
Workforce Investment Board of Southwest Missouri	730 South Wall Ave Joplin, MO 64802	(417) 625-9915
Workforce Development Board of North Missouri	912 Main St Trenton, MO 64683	(660) 359-3622 Ext. 1234
Kansas City & Vicinity/Full Employment Council	1740 Paseo Kansas City, MO 64108	(816) 471-2330 Ext. 1256
South Central Workforce Investment Board	408 Washington Ave, Suite 210 West Plains, MO 65775	(417) 257-2630
SLATE- St. Louis Agency on Training and Employment	1520 Market St, Room 3050 St. Louis, MO 63103	(314) 657-3557
Southern Missouri Works Project	603 N Garfield East Prairie, MO 63845	(573) 683-7551

SkillUP.Missouri@dss.mo.gov

SKILLUP

Provider	Address	Contact
Jefferson/Franklin Consortium	3675 West Outer Rd, Suite 201 Arnold, MO 63010	(636) 524-8589
Department of Workforce Development City of Springfield	1660 N. Campbell Ave Springfield, MO 65803	(407) 887-4343
Workforce Development Board of Western Missouri	515 South Kentucky Sedalia, MO 65301	(660) 827-3722
Missouri Community Action Network (MCAN)	3337 Emerald Ln Jefferson City, MO 65109	(573) 634-2969 Ext. 35
Missouri Community College Association	2420 Hyde Park Rd, Suite B Jefferson City, MO 65109	(573) 683-7551
STEP- SEMO Training and Employment	40 South Sprigg St Cape Girardeau, MO 63703	(573) 651-3747 Ext. 108
ARCHS- Better Family Life	5415 Page Blvd St. Louis, MO 63112	(314) 367-3440

SkillUP.Missouri@dss.mo.gov

MISSOURI WORK ASSISTANCE (MWA)

- Employment and training program for individuals receiving the Temporary Assistance cash grant
- MWA contractors help participants to gain skills, knowledge, and help to overcome barriers needed for employment
- Provide services to MWA, SkillUP, and Older Foster Youth

[Work Assistance Program | mydss.mo.gov](https://mydss.mo.gov)

Funded through Temporary Assistance for Needy Families block grant.



MISSOURI WORK ASSISTANCE (MWA)

Provider	Address	Contact	Region
Equus	2202 Frederick Ave St Joseph, MO 64506	(660) 864-0043	Northwest, West Central, Southwest, and Ozark
MERS Missouri Goodwill Industries	mersgoodwill.org	(314) 241-3464	South Central, Southeast, Central, Northeast
Greater KC LINC	2301 McGee St, Suite 600 Kansas City, MO 64108	(816) 889-5050	Kansas City & Vicinity
Better Family Life (BFL)	5415 Page Blvd Saint Louis, MO 63112	(314) 367-3440	St. Louis County & Vicinity, City of St. Louis

[Work Assistance Program | mydss.mo.gov](https://mydss.mo.gov)

EXCEL CENTERS

Allows persons 21 and older to earn a high school diploma and credentials.

In SFY2024:

- 1,547 enrollments
- Awarded 254 high school diplomas



[Home - Excel Center \(mersgoodwill.org\)](http://mersgoodwill.org)

Locations
Columbia
Cape Girardeau Satellite
Florissant Satellite
Poplar Bluff
Springfield
St. Louis

Partially funded through Food and Nutrition Service and General Revenue.

EXCEL CENTERS



Provider	Location	Contact
Columbia	101 N Fourth St Columbia, MO 65201	(573) 499-1220
Cape Girardeau Satellite	2106 William St Cape Girardeau, MO 63703	(573) 271-5220
Florissant Satellite	3180 N Hwy 67 Florissant, MO 63033	(314) 967-2005
Poplar Bluff	2233 N Westwood Blvd Poplar Bluff, MO 63901	(573) 686-6004
Springfield	1514 S Glenstone Ave Springfield, MO 65804	(417) 862-5005
St. Louis	1727 Locust St St. Louis, MO 63103	(314) 655-4820

JOBS FOR AMERICA'S GRADUATES (JAG) MISSOURI

Helps 4,235 students with barriers reach their full potential by graduating from high school

JAG-Missouri offered in 115 school programs for middle schools, high schools, and alternative schools in 73 different districts

Provider	Contact
JAG Missouri	(417) 844-0669 Programs@jagmissouri.org



Partially funded through Temporary Assistance for Needy Families block grant.

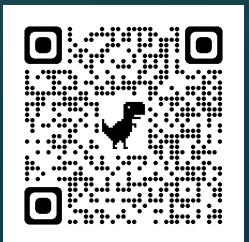
JOBS LEAGUE

Provides opportunities to gain real-world skills through paid work experience through Job Centers

Subsidized employment for 14-24 year olds



Funded through Temporary Assistance for Needy Families block grant.



JOBS LEAGUE

Provider	Address	Contact
Central Workforce Development Region	1107 Kingshighway Rolla, MO 65401	(573) 426-2946
Workforce Investment Board of Southeast Missouri	760 S. Kingshighway, Suite C Cape Girardeau, MO 63703	573-334-0990 ext. 100
Workforce Investment Board of Southwest Missouri	730 South Wall Ave Joplin, MO 64802	(417) 625-9915
Workforce Development Board of North Missouri	912 Main St Trenton, MO 64683	(660) 359-3622 Ext. 1234
Kansas City & Vicinity/Full Employment Council	1740 Paseo Kansas City, MO 64108	(816) 471-2330 Ext.1256
SLATE – St. Louis Agency on Training and Employment	1520 Market St, Room 3050 St. Louis, MO 63103	(314) 657-3557
Workforce Development Board of Western Missouri	515 South Kentucky Sedalia, MO 65301	(660) 827-3722
Jefferson/Franklin Consortium	3675 West Outer Rd, Suite 201 Arnold, MO 63010	(636) 524-8589
Department of Workforce Development City of Springfield	1660 N. Campbell Ave Springfield, MO 65803	(417) 887-4343
South Central Workforce Investment Board	408 Washington Ave, Suite 210 West Plains, MO 65775	(417) 257-2630

