

## Customer Service and Staff Compliments

### **Jessica Brown from Caring Communities/SMWP –**

Jessica is doing a great job with Southern Missouri Works Project. She is always willing to help in areas that is needed and always looking for out of the box ways to get information out there about the program. We are thankful to have Jessica on our team!

Bridget Allen, Caring Communities/SMWP

### **Holly Beggs from Caring Communities/SMWP –**

Holly started with SMWP in April, and we are excited to have her on our team. She works really hard with each participant, whether it be through encouragement with their training, help overcoming barriers or just in general reaching out to check in.

Bridget Allen, Caring Communities/SMWP

### **Krystal Barker from Branson Job Center**

### **Kimberly Paige from Springfield Job Center –**

I want to take a moment to acknowledge two outstanding members of our job center team: Krystal Barker from Branson and Kim Paige from Springfield. I recently referred a teenager with aspirations in the HVAC field to Krystal and Kim. They collaborated beautifully to guide him on his journey. Their dedication and teamwork truly made a difference!

Barbara Williams, OWCI



The link to submit a compliment is <https://riskanalysisunit.wufoo.com/forms/yay-u/>

### **Shelly Smith from Caring Communities/SMWP –**

Shelly started with SMWP back in July and has really dived into helping the participants in her county. She inspires to help individuals succeed at their dreams and does a great job being their personal motivator.

Bridget Allen, Caring Communities/SMWP

### **COPIC Team from Central Ozarks Private Industry Council, Inc – COPIC-**

The COPIC team is such an amazing group of people. It is hard to single out just one that is the best. My compliance officer and program manager ensure we follow local, state and federal regulations (no small task). My fiscal assistant is amazing, another year of clean audit! My front line staff are caring, considerate people who focus on the needs of their clients. They work in unison as a team to ensure each customer receives guidance, referrals to needed resources, and connection to employment. Each month I am amazed at the number of people they have helped throughout Central Missouri. It makes my job as director much easier! I appreciate each member of my team. Thank you COPIC Team!

Patricia Rogers, COPIC

### **Brittney Scarbrough from Adhoc Group Against Crime –**

Thank you, Brittney, for always going above and beyond for your clients! The organization appreciates you!

Toni Vaughn, Adhoc Group Against Crime



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