



GREENE COUNTY  
**FAMILY**  
JUSTICE CENTER

1418 E. Pythian St.  
In the former Tefft School  
Springfield, MO 65802

(417) 874-2600  
Monday-Friday, 8:30 am to 4:00 pm

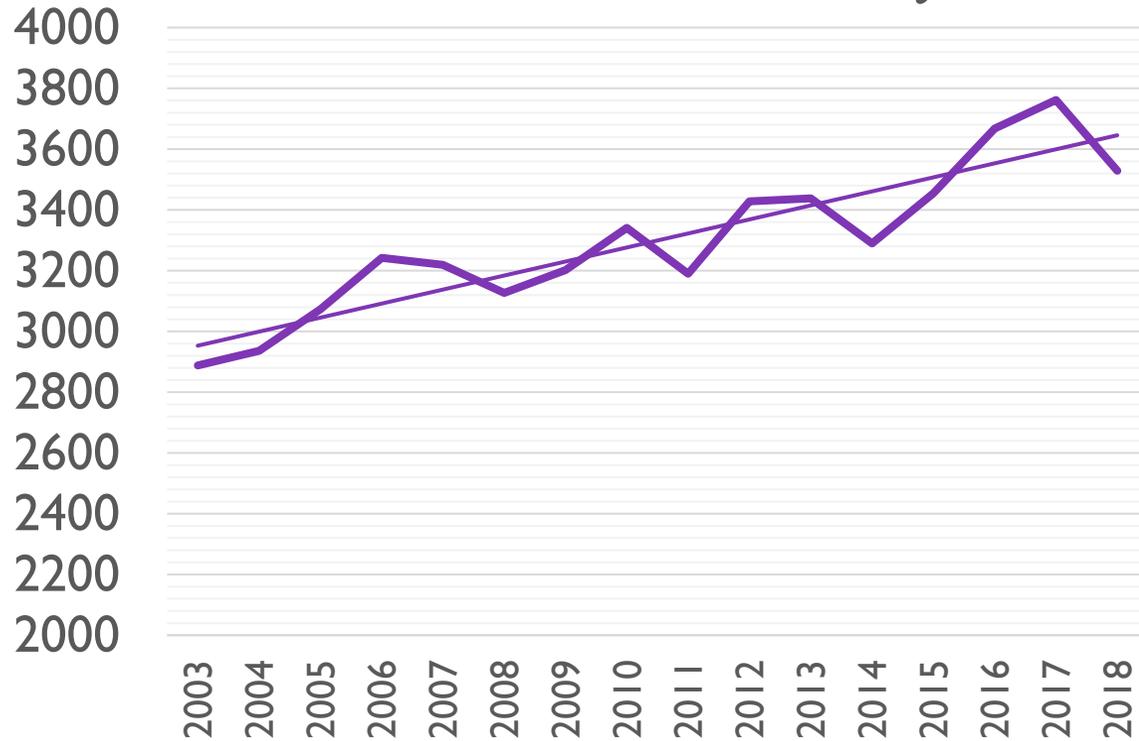
Presenter: Jamie Willis, Director of Family Justice Center Operations

# PREVALENCE OF DV IN THE U.S.

- 1 in 4 women and 1 in 9 men experience **severe** intimate partner violence within their lifetime.
- More than 10 million men and women a year are physically abused by an intimate partner
- In the United States, domestic violence is the leading cause of injury to women between the ages of 15 and 44.
- Over half of female homicides are a result of intimate partner violence.

