



DIVISION OF MEDICAL SERVICES PROVIDER BULLETIN

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CMS-1500 (08-05) HEALTH INSURANCE CLAIM FORM

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CMS-1500 (08-05) HEALTH INSURANCE CLAIM FORM

Providers who submit paper claim forms to Missouri Medicaid will be required to begin submitting the CMS-1500 (08-05) Health Insurance Claim Form beginning July 23, 2007. Missouri Medicaid is making this change in order to stay consistent with Medicare policy and in preparation for when the submission of National Provider Identifier (NPI) is mandated. The CMS-1500 (08-05) can accommodate the NPI. The current HCFA-1500 (12-90) paper claim form will be accepted through the close of business on July 20, 2007. All claims, including resubmissions of past dates of service, must be submitted using the new CMS-1500 (08-05) paper claim form beginning July 23, 2007.

BILLING INSTRUCTIONS

- Field 17a was split to provide space for the NPI number or other types of identifier as required by Missouri Medicaid. Similar changes were made to fields 24I, 32 and 33.
- Field 24C, which was previously TOS, is now labeled EMG. EMG stands for emergency and should be completed to indicate an emergency when required.
- Field 24E, which was previously Diagnosis Code, has been renamed Diagnosis Pointer.
- Field 24J, which was previously COB, has been renamed Rendering Provider ID #.
- Field 24K has been removed.

Instructions for completing the standard CMS-1500 (08-05) Health Insurance Claim Form are listed below.

<u>Field Number & Name</u>	<u>Requirements</u>	<u>Instructions for Completion</u>
1. Type of Health Insurance Coverage	Optional	Show the type of health insurance coverage applicable to this claim by checking the appropriate box. For example, if a Medicare claim is being filed, check the Medicare box, if a Medicaid claim is being filed, check the Medicaid box and if the patient has both Medicare and Medicaid, check both boxes.
1a. Insured's I.D. Number	Required	Enter the patient's eight-digit Medicaid or MC+ ID number (DCN) as shown on the patient's ID card.
2. Patient's Name	Required	Enter last name, first name, middle initial in that order as it appears on the ID card.
3. Patient's Birth Date, Sex	Optional	Enter month, day, and year of birth, mark appropriate box.
4. Insured's Name	Required when applicable	If there is individual or group insurance besides Medicaid, enter the name of the primary policyholder. If this field is completed, also complete Fields #6, #7, #11, and #13.
5. Patient's Address	Optional	Enter address and telephone number if available.
6. Patient's Relationship to Insured	Required when applicable	Mark appropriate box if there is other insurance.
7. Insured's Address	Required when applicable	Enter the primary policyholder's address; enter policyholder's telephone number, if available.
8. Patient Status	Optional	Not Used.
9. Other Insured's Name	Required when applicable	If there is other insurance coverage in addition to the primary policy, enter the secondary policyholder's name. NOTE: This field is for private insurance information only. If no private insurance is involved LEAVE BLANK. If Medicare, Medicaid, employer's name or other information appears in this field, the claim will deny.
9a. Other Insured's Policy or Group Number	Required when applicable	Enter the secondary policyholder's insurance policy number or group number, if the insurance is through a group such as an employer, union, etc. NOTE: This field is for private insurance information only. If no private insurance is involved LEAVE BLANK. If Medicare, Medicaid, employer's name or other information appears in this field, the claim will deny.

