

CONTACT INFORMATION FOR PE PROVIDERS

Family Support Division (FSD):

For PE application and eligibility questions

- ▶ **FSD Program and Policy Unit for Eligibility Questions**
COLE.MHNPOLICY@dss.mo.gov
- ▶ **To find or assign a DCN, find out if applicant has existing MO HealthNet, or find out if applicant has received PE within last 12 months or, if pregnant, during the current pregnancy: (573) 751-9023 or send an email to**
FSD.MEDESIVR@dss.mo.gov
- ▶ **FSD Information Center: 855-373-4636** (available M-F 7:30 am – 5:30 pm)
- ▶ **Submitting PE determinations and documentation**
 - By email: FSD.MEDES@dss.mo.gov (Subject line – PE or Presumptive Eligibility)
 - By fax: (573) 751-0282 (Attention to - PE or Presumptive Eligibility)
- ▶ **Submitting EMCIA applications and documentation**
 - email: FSD.MEDES@dss.mo.gov (Subject line – EMCIA)
 - fax: (573) 751-0282 (Attention to - EMCIA)
- ▶ **Submitting Regular MO HealthNet applications and documentation:**
 - On-line - www.mydss.mo.gov
 - Telephone – (855) 373-9994
 - Paper application (IM-1SSL) in-person, by mail, or dropped off at a local office or resource center.

MO HealthNet Division (MHD):

For MO HealthNet coverage and billing questions

- ▶ **MO HealthNet Division (MHD) Provider Communications:** 573-751-2896
- ▶ **MHD Provider Participant page:** <http://dss.mo.gov/mhd/providers/>
 - Benefit Matrix and Puzzled by the Terminology? are found on this page under General Information.
- ▶ **Provider Education Unit email:** MHD.PROVTRAIN@dss.mo.gov