Ongoing Community Programs

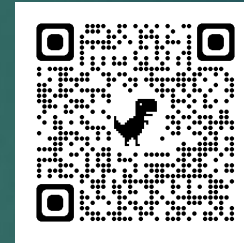


Focus:

- Healthy Children and Families
- Youth Development
- Healthy Births & Parenting Skills
- Wrap-Around Services

COMMUNITY PARTNERSHIPS

Family and Community Trust (FACT) supports 20 Community Partnerships
Partners with DSS and engages local communities to plan, develop, finance,
monitor, and implement solutions



Services/Programs

Teen Pregnancy

Healthcare

Before & After School Care

Unhoused

Child Abuse/Neglect

Substance Use

COMMUNITY PARTNERSHIPS

Provider	Address	Contact
Area Resources for Community and Human Services (ARCHS) (St. Louis City and County)	The Humboldt Building 539 North Grand, 6 th Floor St. Louis, MO 63103	(314) 534-0022
Butler County Community Resource Council	644 Charles St Poplar Bluff, MO 63901	(573) 776-7830
Community Partnership of Southeast Missouri	40 South Sprigg St Cape Girardeau, MO 63703	(573) 651-3747
Community Partnership of the Ozarks (Greene County)	330 North Jefferson Ave Springfield, MO 65806	(417) 888-2020
Dunklin County Caring Council	311 Kennett St Kennett, MO 63857	(573) 717-1158
Families and Communities Together (Marion County)	4 Melgrove Ln Hannibal, MO 63401	(573) 221-2285
Jefferson County Community Partnership	3875 Plass Road, Bldg. A Festus, MO 63028	(636) 465-0983 Ext. 105

COMMUNITY PARTNERSHIPS

Provider	Address	Contact
Local Investment Commission (LINC)	3100 Broadway, Suite 1100 Kansas City, MO 64111	(816) 889-5050
Mississippi County Interagency Council	603 Garfield East Prairie, MO 63845	(573) 683-7551
New Madrid County Human Resources Council	420 Virginia Ave New Madrid, MO 63869	(573) 748-2778 or (573) 748-2708
Northeast Missouri Caring Communities, Inc. (Knox and Schuyler Counties)	106 East Jackson Lancaster, MO 63548	(660) 457-3535 or (660) 457-3538
Pemiscot County Initiative Network (PIN)	711 West 3rd St Caruthersville, MO 63830	(573) 333-5301 Ext. 231
Pettis County Community Partnership	1400 South Limit, Suite 29 Sedalia, MO 65301	(660) 827-0560

COMMUNITY PARTNERSHIPS

Provider	Address	Contact
Randolph County Caring Community Partnership	101 West Coates, 2 nd Floor Moberly, MO 65270	(660) 263-7173
Ripley County Caring Community Partnership	209 West Highway St Doniphan, MO 63935	(573) 996-7980
St. Francois County Community Partnership	1101 Weber Road, Suite 202 Farmington, MO 63640	(573) 760-0212 or (573) 431-3173
St. Joseph Youth Alliance	5223 Mitchell Ave St. Joseph, MO 64507	(816) 232-0050
The Alliance of Southwest Missouri	1601 South Wall Ave Joplin, MO 64804	(417) 782-9899
The Community Partnership (Phelps County)	1101 Hauck Dr Rolla, MO 65401	(573) 368-2849
Washington County Community 2000 Partnership	212 East Jefferson St Potosi, MO 63664	(573) 438-8555
Caring Communities, Inc. (dba) The Family and Community Trust	114 East High, Suite B Jefferson City, MO 65101	(573) 636-6300

COMMUNITY SERVICES BLOCK GRANT (CSBG)

Provides funding for 19 Community Action Agencies (CAA). CAAs conduct a needs assessment that determines where funding is needed.

Services/Programs		
Child Care	Mobile Office	Before & After School Care
Unhoused	Child Abuse/Neglect	Substance Use
Homeless Shelters	Community Gardens	Emergency Services
Youth Programs	Food Distribution	Veteran Services
Energy Assistance	Native American Centers	Employment & Training

Funded through Administration for Children and Families.



COMMUNITY SERVICES BLOCK GRANT (CSBG)

Provider	Address	Contact	Counties Served
Central Missouri Community Action (CMCA)	807B North Providence Rd Columbia, MO 65203	(573) 443-8706	Audrain, Boone, Callaway, Cole, Cooper, Howard, Moniteau, and Osage
Community Action Agency of Greater Kansas City (CAAGKC)	6323 Manchester Ave Kansas City, MO 64133	(816) 358-6868 www.caagkc.org	Clay, Jackson, and Platte
Community Action Agency of St. Louis County (CAASTLC)	2709 Woodson Rd Overland, MO 63114	(314) 863-0015 www.caastlc.org	St. Louis County
Green Hills Community Action Agency (GHCAA)	1506 Oklahoma Ave Trenton, MO 64683	(660) 359-3907 or 1-855-290-8544 www.capncm.org	Caldwell, Daviess, Grundy, Harrison, Linn, Livingston, Mercer, Putnam, and Sullivan
Community Action Partnership of Northeast Missouri (CAPNEMO)	215 North Elson St Kirksville, MO 63501	(660) 665-9855 or 1-800-737-3165 www.capnemo.org	Adair, Clark, Knox, Scotland, and Schuyler
Community Action Partnership of Greater St. Joseph (CAPSTJOE)	817 Monterey St St Joseph, MO 64503	(816) 233-8281 www.endpov.com	Andrew, Buchanan, Clinton, and DeKalb

COMMUNITY SERVICES BLOCK GRANT (CSBG)