<u>Field Number & Name</u>	<u>Requirements</u>	<u>Instructions for Completion</u>
9b. Other Insured's Date of Birth	Required when applicable	Enter the secondary policyholder's date of birth and mark the appropriate box for sex. NOTE: This field is for private insurance information only. If no private insurance is involved LEAVE BLANK. If Medicare, Medicaid, employer's name or other information appears in this field, the claim will deny.
9c. Employer's Name	Required when applicable	Enter the secondary policyholder's employer name. NOTE: This field is for private insurance information only. If no private insurance is involved LEAVE BLANK. If Medicare, Medicaid, employer's name or other information appears in this field, the claim will deny.
9d. Insurance Plan Name or Program Name	Required when applicable	Enter the other insured's insurance plan or program name. If the insurance plan denied payment for the service provided, attach a valid denial from the insurance plan. NOTE: This field is for private insurance information only. If no private insurance is involved LEAVE BLANK. If Medicare, Medicaid, employer's name or other information appears in this field, the claim will deny.
10a.-10c. Is Condition Related to:	Required when applicable	If services on the claim are related to patient's employment, auto accident or other accident, mark the appropriate box. If the services are not related to an accident, leave blank.
10d. Reserved for Local Use	Optional	May be used for comments/descriptions. NOTE: This field is for private insurance information only. If no private insurance is involved LEAVE BLANK. If Medicare, Medicaid, employer's name or other information appears in this field, the claim will deny.
11. Insured's Policy or Group Number	Required when applicable	Enter the primary policyholder's insurance policy number or group number, if the insurance is through a group, such as an employer, union, etc. NOTE: This field is for private insurance information only. If no private insurance is involved LEAVE BLANK. If Medicare, Medicaid, employer's name or other information appears in this field, the claim will deny.

<u>Field Number & Name</u>	<u>Requirements</u>	<u>Instructions for Completion</u>
11a. Insured's Date of Birth, Sex	Required when applicable	Enter primary policyholder's date of birth and mark the appropriate box reflecting the sex of the primary policyholder. NOTE: This field is for private insurance information only. If no private insurance is involved LEAVE BLANK. If Medicare, Medicaid, employer's name or other information appears in this field, the claim will deny.
11b. Employer's Name	Required when applicable	Enter the primary policyholder's employer name. NOTE: This field is for private insurance information only. If no private insurance is involved LEAVE BLANK. If Medicare, Medicaid, employer's name or other information appears in this field, the claim will deny.
11c. Insurance Plan Name	Required when applicable	Enter the primary policyholder's insurance plan name. If the insurance plan denied payment for the service provided, attach a valid denial from the insurance plan. NOTE: This field is for private insurance information only. If no private insurance is involved LEAVE BLANK. If Medicare, Medicaid, employer's name or other information appears in this field, the claim will deny.
11d. Other Health Plan	Required when applicable	Indicate whether the patient has a secondary health insurance plan; if so, complete Fields #9-#9d with the secondary insurance information. NOTE: This field is for private insurance information only. If no private insurance is involved LEAVE BLANK. If Medicare, Medicaid, employer's name or other information appears in this field, the claim will deny.
12. Patient's Signature	Not Used	Leave blank.
13. Insured's Signature	Required when applicable	This field should be completed only when the patient has another health insurance policy. Obtain the policyholder's or authorized person's signature for assignment of benefits. The signature is necessary to ensure the insurance plan pays any benefits directly to the provider of Medicaid. Payment may otherwise be issued to the policyholder requiring the provider to collect insurance benefits from the policyholder.

<u>Field Number & Name</u>	<u>Requirements</u>	<u>Instructions for Completion</u>
14. Date of Current Illness, Injury or Pregnancy	Required when applicable Not required for: Ambulance, Comprehensive Day Rehab, Environmental Lead, Hearing Aid, Optical, Rehabilitation Centers or Therapy.	This field is required when billing global prenatal and delivery services. The date should reflect the last menstrual period (LMP).
15. Date Same/Similar Illness	Not Used	Leave blank.
16. Dates Patient Unable to Work	Not Used	Leave blank.
17. Name of Referring Provider or Other Source	Required when applicable Required for independent laboratory and radiology providers (provider types 70 & 71) and physicians with a specialty of 30 for radiology/radiation therapy. Not required for: Ambulance, DME, Optical or Rehabilitation Centers	Enter the name of the referring provider or other source. If multiple providers are involved, enter one provider using the following priority order: 1. Referring Provider 2. Ordering Provider 3. Supervising Provider
17a. Other ID	Required when applicable Required for independent laboratory and radiology providers (provider types 70 & 71) and physicians with a specialty of 30 for radiology/radiation therapy.	Enter ID, and the Missouri Medicaid legacy number of the provider.
17b. NPI	Required when applicable DME: leave blank.	Enter the NPI number of the referring, ordering, or supervising provider.
18. Hospitalization Dates	Required when applicable Required for: Ambulance, Comprehensive Day Rehab, Environmental Lead, Hearing Aid, Optical, Rehabilitation Centers or Therapy.	If the services on the claim were provided in an inpatient hospital setting, enter the admit date. This field is required when the service is performed on an inpatient basis.

