Supplemental Nursing Care

Supplemental Nursing Care (SNC) can help you pay for a supported living facility if you are unable to live on your own. Supported living facilities may include:

- Licensed residential care facility
- Assisted living facility
- Intermediate or skilled nursing facility

How does SNC help?

If you live in a supported living facility but cannot afford it, SNC may be able to help pay for your care. SNC may also give you a small personal allowance that you get to keep each month.

Who can get help?

To get help through SNC you must:

- Be 21 or older
- Live in a supported living facility
- Meet the citizenship, residency, and resource requirements for the MO HealthNet for Aged, Blind, and Disabled program
- Have income that is less than the monthly cost to live in the supported living facility

How does it work?

When you apply for SNC, the Family Support Division will consider your monthly income from your job, Social Security, and any other source(s) and will compare that amount to the monthly cost of the facility you live in. If your monthly income is less than the monthly cost, SNC could help cover the difference (up to a maximum amount).

How to apply

Your application process will depend on whether or not you are already enrolled in MO HealthNet (Missouri Medicaid).

- If you already have MO HealthNet, you will need to fill out an Addendum to the MO HealthNet Application: Request for Optional Cash Benefits (IM 1MAC).
- If you do not have MO HealthNet, you will need to apply for it. When filling out your MO HealthNet application you will need to be sure you check the box that says, “I/We live in a nursing home or similar facility.”

To get an application, visit your local Family Support Division Resource Center or call 855 FSD INFO (855 373 4636).
To file a complaint of discrimination contact:

U.S. Department of Health and Human Services
Office for Civil Rights
601 East 12th Street, Room 353
Kansas City, MO 64106
www.hhs.gov/civil-rights/filing-a-complaint
(800) 368-1019 (Voice); (800) 537-7697 (TDD)

Or

Office of Civil Rights
P.O. Box 1527
Jefferson City, MO 65102-1527
(800) 776-8014

If you are approved for help:

You must complete a review each year
The Family Support Division will need updated information once a year to make sure you still qualify for help. You will get the review form by mail. You must complete and return this form to continue receiving your benefits.

You must report changes
Any change to your contact information or changes in circumstances, such as a change in income or a new member of your household, must be reported to the Family Support Division within 10 days. Failure to report a change or providing false information may result in a loss of benefits and/or criminal prosecution.

If you are not approved for help:

You have a right to a hearing
If you feel you were not approved for benefits unfairly, you can request a hearing within 90 days of the decision. You can make a hearing request by calling, visiting, or writing to a Family Support Division office. Once we have received your request we will mail you further information and details about your hearing.