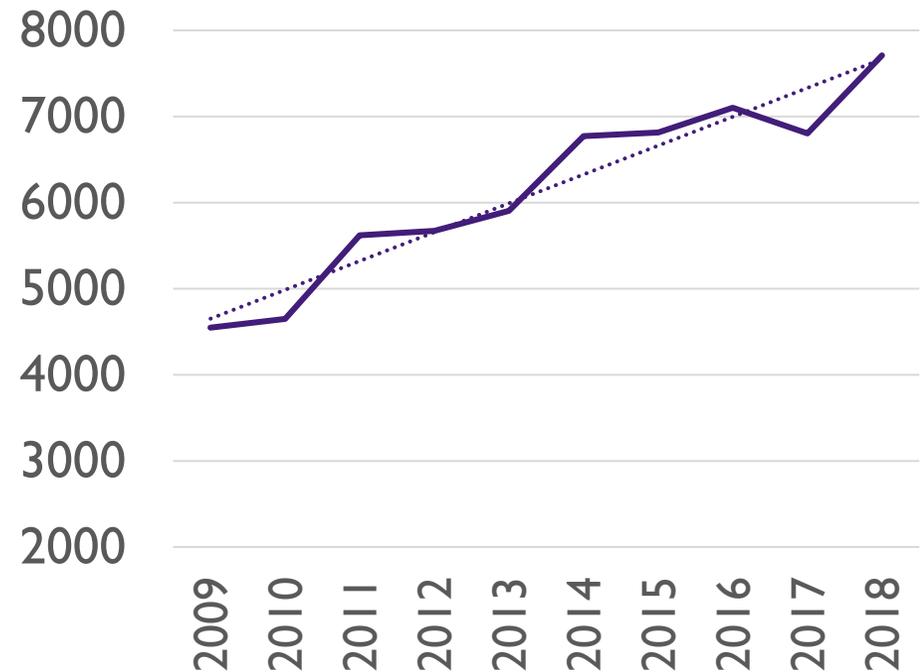
# THE PROBLEM: A SNAPSHOT OF OUR COMMUNITY

## Reported Domestic Violence Incidents in Greene County



Source: Missouri Uniform Crime Reporting (UCR) Program

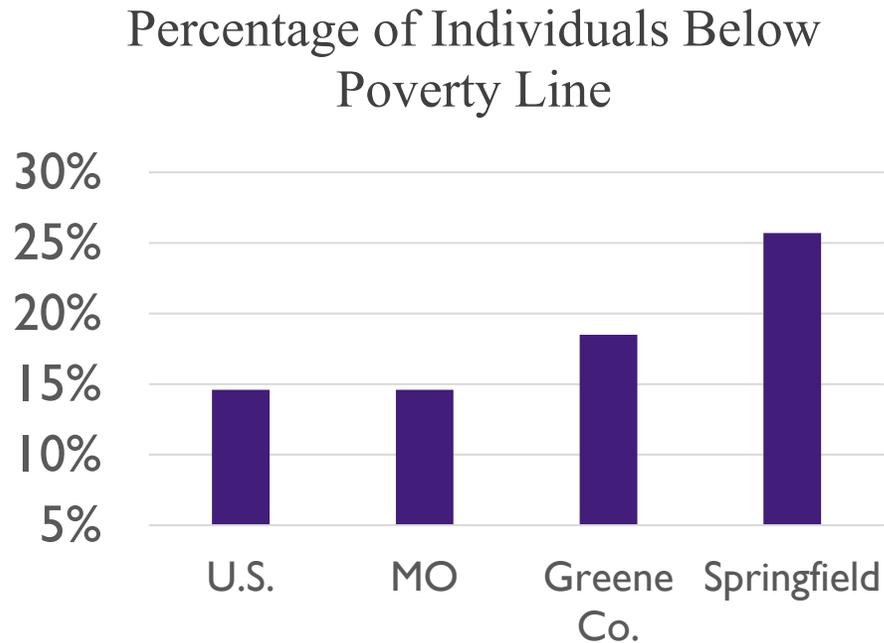
## Child Abuse and Neglect, Number of Children Reported in Greene County