Provider	Address	Contact	Counties Served
Community Services, Inc. of Northwest Missouri (CSI)	1212B South Main St Maryville, MO 64468	(660) 582-3113 www.communityservicesinc.org	Atchison, Gentry, Holt, Nodaway, and Worth
Delta Area Economic Opportunity Corporation (DAEOC)	99 Skyview Rd Portageville, MO 63601	(573) 379-3851 or 1-800-748-8320 www.daeoc.com	Dunklin, Mississippi, New Madrid, Pemiscot, Scott, and Stoddard
East Missouri Action Agency (EMAA)	403 Parkway Dr Park Hills, MO 63601	(573) 431-5191 or 1-800-392-8663 www.eastmoaa.org	Bollinger, Cape Girardeau, Iron, Madison, Perry, St. Francois, Ste. Genevieve, and Washington
Economic Security Corporation of the Southwest Area (ESC)	302 South Joplin Ave Joplin, MO 64801	(417) 781-0352 www.escswa.org	Barton, Jasper, McDonald, and Newton
Jefferson Franklin Community Action Corporation (JFCAC)	#2 Merchant Dr Hillsboro, MO 63050	(636) 789-2686 www.jfcac.org	Franklin and Jefferson
Missouri Ozarks Community Action, Inc. (MOCA)	306 South Pine St Richland, MO 65556	(573) 765-3263 or 1-800-876-3264 www.mocaonline.org	Camden, Crawford, Gasconade, Laclede, Maries, Miller, Phelps, and Pulaski
Missouri Valley Community Action Agency (MVCAA)	1415 South Odell Ave Marshall, MO 65340	(660) 886-7476 www.mvcaa.net	Carroll, Chariton, Johnson, Lafayette, Pettis, Ray, and Saline

COMMUNITY SERVICES BLOCK GRANT (CSBG)

Provider	Address	Contact	Region
North East Community Action Corporation (NECAC)	16 North Court St Bowling Green, MO 63334	(573) 324-2231 or 1-800-748-7636 www.necac.org	Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Randolph, Shelby, St. Charles, and Warren
Ozark Action, Inc. (OAI)	710 East Main St West Plains, MO 65775	(417) 256-6147 www.oaiwp.org	Douglas, Howell, Oregon, Ozark, Texas, and Wright
Ozarks Area Community Action Corporation (OACAC)	215 South Barnes Ave Springfield, MO 65802	(417) 862-4314 www.oac.ac	Barry, Christian, Dade, Dallas, Greene, Lawrence, Polk, Stone, Taney, and Webster Counties
People's Community Action Corporation (PCAC)	5701 Delmar Blvd St. Louis, MO 63112	(314) 367-7848 www.pcacstl.org	The City of St. Louis and Wellston
South Central Missouri Community Action Agency (SCMCAA)	8055 Old Alton Rd Winona, MO 65588	(573) 325-4255 www.scmcaa.org	Butler, Carter, Dent, Reynolds, Ripley, Shannon, and Wayne
West Central Missouri Community Action Agency (WCMCAA)	112 West Fourth St Appleton City, MO 64724	(660) 476-2185 www.wcmcaa.org	Bates, Benton, Cass, Cedar, Henry, Hickory, Morgan, St. Clair, and Vernon

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

Energy Assistance (EA)

- One-time payment, benefit level depends on the energy type
- Assisted 114,219 households

Energy Crisis Intervention Program (ECIP)

- Payments in the amount needed to resolve a crisis up to a maximum benefit per season depending on the season
- Assisted 65,167 households



Funded through Administration for Children and Families.

LIHEAP APPLICATION TIMELINE

**If application is received before the start of the program year the timeframe will be longer as applications cannot be processed until October 1 for Elderly/Disabled households or November 1 for all other households.



CRISIS APPLICATION DAY 1

DATE STAMPED AND REGISTERED BY LOCAL AGENCY

CRISIS APPLICATION DAY 2

SUPPLIER CONTACTED AND PLEDGE MADE

CRISIS APPLICATION DAY 47

AGENCIES MUST SUBMIT THE PAYMENT TO THE SUPPLIER WITHIN 45 DAYS OF THE PLEDGE DATE.

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

Provider	Address	Contact	Counties
Central Missouri Community Action (CMCA)	807B North Providence Rd Columbia, MO 65203	(573) 443-8706	<i>Audrain, Boone, Callaway, Cole, Cooper, Howard, Moniteau, and Osage</i>
Community Action Agency of St. Louis County (CAASTLC)	2709 Woodson Rd Overland Park, MO 63114	(314) 863-0015	St. Louis County
Community Action Partnership of Greater St. Joseph (CAPSTJOE)	817 Monterey St St. Joseph, MO 64503	(816) 233-8281	Andrew, Buchanan, Clinton, and Dekalb
Community Services, Inc. of Northwest Missouri (CSI)	1212B South Main Maryville, MO 64468	(660) 582-3113	Atchison, Gentry, Holt, Nodaway, and Worth
Delta Area Economic Opportunity Corporation (DAEOC)	99 Skyview Rd Portageville, MO 63873	(573) 379-3851	Dunklin, Mississippi, New Madrid, Pemiscot, Scott, and Stoddard
East Missouri Action Agency, Inc. (EMAA)	403 Parkway Dr Park Hills, MO 63601	(573) 431-5191	Bollinger, Cape Girardeau, Iron, Madison, Perry, St. Francois, Ste. Genevieve, and Washington
Economic Security Corporation of Southwest Area (ESC)	302 South Joplin St Joplin, MO 64802	(417) 781-0352	Barton, Jasper, McDonald, and Newton