<u>Field Number & Name</u>	<u>Requirements</u>	<u>Instructions for Completion</u>
19. Reserved for Local Use	Optional	Providers may use this field for additional remarks/descriptions. Optical: If the claims are for frames and/or lens (es), the prescription of the lens (es) must be written in this space. When applicable, the cylinder must be written in minus. Rehabilitation Centers and Therapy: Enter the amount of time spent by the therapist in fabricating/applying cast/splint.
20. Lab Work Performed Outside Office	Required when applicable Not required for: Ambulance, Comprehensive Day Rehab, Environmental Lead, Hearing Aid, Optical, Rehabilitation Centers or Therapy.	If billing for laboratory charges, mark appropriate box. The referring physician may not bill for lab work that was referred out.
21. Diagnosis	Required	Enter the complete ICD-9-CM diagnosis code(s). Enter the primary diagnosis as No. 1, the secondary diagnosis as No. 2, etc.
22. Medicaid Resubmission	Required when applicable	For timely filing purposes, if this is a resubmitted claim, enter the Internal Control Number (ICN) of the previous related claim or attach a copy of the original Remittance Advice indicating the claim was initially submitted timely.
23. Prior Authorization Number	Not Used	Leave blank.
24A. Date of Service	Required	Enter the date of service under "from" in month/day/year format, using six-digit format. All line items must have a from date. A "to" date of service is required when billing on a single line for subsequent physician hospital visits on consecutive days. The six service lines have been divided to accommodate submission of both the NPI and another/proprietary identifier during the NPI transition and to accommodate the submission of supplemental information to support the billed service. The top area of the service lines are shaded and is the

<u>Field Number & Name</u>	<u>Requirements</u>	<u>Instructions for Completion</u>
		<p>location for reporting supplemental information. It is not intended to allow the billing of 12 lines of service.</p> <p>Hearing Aid and Optical: A "to" date of services is not used. The date of service for frames, lenses, and hearing aids and related services must be the date the items were dispensed.</p> <p>Therapy and Rehabilitation Centers: A "to" date of service is not required.</p> <p>DME: A "from" and "to" date is required when billing for DME rental.</p>
24B. Place of Service	Required	<p>Enter the appropriate place of service code:</p> <p>Ambulance: Place of service is the destination of the ambulance trip.</p>
24C. EMG-Emergency	<p>Required when applicable</p> <p>Not required for: Ambulance, Comprehensive Day Rehab, Environmental Lead, Hearing Aid, Optical, Rehabilitation Centers or Therapy.</p>	<p>Enter the appropriate emergency code: Y = emergency N = not an emergency</p>
24D. Procedure Code	Required	<p>Enter the appropriate CPT or HCPCS code and applicable modifier(s), if any, corresponding to the service rendered. (Field #19 may be used for remarks or descriptions.)</p>
24E. Diagnosis Pointer	Required	<p>Enter 1, 2, 3, 4 or the actual diagnosis code(s) from Field #21.</p>
24F. Charges	Required	<p>Enter the provider's usual and customary charge for each line item. This should be the total charge if multiple days or units are shown.</p> <p>Optical and Hearing Aid: Do not subtract the copay or cost sharing amount from the charge.</p>
24G. Days or Units	Required	<p>Enter the number of days or units of service provided for each detail line. The system automatically plugs a "1" if the field is left blank.</p> <p>Ambulance: Units shown must reflect the total "loaded" mileage one-way from point of pick-up to destination.</p>

