



DIVISION OF MEDICAL SERVICES PROVIDER BULLETIN

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AMBULANCE BULLETIN Ambulance Providers

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- **REMOVAL OF TRIP TICKET SUBMISSION**

REMOVAL OF TRIP TICKET SUBMISSION

Effective for claims submitted on or after February 1, 2006, a trip ticket is no longer required to be submitted with the claim for the following circumstances:

- Air ambulance transports;
- Transports for deceased patients;
- Transports for multiple patients; and
- Two trips in one day.

Providers shall maintain all trip documentation as outlined in the Ambulance Provider Manual. Such documentation shall be provided to the Division of Medical Services upon request.

For those ambulance providers who are on prepayment review; the trip ticket and all appropriate and necessary documentation of the claim must continue to be submitted.

Provider Bulletins are available on the DMS Web site at <http://dss.mo.gov/dms/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletins page.

Missouri Medicaid News: Providers and other interested parties are urged to go to the DMS Web site at <http://dss.missouri.gov/dms/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official Missouri Medicaid communications via e-mail.

MC+ Managed Care: The information contained in this bulletin applies to coverage for:

- MC+ Fee-for-Service
- Medicaid Fee-for-Service
- Services not included in MC+ Managed Care

Questions regarding MC+ Managed Care benefits should be directed to the patient's MC+ Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the red MC+ card or by calling the Interactive Voice Response (IVR) System at 573-635-8908 and using Option One.

**Provider Communications Hotline
573-751-2896**