

Customer Service and Staff Compliments

Melanie Chandler from Better Family Life –

It has been a true pleasure to partner with the MWA program and work alongside Melanie Chandler. Ms. Chandler and I have worked on many cases together. We have worked together to provide many clients with not only resources but referrals to support their wellbeing. Ms. Chandler has shown me how to approach difficult clients and how to provide them with the support they need. In this field of work, it is difficult to find someone in her position that is passionate and has empathy for the people that she serves. I have witnessed Ms. Chandler go above and beyond to help many clients. Being on the frontline of serving communities can be difficult at times but having a partnership with the MWA program and working alongside of Ms. Chandler has led to the success stories of our mutual clients. I am looking forward to the future of this partnership and having more thriving families under our belt.

Mia Daugherty, Vision for Children
at Risk

Carin Young from Mers Goodwill Excel Center –

Thank you to Carin with MERS Goodwill / Excel Center for accompanying Matt U to Washington D.C. for his testimony to the Ways and Means Committee! This was no easy task and we at OWCI appreciate all the effort and support the Excel Center team put into ensuring Matt had everything he needed. This hearing will contribute to ensuring our TANF funded programs continue to successfully operate. THANK YOU!

Christina Lenger, OWCI



The link to submit a compliment is <https://riskanalysisunit.wufoo.com/forms/yay-u/>

Ryan Stiffler from Office of Workforce & Community Initiatives –

Ryan did an excellent job as a presenter at the Reentry Conference 2024. Multiple people stopped to say how moved and impressed they were with the information and how it tied together. As an opening session, it really started the conference off right for those in attendance.

Justin Logan, OWCI

Barbara Hoehne from Office of Workforce & Community Initiatives –

Barb has helped me so many times in getting information into our provider portal. She is always willing to assist wherever she is needed. Thank you, Barb!

Laura Miller, OWCI



The link to submit a compliment is <https://riskanalysisunit.wufoo.com/forms/yay-u/>