

What help can I get?

LIHEAP can help you:

1. Pay your main heating & cooling bills
2. Get EMERGENCY SERVICES:
 - Blankets
 - Emergency lodging
 - Furnace and central air replacement and repair
 - Window air conditioners
 - Wood stoves



Do you have questions?

Call us at 855-FSD INFO or 855-373-4636

Or visit our Website:

www.dss.mo.gov/fsd/energy-assistance/

"Improving Missouri's Low Income Home Energy Assistance Program through integrity in all we do for those we serve."

Family Support Division
LIHEAP Unit
615 Howerton Court
Jefferson City, MO 65109

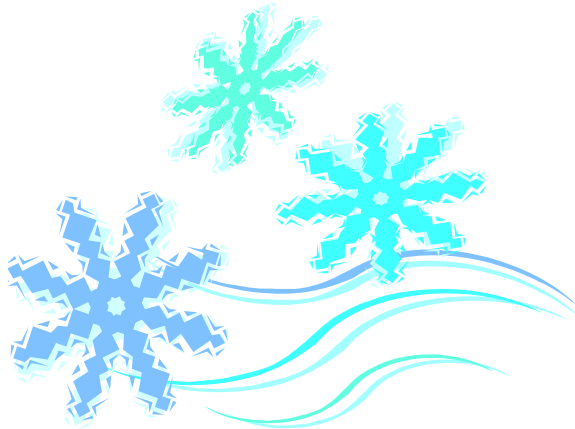


(Rev 10/2017)

Need help paying your energy bills?



**Get relief from the
Low Income Home Energy
Assistance Program (LIHEAP)**



Who can get help?

The Low Income Home Energy Assistance Program (LIHEAP) helps low income people meet their immediate energy needs. It can mainly help those who spend a large amount of their household income on energy bills.

To qualify for LIHEAP assistance, you must meet each of these requirements:

1. Be the person responsible for paying home heating and cooling costs
2. Be a United States citizen or have been legally admitted for permanent residence
3. Have \$3,000 or less in bank accounts, retirement accounts, or investments
4. Meet specific income guidelines that vary according to household size

How does it work?

If you qualify for LIHEAP, you will get help through a program called **Energy Assistance**. Energy Assistance will give you a one-time payment to help pay your main fuel heating bill during the months of November-March. The amount of help you receive is based on the size of your household, your household income, and the type of heating fuel used in your home.

If you qualify for Energy Assistance, you may also qualify for additional help through the **Energy Crisis Intervention Program (ECIP)**. The Energy Crisis Intervention Program can help you pay your fuel bills when your energy is shut off or is threatened to be shut off. The amount of help you receive is based on the amount of money needed to settle your crisis with the energy provider.

Winter ECIP is available November-May based on funding; the maximum amount you could receive is \$800.

Summer ECIP is available June-September based on funding; the maximum amount you could receive is \$300.

How do I apply?

Get an application by calling:

855-FSD-INFO or 855-373-4636

Download and print an application at <https://dss.mo.gov/fsd/formsmanual/EA-1-Application-for-the-Low-Income-Home-Energy-Assistance-Program.pdf>

See the instructions attached to the application to determine how it should be completed and where it should be sent.

Application checklist:

- Answer all questions completely
- Sign and date application
- Include your main fuel bill
- Include your electric bill if your main fuel is natural gas or tank propane
- Include income records for members not receiving food stamps
- If your account is in disconnect status, include shut off notice
- If you are not currently getting public assistance, include copies of Social Security cards