Source: Missouri Department of Social Services

## ADDITIONAL FACTORS: LACK OF RESOURCES

**High rates of Domestic Violence are intensified by additional barriers to services:**



Source: U.S. Census 2013-2017 American Community Survey 5-Year Estimates

### Other Community Red Flags

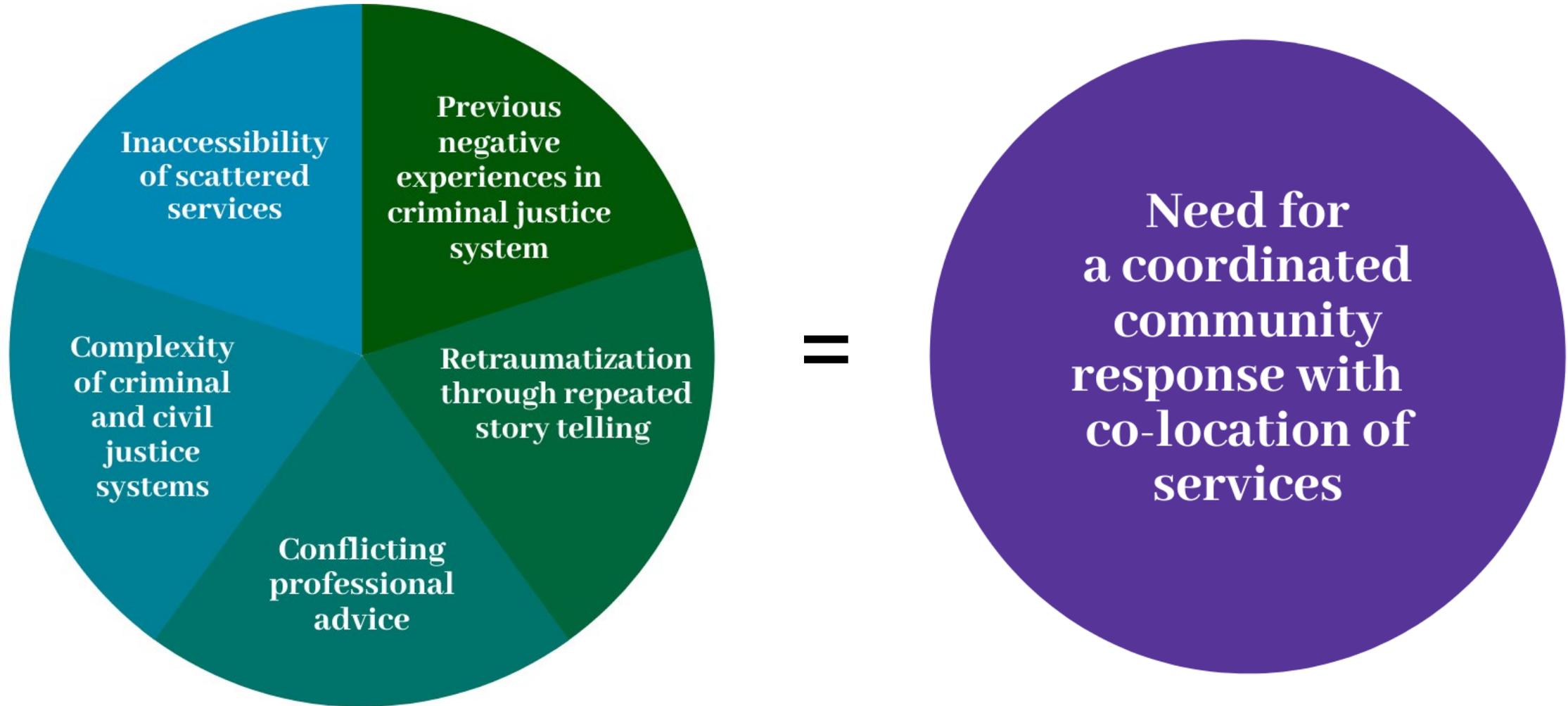
- Lack of affordable public transportation
- Lack of affordable housing