<u>Field Number & Name</u>	<u>Requirements</u>	<u>Instructions for Completion</u>
		<p>Anesthesia: Enter the total number of minutes of anesthesia.</p> <p>Consecutive visits—Subsequent hospital visits may be billed on one line if they occur on consecutive days. The days/units must reflect the total number of days shown in Field #24a.</p> <p>DME: DME rental equipment under the regular DME program, the “from” and “to” dates of service should reflect the month, or portion of the month, in which the item is rented. The quantity must always be a “1”. When billing ostomy supplies under procedure code A4421, the quantity is always a “1”.</p> <p>Injections: Only for those providers not billing on the Pharmacy Claim form. Enter multiple increments of the listed quantity administered. For example, if the listed quantity on the injection list is 2 cc and 4 cc are given, the quantity listed in this field is “2.”</p>
24H. EPSDT/Family Planning	Required when applicable	If the service is an EPSDT/HCY screening service or referral, enter “E.” If the service is family planning related, enter “FP.” If the service is both an EPSDT/HCY and Family Planning service enter “B.”
24I. ID Qualifier	Required when applicable	Enter in the shaded area of 24I, ID. The other ID# of the rendering provider is reported in 24J in the shaded area.
24J. Rendering Provider ID	Required when applicable Not Required for: Ambulance	The individual rendering the service is reported in 24J. See instructions in 24I. This field is required for a clinic, radiology, teaching institution, or a group practice only.
24K. Removed		
25. SS#/Fed. Tax ID	Not Used	Leave blank.
26. Patient Account Number	Optional	For the provider’s own information, a maximum of 12 alpha and/or numeric characters may be entered here.
27. Assignment	Not Used	Not required on Medicaid claims.
28. Total Charge	Required	Enter the sum of the line item charges.

<u>Field Number & Name</u>	<u>Requirements</u>	<u>Instructions for Completion</u>
29. Amount Paid	Optional	Enter the total amount received by all other insurance resources. Previous Medicaid payments, Medicare payments, cost sharing and copay amounts are not to be entered in this field.
30. Balance Due	Optional	Enter the difference between the total charge (Field #28) and the insurance amount paid (Field #29).
31. Provider Signature	Not Used	Leave Blank
32. Name and Address of Facility	Required when applicable	If services were rendered in a facility other than the home or office, enter the name and location of the facility. This field is required when the place of service is other than home or office.
32a. NPI #	Required when applicable	Enter the 10-digit NPI number of the service facility location in 32.
32b. Other ID#	Required when applicable	Enter the Missouri Medicaid legacy number.
33. Provider Name/ Number/Address	Required	Affix the billing provider label or write or type the information exactly as it appears on the label.
33a. NPI #	Required when applicable	Enter the NPI number of the billing provider in 33.
33b. Other ID #	Required when applicable	Enter the Missouri Medicaid legacy number.

Provider Bulletins are available on the DMS Web site at <http://dss.mo.gov/dms/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin site.

Missouri Medicaid News: Providers and other interested parties are urged to go to the DMS Web site at <http://dss.missouri.gov/dms/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official Missouri Medicaid communications via e-mail.

MC+ Managed Care: The information contained in this bulletin applies to coverage for:

- MC+ Fee-for-Service
- Medicaid Fee-for-Service
- Services not included in MC+ Managed Care

Questions regarding MC+ Managed Care benefits should be directed to the patient's MC+ Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the red MC+ card or by calling the Interactive Voice Response (IVR) System at 573-635-8908 and using Option One.

Provider Communications Hotline
573-751-2896