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

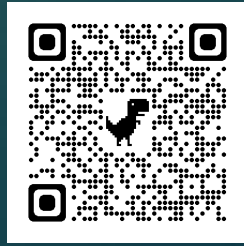
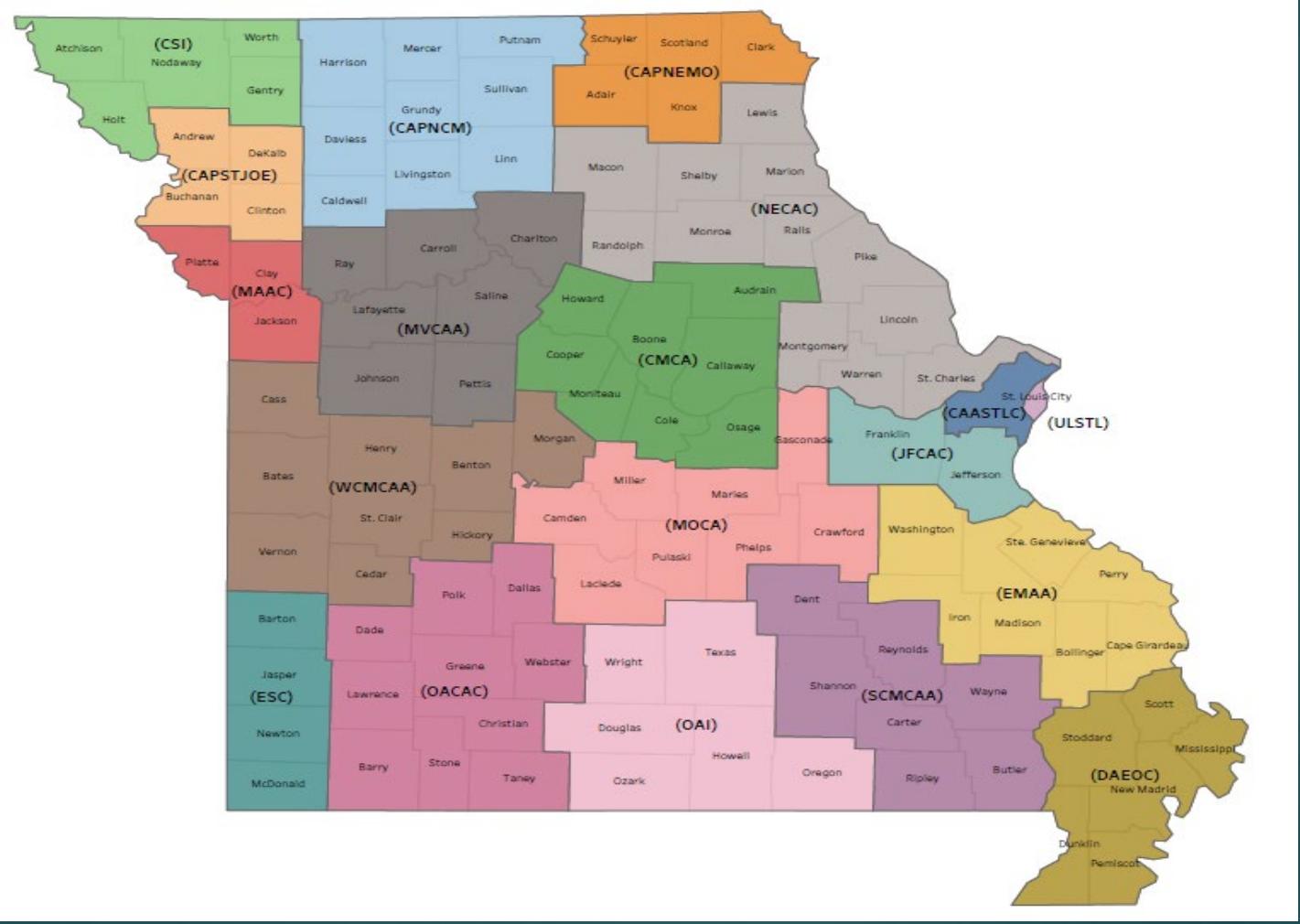
Provider	Address	Contact	Counties
Green Hills Community Action Agency (GHCAA)	1506 Oklahoma Ave Trenton, MO 64683	(660) 359-3907	Caldwell, Daviess, Grundy, Harrison, Linn, Livingston, Mercer, Putnam, and Sullivan
Jefferson-Franklin Community Action Corporation (JFCAC)	#2 Merchant Dr Hillsboro, MO 63050	(636) 789-2686	Franklin and Jefferson
Missouri Ozarks Community Action, Inc. (MOCA)	306 South Pine St Richland, MO 65556	(573) 765-3263	Camden, Crawford, Gasconade, Laclede, Maries, Miller, Phelps, and Pulaski
Missouri Valley Community Action Agency (MVCAA)	1415 South Odell Ave Marshall, MO 65340	(660) 886-7476	Carroll, Chariton, Johnson, Lafayette, Pettis, Ray, and Saline
North East Community Action Corporation (NECAC)	16 North Court St Bowling Green, MO 63334	(573) 324-2231	Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Randolph, Shelby, St. Charles, Warren
Community Action Partnership of Northeast Missouri (CAPNEMO)	215 North Elson St Kirksville, MO 63501	(660) 665-9855	Adair, Clark, Knox, Scotland, and Schuyler

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

Provider	Address	Contact	Counties
Ozark Action, Inc. (OAI)	710 East Main St West Plains, MO 65775	(417) 256-6147	Douglas, Howell, Oregon, Ozark, Texas, and Wright
Ozarks Area Community Action Corporation (OACAC)	215 South Barnes Ave Springfield, MO 65802	(417) 862-4314	Barry, Christian, Dade, Dallas, Greene, Lawrence, Polk, Stone, Taney, and Webster
Urban League of Metropolitan St. Louis (ULSTL)	1408 North Kings Highway Blvd St. Louis, MO 63113	(314) 615-3600 or (314) 615-3632	City of St. Louis, and Wellston
South Central Missouri Community Action Agency (SCMCAA)	8055 Old Alton Rd Winona, MO 65588	(573) 325-4255	Butler, Carter, Dent, Reynolds, Ripley, Shannon, and Wayne
Mid America Assistance Coalition (MAAC)	4001 Dr. Martin Luther King Jr Blvd, Suite 270 Kansas City, MO 64130	(816) 768-8900	Jackson, Clay, and Platte
West Central Missouri Community Action Agency (WCMCAA)	112 West 4 th St Appleton City, MO 64724	(660) 476-2185	Bates, Benton, Cass, Cedar, Henry, Hickory, Morgan, St. Clair, and Vernon