Source: Community Focus: A Report for Springfield and Greene County, 2019

SERVICES AND INTAKE TIME		DISTANCE	TRAVEL TIME	SERVICES AND INTAKE TIME		DISTANCE	TRAVEL TIME
<b>1st STOP</b>	<b>Law Enforcement</b> Springfield Police Department Greene County Sheriff's Office <b>1 to 2 HOUR INITIAL REPORT</b>	<b>0.7 MILES</b>	<b>CAR 2 min</b> <b>BUS 17 min</b> <b>FOOT 18 min</b>	<b>5th STOP</b>	<b>Greene County Prosecuting Attorney</b> Prosecution of major crimes <b>30 to 45 MIN INTAKE</b>	<b>1.3 MILES</b>	<b>CAR 6 min</b> <b>BUS 6 min</b> <b>FOOT 23 min</b>
<b>2nd STOP</b>	<b>Harmony House</b> Emergency Shelter Crisis Intervention Services <b>1 to 1.5 HOUR INTAKE</b>	<b>7.7 MILES</b>	<b>CAR 14 min</b> <b>BUS 1.5 hr</b> <b>FOOT 2.5 hr</b>	<b>6th STOP</b>	<b>Legal Services of Southern Missouri</b> Legal Representation and Advice <b>30 MIN to 1 HOUR INTAKE</b>	<b>0.8 MILES</b>	<b>CAR 4 min</b> <b>BUS 16 min</b> <b>FOOT 13 min</b>
<b>3rd STOP</b>	<b>The Victim Center</b> Victim Advocacy Orders of Protection Assistance Trauma Counseling <b>1 to 1.5 HOUR ORDER OF PROTECTION</b>	<b>7.8 MILES</b>	<b>CAR 15 min</b> <b>BUS 56 min</b> <b>FOOT 2.5 hr</b>	<b>7th STOP</b>	<b>Child Support Division</b> Applications for and Enforcement of Child Support Cases Paternity Testing <b>30 MIN INTAKE</b>	<b>3.2 MILES</b>	<b>CAR 9 min</b> <b>BUS 27 min</b> <b>FOOT 57 min</b>
<b>4th STOP</b>	<b>Children's Division</b> Child welfare services Child abuse investigations Case management <b>1.5 HOUR INITIAL REPORT</b>	<b>0.5 MILES</b>	<b>CAR 3 min</b> <b>BUS 5 min</b> <b>FOOT 10 min</b>	<b>8th STOP</b>	<b>Burrell Behavioral Health</b> Counseling, Community Resources <b>1 HOUR INTAKE</b>	<b>6.5 MILES</b>	<b>CAR 15 min</b> <b>BUS 60 min</b> <b>FOOT 1 hr 45 min</b>

**7 to 9 HOURS** **COMPLETING INTAKE PROCEDURES** **+** **29 MILES TRAVEL DISTANCE** **=** **8 to 18 HOURS** **to begin receiving protection, shelter, and services**

# NEED FOR A COORDINATED RESPONSE



## WHAT IS A FAMILY JUSTICE CENTER?

A **community**-based, **multi-disciplinary** collaborative of **co-located** public and private agencies providing **coordinated**, **victim-centered** services to survivors of domestic and sexual violence.

Recognized by the Department of Justice as a best practice for serving victims of domestic and sexual violence.

# WHAT IS A FAMILY JUSTICE CENTER?

## Main Components of an FJC:

- Co-location of services
- Multi-agency involvement (both public and private non-profit agencies)
- Centralized intake process
- Priority of survivor safety
- Confidentiality

# HISTORY OF THE MOVEMENT

- 2002 - First Family Justice Center Opens in San Diego
- 2005 - DOJ funding to 15 communities to pilot FJC's (President's Family Justice Center Initiative)
- Today - FJC's are located in 43 states and 25 countries.

ALLIANCE for  
**H**  **PE**  
INTERNATIONAL



## TYPES OF SERVICES AVAILABLE

- Advocacy (DV/SA)\*
- Prosecution Services\*
- Civil Legal Services\*
- Law Enforcement Services\*
- Child Care/Child Trauma Services
- Child Welfare Services
- Living Provisions/Basic Needs
- Financial and Employment Assistance
- Public Benefits
- Spiritual Support
- Community Education and Outreach
- Prevention Services
- Camping/Mentoring Programs

\* (required to meet definition of FJC)

# PUBLISHED RESULTS

## Victim Benefits

- Increased victim safety
- Increased accessibility of services
- Increased feeling of community support for victims
- Increase victim autonomy and empowerment
- Reduced fear and anxiety for victims and their children
- Reduced recantation and minimization by victims
- Increase economic outcomes for victims

# PUBLISHED RESULTS

## Service Provider Benefits

- Increased efficiency of service delivery
- Professional development through daily interaction
- Heighten collaboration = system-changing ideas
- Increased financial efficiency
  - Dollars maximized through efficient coordination and collaboration

