

Customer Service and Staff Compliments

Michelle Graham & Andrea Zeiter from OWCI –

Michelle & Andrea provided an excellent presentation with such great information at our St. Louis area Missouri Child Support Education Association (MCSEA) Town Hall meeting on Thursday, July 11. Thank you both for taking time out of your day to share this information with our child support staff. We love receiving new resources for our clients. I'm sure they will be able to share it with someone soon and be extra glad they attended town hall. Thank you for the great work you do to serve the citizens and families of Missouri!

Kerensa Morrow-Kempf,
Child Support Enforcement

Leticia Jarred from Dunklin County Caring Council –

Leticia is constantly enrolling members of the community we serve. She goes above and beyond on a daily basis. Leticia helps her clients not only with SkillUP but other resources they may need. Leticia is an absolute team player and wants nothing but success for the clients she serves. I can't imagine our agency without her!!!

Cheryl Bruce, DCCC



The link to submit a compliment is <https://riskanalysisunit.wufoo.com/forms/yay-u/>

Kristen Smith from OWCI –

Kristen received this message from Crossroads Correctional Center. “I want to thank you all for helping to make our Career/Resource Fair such a success.”

Staff at CRCC

Dana Keller from Mexico Chamber of Commerce –

Dana and her group in Mexico are doing some amazing things for their community. They have partnered with local employers to create a system of wrap around services for the employees. This has not only assisted in employee retention, but it has also helped the community. They are also creating lasting partnerships by being involved in the school district and mentoring children who might not have a positive adult role model. Way to go!

Laura Miller, OWCI



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Michelle Graham from OWCI –

Michelle received these words from someone she spoke to at an event. “I’m glad I met you that day. You really opened up my options. The University contacted me today and they will be interviewing me for the Medical Assistant apprenticeship opportunity. I also intend to go to this Saturday’s hiring event there to cover my bases, pursue customer service or admin assistant opportunities. Thank you so much for the information you have sent me. It’s really made a difference and I’m telling everyone I know and trying to send the information forward to others. In closing, I pat you on the back. You did a great thing, I recognize you.”

Anonymous, from resource event

Jessica Tate from DHEWD –

Jessica partnered with Harmony House to provide local employers a training about recognizing and supporting victims of domestic violence. The workshop covered essential topics, including understanding domestic violence, recognizing the signs, providing trauma-informed support and the Victims Economic Safety & Security Act (VESSA)

Keri McKee, OWCI



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