FSD.LIHEAP@dss.mo.gov

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)



FSD.LIHEAP@dss.mo.gov

DOMESTIC VIOLENCE SHELTER SERVICES (DVSS)

Provides funding to 64 providers at 84 sites for domestic violence shelters and programs throughout the state

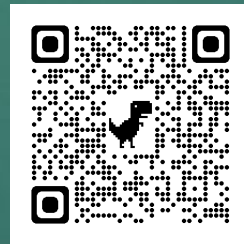
Services & Programs	
Legal Advocacy	Counseling
Housing Assistance	Crisis Intervention
Prevention Services	Emergency Shelter
Case Management	Translation Services
Batterer Intervention	



Funded through FVPSA, Temporary Assistance for Needy Families block grant, and General Revenue.

DOMESTIC VIOLENCE SHELTER SERVICES (DVSS)

If you or someone you know is a victim of
domestic violence, get help at:



dss.mo.gov/fsd/domestic-violence-shelters~services.htm

VICTIMS OF CRIME ACT (VOCA)

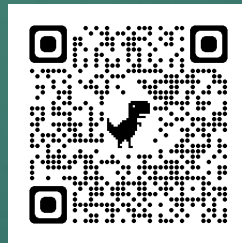
Provides funding to 138 providers throughout the state.

Services & Programs	
Crisis Intervention	Transitional Housing
Emergency Shelter	Emergency Legal Assistance
24-Hour Crisis Hotline	Emergency Transportation
Individual and Group Counseling	Court Advocacy

Funding is primarily through fines and fees paid by offenders, and funding is provided through the Department of Justice. Approximately half of VOCA is currently being funded with Missouri General Revenue.

VICTIMS OF CRIME ACT (VOCA)

To search the statewide Victim of Crime Services Directory, visit:



dss.mo.gov/victimservices/find-help-now.htm

THE EMERGENCY FOOD ASSISTANCE PROGRAM (TEFAP)

Allocates USDA foods to 6 Missouri food banks, who distribute the USDA product to 252 food pantries and 64 congregate feeding sites.

Distributes over 25.7 million pounds annually



Funding through the USDA.

The Emergency Food Assistance Program (TEFAP)

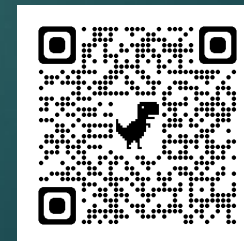
Provider	Address	Contact
Second Harvest Community Food Bank	915 Douglas St St. Joseph, MO 64505	(816) 364-3663 info@ourcommunityfoodbank.org
Harvesters Community Food Network	3801 Topping Ave Kansas City, MO 64129	(816) 929-3000
Ozarks Food Harvest	2810 North Cedarbrook Ave Springfield, MO 65803	(417) 865-3411 (417) 865-0504
The Food Bank for Northeast & Central Missouri	2101 Vandiver Dr Columbia, MO 65202	(573) 474-1020 or (800) 746-3663
St. Louis Area Food Bank	70 Corporate Woods Dr Bridgeton, MO 63044	(314) 292-6262
SouthEast Missouri Foodbank	600 State Highway H Sikeston, MO 63801	(573) 471-1818 or (855) 703-FOOD(3663) info@semofoodbank.org

ALTERNATIVES TO ABORTION (A2A)

Provides resources to 1,164 women by providing services during pregnancy and up to one year after birth.



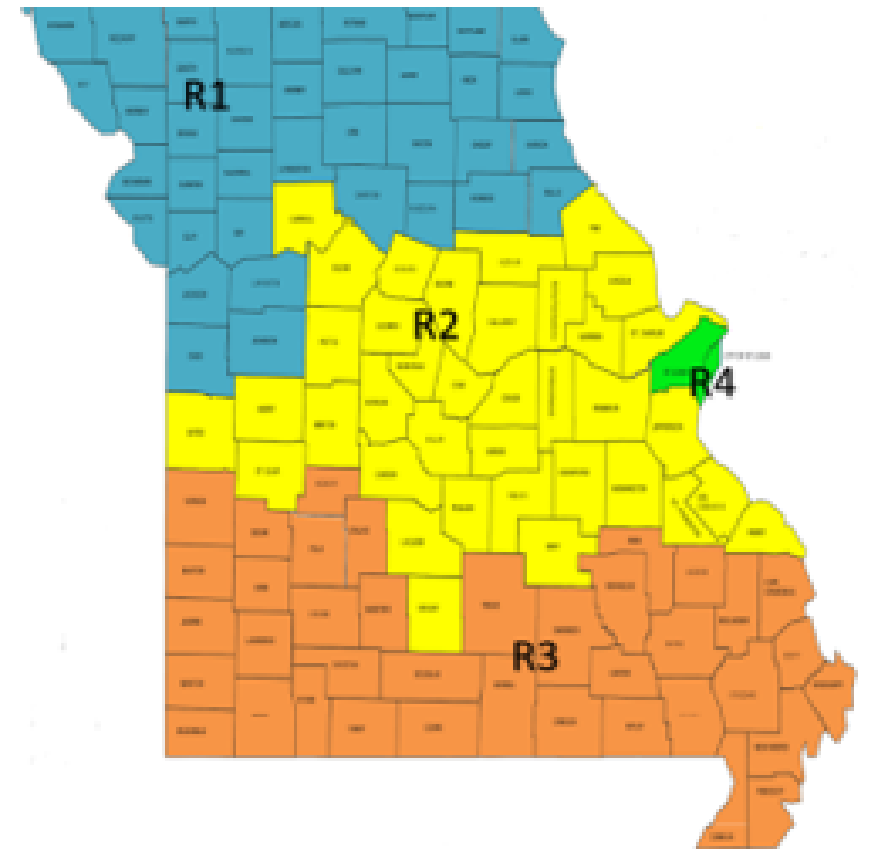
Services & Programs	
• Parenting Skills	• Job Training/Placement
• Adoption	• Education Services
• Domestic Abuse Protection	• Prenatal Care
• Transportation	• Housing and Utilities



Funded through Temporary Assistance for Needy Families block grant.