## Community Benefits

- Reduced homicide rates
  - From 2002-2011, San Diego saw a 90% drop in DV homicides
- Increased likelihood of prosecution of offenders
  - Increased victim reporting and reduced victim recantation
  - Victim more willing to participate in prosecution (30% → 70%)
  - Better exchange of critical case information between Prosecutors and Law Enforcement
  - Reduction in DV case dismissal
  - Increase in felony convictions

# GREENE COUNTY FAMILY JUSTICE CENTER



# SERVICE DELIVERY



## Meet with a Navigator

Survivors meet with an advocate (Navigator) to assess their most immediate needs and identify the services they would like to receive



## Risk Assessment and Safety Planning

Navigators help survivors assess potential dangers and develop a custom short-term safety plan to help keep them safe.



## Service Plan

The Navigator brings in on-site partners the survivor chooses to meet with. The team works together to meet each individual need of the survivor.



## Long-Term Plan

After meeting the clients initial needs, our service providers schedule on-going appointments and connect survivors to any additional off-site services they may need.

# GREENE COUNTY FAMILY JUSTICE CENTER: ONSITE PARTNERS

## Harmony House and The Victim Center

- Crisis Intervention/Safety Planning
- Assistance with Orders of Protection
- Court Advocacy
- Emotional Support
- Trauma-based Counseling
- Support Groups
- Emergency Shelter
- 24-hour safe line

## Springfield Police Department and Greene County Sheriff's Office

- Uniform Operations (first responders and police reports)
- Investigations and Support Services Bureau

## Legal Services of Southern Missouri

- Basic legal information
- Divorce and Child Custody
- Public benefits (administrative hearings)
- Family (paternity, adoption, name change, guardianship)
- Elder law
- Housing representation



# GREENE COUNTY FAMILY JUSTICE CENTER

## Greene County Prosecuting Attorney's Office

- Prosecutes major crimes
  - assault, child abuse, child support, property, etc.
- Victim/Witness office provides advocacy for victims of crime

## Children's Division

- Investigations of suspected abuse or neglect
- Case management (education, goal setting, etc.)

## Child Support Division

- Applications for Child Support Services
- Enforcement of child support orders
- Paternity testing for child support cases

## Burrell Behavioral Health

- Crisis Counseling
- Assistance with community resources (Medicaid, food stamps, affordable housing)
- Point of entry into Burrell's large network of mental health and substance abuse services



# GREENE COUNTY FAMILY JUSTICE CENTER:

## Additional Partnerships

- Greene County Wraparound Services Fund
- Child Advocacy Center
- O'Reilly Center for Hope/One Door
- Isabel's House
- Community Partnership of the Ozarks
- Mercy and Cox SANE Nurse Programs
- Great Circle
- Rescue One
- Convoy of Hope
- Crosslines



# FAQ'S

## How is this different than the services other agencies offer?

- We do not duplicate services, but instead provide a central point of entry to provide the framework for greater collaboration among existing agencies

## Who can receive services?

- Men, women, and children that are victims of domestic violence and resulting victimizations

## Are services free?

- Yes, services are provided at no cost to the victims

## Is my information confidential?

- Yes, clients control which partners receive access to their information.

## Am I required to talk to law enforcement?

- No, you are not required to speak with law enforcement or any other partner unless you choose to do so.

## If I need services before or after office hours, who can I call?

- For immediate assistance, call the 24-hour crisis hotline at 417-864-7233.

## CLIENT FEEDBACK

*So very grateful for this place and the people here. One safe and welcoming stop is all the difference during bad times.*

*Thank you for the help - I felt like my problem was valid and there is hope!*

*Thank you all so much! You made my heart a bunch more at ease and gave me hope for my future and a peaceful resolution.*

*I am so grateful for this service. If I would have known about the Family Justice Center, I would have made this move a while back.  
Thank you!*

*I was so glad I came here and feel the help they gave me. My future will be on the road to a better life.*

*Greene County Family Justice Center has helped me a great deal not only with services that are available to me but emotionally as well. I believe that I would not be here if it wasn't for you guys. Thank you.*

# OUR TEAM



---

# Questions?

**Jamie Willis**

Director of Operations

417-351-6163

[JWillis@GreeneCountyMO.gov](mailto:JWillis@GreeneCountyMO.gov)