A2A PROVIDERS

- [Alliance for Life](#): Statewide
- [Bethany Christian Services](#): Region 4
- [Catholic Charities of Southern Missouri](#): Region 3
- [Faith Maternity Care](#): Region 2
- [Haven of Grace](#): Region 4
- [Laclede County Pregnancy Support Center](#): Region 2 and 3
- [Lutheran Family and Children's Services of Missouri](#): Statewide
- [Mothers Refuge](#): Region 1
- [Nurses for Newborns](#): Region 4
- [The LIGHT House](#): Region 1



ADOLESCENT PROGRAM

Nine partners serve youths ages 10-14 to delay sexual involvement and reducing out-of-wedlock pregnancies.

Also focuses on building and maintaining healthy relationships including:

- Respect
- Responsibility that parenthood brings
- Building self-esteem through positive outlets
- Journeys: Paths to Adulthood Curriculum



Funded through Temporary Assistance for Needy Families block grant.

ADOLESCENT PROGRAM

[Health & Wellness - Boys & Girls Clubs of America \(bgca.org\)](http://bgca.org)

Provider	Provider	Provider
Missouri Alliance of Boys & Girls Clubs	The Herbert Hoover Club	Centenary
Boys & Girls Clubs of the Columbia Area	The O'Fallon Park Club	Boys & Girls Clubs of Southwest Missouri
The John Thornberry Unit	Boys & Girls Club of Greater West Plains	Webb City Jr. High Unit
The J&D Wagner Unit	Boys & Girls Club of Greater West Plains – Thayer Branch	Boys & Girls Club of Springfield
Independence Unit	Boys & Girls Club of Jefferson City	The Henderson Unit
Hawthorne Unit	Boys & Girls Club of the Ozarks	The Musgrave Unit
S. Kiki Curls Unit	Boys & Girls Club of Poplar Bluff	The Stalnaker Unit
Nowlin Middle School Unit	Boys & Girls Club of St. Charles County	Boys & Girls Clubs of West Central Missouri
Lee A. Tolbert Community Academy Unit	Boys & Girls Club of St. Charles County O'Fallon Unit	The CLUB
Boys & Girls Clubs of Greater St. Louis	Boys & Girls Clubs of Southeast Missouri	Whiteman AFB Youth Program
The Adams Park Club	Cape Girardeau Club	USAG Fort Leonard Wood CYS Services

COMMUNITY ENGAGEMENT

- Nexus
- Bridges Out of Poverty
- Workplace Stability
- Employer Engagement
- Hiring Events
- Veterans
- Justice Involved Individuals
- Correctional Facilities
- Other Coordinated Efforts





- OWCI is on the steering committee of 10 of the 12 Nexus Groups
- 11 out of the 12 groups meet monthly, Central meets bi-monthly
 - Number of participants in the Nexus group range from 15 – 60

Attendees			
Employers	Community Action Agencies	Community Partnerships	State Agencies
Non-Profits	Chamber of Commerce	Temp Employment Agencies	Educational Entities

NEXUS ROLE



- Platform for employers to present openings and company culture
- Attendees ask questions about hiring practices (i.e. background check requirements, education requirements, etc.)
- Attendees share up coming events
- Opportunity to discuss local barriers (i.e. transportation) and resolution

NEXUS CONTACT INFORMATION

Want to Join or Learn More?

1. Central Josiah.Melzer@dss.mo.gov
2. Gateway (StL) MOGatewayNexus@gmail.com
3. Kansas City GKCEmploymentNexus@gmail.com
4. Ozark OzarkRegionNexus@gmail.com
5. West Central Tonya@midconholdings.com
6. Mineral Area Macey.L.LaRue@dss.mo.gov
7. South Central W southcentralwestnexus@gmail.com
8. South Central E southcentraleastnexus@gmail.com
9. SEMO semoregionnexus@gmail.com
10. Southwest swmonexus@gmail.com
11. I-44 Nexus Josiah.Melzer@dss.mo.gov
12. Northwest Helen.Bishop-Randle@dss.mo.gov



- Provides a workshop with concrete tools and strategies for community organizations, social service agencies, businesses and individuals to understand, address, and alleviate poverty
- OWCI provides workshops for case managers, job and life coaches, processing technicians, and other front-line staff
- *Want to attend a workshop or to learn more?*
fsd.wit.ciu.training@dss.mo.gov



- OWCI provides workshops for employers to:
 - Understand the factors contributing to employee instability
 - Uncover the connection of instability and employee performance
 - Identify low-cost techniques and strategies for fostering workplace stability
- *Want to attend a workshop or to learn more?*
fsd.wit.ciu.training@dss.mo.gov



EMPLOYER ENGAGEMENT



- Explain potential resources and benefits available for employees, and provide handouts for staff
- Connect early-stage entrepreneurs with resources for starting and growing their business
- Discuss barriers to hiring and potential changes to hiring practices to increase their workforce

HIRING EVENTS

Job Seekers

- Provide information on benefits and programs
- Distribute community resources and connect with partners
 - Missouri Resource Guide: [missouri-resource-guide-3steps.pdf \(mo.gov\)](https://www.mo.gov/missouri-resource-guide-3steps.pdf)

Employers

- Learn about open positions and offer to connect employers with:
 - Training providers who teach the skills for the job openings
 - Community partners who work with individuals who have barriers to employment
 - DSS and community services to promote workplace stability and employee retention



VETERANS

Goal: Connect veterans with resources and potential opportunities, to establish supports for Missouri's veteran population to succeed after their transition to civilian life.

- Initiated the Ozarks Coalition of Hope in coordination with VA
 - OWCI locates providers, organizes and promotes training for veteran interested organizations
- Attend veteran homeless projects, and provide information
- Participate in Fort Leonard Wood annual job fairs
- Connected the Military's Skill Bridge with DSS – HRC for employment transitions
- Partner with Job Center Veteran Representatives to provide resources



“Missouri’s veteran population in 2022 was 341,834. Missouri has the 19th largest veteran population in the United States.”

JUSTICE INVOLVED INDIVIDUALS



- Presents benefit, resource, and employment and training resources – 1,380 assisted in FFY24
 - Correctional Facilities: Tipton, Boonville, Algoa, Chillicothe, Northeast (Bowling Green), Moberly, and Transition Center of St. Louis
- Attends resource fairs at DOC and United States Medical Center for Federal Prisoners (Springfield) – 3,503 assisted in FFY24
- Shares resources with Treatment Courts that cover 67 counties, and Probation and Parole Offices

OTHER PARTNERSHIPS



- Faith Based Events
 - Assist in coordinating events by partnering with stakeholders to ensure there are multiple partners invited such as Community Action Agencies, Community Partnerships, Diaper Bank, DSS, and other local stakeholders
 - Assist in setup of event, attend, and provide information on benefits and resources
- Children's Division
 - Provide information to leadership and Children Services staff on available programs and benefits
- Center that Provide Services to Children with Disabilities
 - Provide information on Medicaid billing, presentation on reporting child abuse and neglect, and attending parent events

EVENT PROMOTION

- GovDelivery & Text Blasts:
 - GovDelivery: Promotes community events, job fairs, and resources generally through three emails a week - Currently 170,000 subscribers
 - Text Blasts: Targeted to specific zip codes
 - *Need to Use this Service?* Contact: dss.owciconnect@dss.mo.gov
- OWCI maintains an online calendar of known hiring events occurring across the state
 - mydss.mo.gov/employment-training-programs/events

2024 OUTCOMES

- 24.7M GovDelivery emails sent with 22% open rate
- 290,176 successful text messages
- 3,385 employers and organizations contacted
- 126 older foster youth contacted

**NOW
THAT
IS
VERY
IMPRESSIVE!**

2021 TEXT BLAST OUTCOMES

- April 27, 2021: OWCI sent first text blast out to SNAP recipients to notify them of a hiring event in Joplin
- This followed other organizations using this service in 2021
 - 18 unique events
 - 206,678 text messages sent
 - 113,187 text messages received
- Impact
 - 680 individuals went from unemployed to employed
 - 1,144 people gained employment at the targeted employers
 - Wage data in the quarter prior to text blast: \$6,634,719
 - Wage data in the quarter after the text blasts: \$10,926,680



OWCI'S NEXT GOALS



Expand outreach to current stakeholders through a definitive plan and engage with additional stakeholders including:

- Mental Health Providers
- Recovery Housing
- DYS Facilities
- Hospital and Healthcare



OWCI OUTREACH MATERIALS

- Employment & Training Programs
- Community Programs
- Community Engagement

Missouri Employment & Training Programs



The **Office of Workforce and Community Initiatives** (OWCI) partners with organizations, providers, community partners, and other state agencies to offer services and resources that empower Missourians to live safe, healthy, and productive lives. Through targeted outreach OWCI advertises hiring events, highlights job vacancies, and provides information about training and apprenticeship opportunities. These initiatives help employers fill open roles and assist individuals with barriers to employment in achieving self-sufficiency through meaningful careers.

DSS sponsored training programs offer:

- Short-term training opportunities
- Job coaching
- Resume preparation
- Employment connections
- Financial assistance for training and work costs (includes transportation, textbooks, clothing, etc.)
- Family support resources

Youth Programs

Jobs for America's Graduates Missouri (JAG) - Missouri



JAG - Missouri provides an effective "Future Ready" strategy to students in participating middle, high, and alternative schools using classroom and work-based learning experiences that result in successful post-secondary education or training and, or entering the workforce in a quality job. For more information visit jag-missouri.org.

Jobs League



The Jobs League program can help teens and young adults (ages 14-24) get paid, on-the-job training that helps them develop the work skills they need to build a career. Jobs League will work with you to find your interests, build your career plan and resume, and help you find a job. For more information visit myDSS.mo.gov/jobs-league-program.

Futures



The Futures program offers youth ages 16 and older who have experienced foster care with coaching, life skills preparation, training and educational opportunities, and employment activities. Youth are encouraged to develop a career plan that includes goals, timelines, and steps for reaching their goals.



Adult Programs



SkillUP

SkillUP is a free program that helps SNAP participants get help with skills, training, and employer connections to get a job or a better job. Participants work with a SkillUP coach to create an individual career plan. SkillUP may be able to help with transportation, work, and child care costs. For more information visit myDSS.mo.gov/skillup-program.



Missouri Work Assistance (MWA) Program

MWA is a free program that helps Temporary Assistance participants become job ready, get real work experience, and find a job. The MWA program will help you complete an Individual Employment Plan to help you move toward your career goals. MWA may be able to help with certification, transportation, work, and child care costs. For more information visit myDSS.mo.gov/missouri-work-assistance-program.



Excel Center

The Excel Center is an accredited, tuition-free high school that gives adults (21 and older) the opportunity to earn a high school diploma. Excel Centers have flexible class schedules, on-sight child care, and life coaches. For more information, or to find a location near you, visit excel.mersgoodwill.org

For more resources, take a look at:

- The **Missouri Resource Guide** provides listings and links to organizations, schools, and agencies helping Missourians meet basic needs, find support, and prepare for their careers. You can access the guide by visiting tinyurl.com/DSS-MoResourceGuide.
- **United Way 2-1-1** connects people to services that help them live healthy and productive lives - meeting basic needs from child care to disaster relief. Visit 211.org for more information.
- The **Missouri Job Events Calendar** helps you find training workshops and job opportunities near you! Visit myDSS.mo.gov/employment-training-programs/events to learn more.
- To subscribe to receive future emails from the Office of Workforce and Community Initiations, visit public.govdelivery.com/accounts/MODSS/subscriber/new?preferences=true.



Missouri Community Programs



The Office of Workforce and Community Initiatives (OWCI) partners with organizations, providers, community partners, and other state agencies to offer services and resources that empower all Missourians to live safe, healthy, and productive lives. This is an overview of some of the programs and resources available to Missourians.



Community Services Block Grant

The Community Services Block Grant provides funding to 19 local Community Action Agencies in Missouri who provide programs and services for low-income Missourians. Visit dss.mo.gov/fsd/csbg for eligibility and agency information.



Community Partnerships

There are 20 Community Partnerships in Missouri addressing various challenges like homelessness, drug abuse, and child welfare. Visit mofact.org/community-partnerships to locate a nearby Community Partnership.



Low Income Home Energy Assistance Program (LIHEAP)

LIHEAP offers Energy Assistance and the Energy Crisis Intervention Program (ECIP) to help low-income households with energy bills. Visit myDSS.mo.gov/utility-assistance to check eligibility and apply.



The Emergency Food Assistance Program (TEFAP)

TEFAP helps people in need get USDA-donated foods from their local food pantry. Visit FeedingMissouri.org to find a food pantry near you.



The Local Food Purchase Assistance Cooperative Agreement Program (LFPA)

The Local Food Purchase Assistance Cooperative Agreement Program (LFPA) provides fresh produce and protein to local communities by supporting partnerships with local and regional farmers, ranchers, and underserved producers. Community Partnerships across Missouri are supporting this effort by providing food boxes to help reduce food insecurity.



New Growth Transit

New Growth Transit offers transportation in several counties to improve access to health services, employment, food resources, and enhance quality of life through a volunteer driver network. Visit newgrowthmo.org/rural-living/transportation/ to learn more.



Adolescent Program

The Adolescent program educates boys and girls aged 10-14 on healthy relationships, body changes, coping skills, responsibility, and future planning. It aims to build self-esteem, delay sexual involvement, and reduce out-of-wedlock pregnancies. The program is available through Boys & Girls Clubs of America. Visit bgca.org/get-involved/find-a-club/ to learn more.



Alternatives to Abortion

The Alternatives to Abortion program provides pregnancy resource services including resources for childcare, adoption, education, training, food, clothing, transportation, and healthcare. Certain services are available for up to one year after the birth of the child. Visit dss.mo.gov/fsd/a2a for eligibility information and to learn more.



Victims of Crime Act (VOCA)

VOCA is a federal program designed to provide immediate, direct support services to victims of crime to alleviate the trauma of victimization and minimize its long-term effects. These services can include crisis intervention, case management, court and hospital advocacy, counseling, therapy, support groups, transitional housing, court appointed special advocates, domestic violence shelters, child advocacy centers, and legal services. Visit dss.mo.gov/victimservices to learn more or access resources.



Domestic Violence Shelters and Services (DVSS)

DVSS provides funding for domestic violence shelters, victim support services, community-specific support services, and shelter for victims of domestic violence and/or sexual abuse. Services include crisis intervention, case management, and court and hospital advocacy

If you are a victim of domestic abuse, call: For more information and support, visit:

- National Domestic Violence Hotline: **800-799-7233**
- National Sexual Assault Hotline: **800-656-4673**
- mocadsv.org/how-to-get-help
- dss.mo.gov/victimservices

For more resources, take a look at:

- The **Missouri Resource Guide** provides listings and links to organizations, schools, and agencies helping Missourians meet basic needs, find support, and prepare for their careers. You can access the guide by visiting tinyurl.com/DSS-MoResourceGuide.
- **United Way 2-1-1** connects people to services that help them live healthy and productive lives - meeting basic needs from child care to disaster relief. Visit 211.org for more information.
- To subscribe to receive future emails from the Office of Workforce and Community Initiations, visit public.govdelivery.com/accounts/MODSS/subscriber/new?preferences=true.



OWCI Community Engagement Team



The **Office of Workforce and Community Initiatives** (OWCI) offers all of our services completely **FREE** of charge! We can connect employers to their community's hidden, often untapped workforce and community leaders to their local organizations.

What We Do

- C** **Collaborate** with workforce and community partners through groups, programs, initiatives, projects, events, conferences, and more.
- O** **Offer** information through providers regarding employment and training, mentoring, positive parenting, food insecurity, anti-crimes, pregnancy resources, and more.
- N** **Network** to bring additional partners, stakeholders, and business leaders to community-based organizations and events.
- N** **Normalize** private and public sector relationships by building trust through open communication.
- E** **Educate** through email messaging on community and employment related topics sent weekly to 170,000 subscribers.
- C** **Coordinate** and build connections to address workforce and community challenges, and assist in working towards solutions.
- T** **Together** we can transform lives and communities

Connecting employers, community partners, and sharing resources to meet today's challenges, and create tomorrow's opportunities.

OWCI Community Engagement Regions



Want to Connect? Email dss.owciconnect@dss.mo.gov





Do you want to
connect?

Email: dss.owciconnect@dss.mo.gov